

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## -M-E-M-O-R-A-N-D-U-M-

CORRESPONDENCE  
8/15/2025  
DOCUMENT NO. 07965-2025

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**DATE:** 8/15/25

**TO:** Office of Commission Clerk

**FROM:** Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach

**RE:** Customer Correspondence

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Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20250011.

RECEIVED-HSC  
2025 AUG 15 PM 2:42  
COMMISSION  
CLERK

RECEIVED

Dear Florida PSC Commissioners,

Aug 8, 2025

AUG 15 2025

FLORIDA PUBLIC SERVICE  
COMMISSION 2025 - 2029  
CONSUMER ASSISTANCE

I am writing to address the recent application of FPL for rate increases for years 2026 - 2029 docket #20250011. FPL is due a fair profit on their service, however as an essential service to Florida residents, it should not be excessive. These increases appear excessive and put additional burdens on folks like me. In particular it is the increase in the minimum base bill to \$30 and its *application* to solar customers like me I understand the need for a minimum base bill and do not object to the practice.

I understand that I currently must use at least 220 kwh per billing period and if not, be subject to a \$25 minimum charge even though the charge for my actual usage would be less than \$25. It's how it is applied to solar system customers that seems unfair.

In my most recent bill, my actual usage for the period Jun 18 - Jul 18 was 378 kwh. My solar system generated 338 excess kwh during the same period which were credited to my reserve.

The billing algorithm credits me with 378 kwh from my reserve netting me a charge of zero hours.

Since there is a minimum charge of \$25.00 (equivalent to 220 kwh) and I have net zero hours after reserve credits, I am being billed the \$25.00 minimum.

I am being charged \$25.00 **AND** 220 kwh from my reserve. That 378 kwh credit **INCLUDES** my 220 kwh minimum! So, I have paid my minimum in kwh generated. I should not be billed an additional \$25.

As a solar customer, I am effectively paying the minimum twice, in both cash and kwh!

Please address this billing practice to stop FPL from effectively double billing solar customers for the minimum base bill. If I am in error in my analysis, please explain to me how this is not true and this billing practice is fair.

Looking forward your response.

Sincerely,



Paul Pratt

2550 Grand Teton Blvd

Melbourne, FL 32935

631-698-2063 prattpa@msn.com



DISTRICT CENTER  
2025 AUG 15 AM 8:37

PSC Commissioners  
Capital Circle Office Center  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0855

ORLANDO FL 328  
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AUG 15 2025

FLORIDA PUBLIC SERVICE  
COMMISSION CONSUMER ASSISTANCE



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