

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 9, 2025 9:41 AM
To: 'Mindy Dunnahoe'
Cc: Consumer Contact
Subject: RE: proposed SARC for Grenelefe Utility

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

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From: Mindy Dunnahoe <adunnahoe@aol.com>
Sent: Tuesday, September 9, 2025 9:33 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: proposed SARC for Grenelefe Utility

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As a homeowner at Grenelefe and a Utility owner myself, Keen Utilities, I can not understand such a large rate proposal being so exorbitantly high. I have never heard of this. I fight for my indexing every year for just a few cents raise and yet you are proposing an increase that would make the water bills at Grenelefe approx \$500.00 per month. The base rate alone is ridiculous. The owner has proposed asking for the new homes being built to pay a higher "service connection" fee, yet ive been told you have turned that down.

I rent my home at Grenelefe and will find it impossible to rent with those exorbitant rates in place. So i'd like to know how long this rate will be in affect and what will the new rates be after the utility has gained all the money back from doing the upgrades they are having to do?

Melinda Keen