

Application for staff-assisted rate case in Polk County by
NC Road Estate Projects, LLC d/b/a Grenelefe Unity

DOCKET NO. 10250023-WB

Name

Address

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CUSTOMER COMMENTS

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Thu, Sep 4, 2025 at 1:07 PM

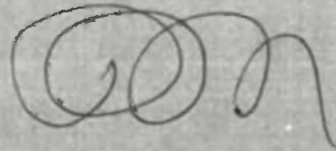
To Florida's Public Service Commission

I have been a resident at Grenelefe Community for 13 years. There were less residents than they are now in the condos. Since we moved we got a little more people in and a little more done at that time the owner of the property was David Siegel. When I got to Grenelefe rent was reasonable because there was owners trying to rent their units to save them along with the developer David Siegel. Part of the problem at that time was the roads the, and water lines. Mr Siegel sold the property to the new developers I believe about 4 years ago maybe five, instead of working on the lines and building a clubhouse he decided to upgrade the condos he bought made, people move out of the rentals, and thank God I rent from a building not the Developers. And now we find ourself again with the water lines shutting down we have water breaks and we still have to pay the water bill nobody gives us a break when the water is off for maybe 24 hours or longer. My family we think up on water not so much for Hurricane, but for water breaks. I don't know how Florida's Public Service Commission is going to handle this issue with these new developers at the Grenelefe community but it would be nice if something was work out so the residents, and owners of the community does not fit the bill for neglect over the years. Hopefully something can be worked out every time developers come to Florida they seem to gouge the average family who is still not making a high wage like up north. Once they do their building they're done and we're stuck with whatever the consequences, good or bad. I have lived in Florida for 20 years, Grenelefe Community for 13 and it just seems to be a problem with the owners who want all the money from renters and new homes, but don't want to compromise on the situation of keeping the community at its best, without making residents pay while they get all the profits. I really hope something can be worked out here for everybody developer probably thought he would be able to build and pass the problem on just like David Siegel, but now the problem is here again it needs to be repaired for all to live with the essential thing called water and not having it turned off every month two or three times because the lines are broke. We all know the community is in need of repair. I hope we come to a good resolution that can help us all so we can move forward, and not have to face this situation again, and most definitely not on the backs of the owners and residents that have spent here for years dealing with off and on water breaks.

Thank you for your help in this manner

Pamela Mack

Pamela Mack



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