

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, September 10, 2025 10:57 AM
To: 'Luz Velez'
Cc: Consumer Contact
Subject: RE: Docket#20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Luz Velez <luzvelez15@gmail.com>
Sent: Wednesday, September 10, 2025 10:55 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket#20250023-WS

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To the Commision: I write to you this brief statement asking for your full support with the plans for Grenelefe Estates Community. I own 3 homes in this beautiful community and I am saddened to see the drastic changes we are experiencing .

My utility bill in each home has more than tripled. We are all struggling to meet with all the rising cost of living in general, and now this. We have many retired people that live in this community who have set income in which they can no longer stretch. Please help us relieve the stress and unforeseen expenses we are all experiencing. We should not have to bear the cost of our water utility plant which we do not own. I attended every meeting and supported his plan to beautify this community.

We believe and deposited our trust in his word. Water plant was mentioned many times that it was ready to support all the homes now and the coming future, and that we would not experience a large increase in our utility bill. I greatly appreciate your support in returning our peace of mind in this unfortunate experience we are confronting. Thank you.

Luz and Francisco Velez
9 Coventry Drive Haines City Fl 33844