

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, September 15, 2025 9:05 AM  
**To:** 'Leo Souto'  
**Cc:** Consumer Contact  
**Subject:** RE: Floridians Deserve Due Process

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

**From:** Leo Souto <Leo.Souto@messages.fwwatch.org>  
**Sent:** Monday, September 15, 2025 12:18 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Floridians Deserve Due Process

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commission,

Ensure the Florida Power & Light rate case is fully litigated in the Public Forum. Last week's decision to postpone — and potentially cancel — two weeks of expert testimony in FPL's nearly \$10 Billion rate case was an affront to Florida Families, who are struggling under the costs of un-affordable electricity bills, already.

FPL strategically chose to enter into a deal with corporate customers at the 11th hour to avoid hearings that would have offered residential customer advocates an opportunity for cross examination and further discovery. Already, the Office of Public Counsel has shown that nearly 50 Cents of every dollar that FPL is requesting is for profits and that FPL should actually reduce rates next year.

Without a full hearing on the merits of FPL's original ask, there cannot be a fair settlement agreement — especially when the Office of Public Counsel and residential customer advocates were excluded from the settlement negotiations.

Due process requires just and fair treatment of all parties.

The Florida Public Service Commission is tasked with making sure that Florida's consumers receive some of their most essential services. Access to life-saving electricity is at risk when rate decisions prioritize corporate profits over the needs of Florida families. Please, ensure the full technical hearings take place and the merits of FPL's rate request and associated impacts on residential customers are given full & proper consideration.

Sincerely,  
Leo Souto  
P.O. Box 691  
Orlando, FL

## Antonia Hover

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**From:** Microsoft Outlook  
**To:** 'Leo Souto'  
**Sent:** Monday, September 15, 2025 9:05 AM  
**Subject:** Undeliverable: RE: Floridians Deserve Due Process

### Delivery has failed to these recipients or groups:

['Leo Souto' \(yejourneyer@yahoo.com\)](#)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (yejourneyer@yahoo.com:552 5.2.2 This message could not be delivered because the recipient's mailbox is full. Please t...)'.  
The following organization rejected your message: mx-outbound20-132.us-east-2b.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: EXCH2019.psc.state.fl.us

yejourneyer@yahoo.com  
mx-outbound20-132.us-east-2b.ess.aws.cudaops.com  
Remote Server returned '550 permanent failure for one or more recipients (yejourneyer@yahoo.com:552 5.2.2 This message could not be delivered because the recipient's mailbox is full. Please t...)'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by  
EXCH2019.psc.state.fl.us (164.51.109.82) with Microsoft SMTP Server  
(version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id  
15.2.1544.33; Mon, 15 Sep 2025 09:04:45 -0400  
Received: from Exch2016.psc.state.fl.us ([:1]) by Exch2016.psc.state.fl.us  
([:1]) with mapi id 15.01.2507.058; Mon, 15 Sep 2025 09:04:45 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: 'Leo Souto' <yejourneyer@yahoo.com>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Floridians Deserve Due Process  
Thread-Topic: Floridians Deserve Due Process  
Thread-Index: AQHcJfe67yEmjxEffkay0zgkP+fjU7SUNn2Q  
Sender: Antonia Hover <ahover@psc.state.fl.us>  
Date: Mon, 15 Sep 2025 13:04:45 +0000  
Message-ID: <236bbe49d2d94625802c2balc283c0d3@psc.state.fl.us>  
References: <246155971.1113053.1757909880309@use2-prd-crnl>  
In-Reply-To: <246155971.1113053.1757909880309@use2-prd-crnl>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator: