

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 9:08 AM
To: 'welmelissa cromwell'
Cc: Consumer Contact
Subject: RE: Comment opposing proposed water and sewer rates in Grenelefe

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: welmelissa cromwell <cromwellmelissa1@yahoo.com>
Sent: Sunday, September 14, 2025 11:16 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Comment opposing proposed water and sewer rates in Grenelefe

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Dear Florida Public Service Commission,

My name is Melissa Cromwell and I am the resident/owner and customer at 85 Aspen Drive, Haines City, Florida. I am writing to strongly oppose the proposed water and sewer rates in Grenelefe.

The proposed rate increase will place an unfair financial burden on every household in the community. Family budgets are already strained by rising costs for groceries and other necessities. An increase of this amount on a monthly water and sewer bill is NOT manageable and will require difficult cuts to other essential household expenses. For families already struggling to make ends meet, this increase could force impossible choices between paying for utilities and other critical needs.

While I understand the need for infrastructure maintenance, I am concerned about the lack of transparent information regarding where these funds will be allocated. I request a more detailed and publicly accessible breakdown of the costs, and a clear explanation of what alternatives were considered to avoid passing the burden entirely to consumers.

Before considering a rate increase, I urge you to explore other options, such as seeking federal or state grant funding for upgrades, auditing internal costs for potential efficiencies, and implementing a more equitable rate structure that does not disproportionately harm residential customers.

Again, I am writing to strongly oppose the proposed water and sewer rates in Grenelefe.

Thank You for your time and for considering the financial well-being of the families/residents you serve,
Melissa Cromwell
(614)589-6730