

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 16, 2025 12:11 PM
To: 'Pauline Dwyer'
Cc: Consumer Contact
Subject: RE: Reject the FPL proposed settlement Docket #20250011

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding your comments to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>
Sent: Tuesday, September 16, 2025 9:17 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Reject the FPL proposed settlement Docket #20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

I am a residential customer of Florida Power & Light (FPL) and a member of AARP, and I oppose FPL's attempts to raise its rates even higher than they already are. I opposed the increases FPL proposed in February, and I oppose the nearly identical increases FPL has now put forward with its corporate partners in a so-called "Settlement" negotiated in secret. These rates remain excessive and unfair to residential customers.

FPL's claim that this "Settlement" represents residential customers like me and my family is false. No one from FPL ever consulted us, asked for our input, or received our consent to speak on our behalf. Instead, FPL chose to ignore the voices of ordinary Floridians who have already expressed strong opposition to these increases.

My family and I call on the Public Service Commission to reject these secret deals cut with large industrial and commercial interests and to hold FPL accountable.

Enough is enough — protect residential customers from corporate greed and unjustified rate

hikes.

Thank you for your time and consideration.

Sincerely,

Pauline Dwyer
1564 w Blue Heron Boulevard
Apt52
Riviera Beach FL, 33404-4054
pdwyer355@gmail.com

Nickalus Holmes

From: Microsoft Outlook
To: 'Pauline Dwyer'
Sent: Tuesday, September 16, 2025 12:11 PM
Subject: Undeliverable: RE: Reject the FPL proposed settlement Docket #20250011

Delivery has failed to these recipients or groups:

['Pauline Dwyer' \(pdwyer355@gmail.com\)](mailto:pdwyer355@gmail.com)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 No MX/host record found'.

The following organization rejected your message: mx-outbound21-69.us-east-2b.ess.aws.cudaops.com.

Diagnostic information for administrators:

Generating server: EXCH2019.psc.state.fl.us

pdwyer355@gmail.com
mx-outbound21-69.us-east-2b.ess.aws.cudaops.com
Remote Server returned '550 No MX/host record found'

Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by
EXCH2019.psc.state.fl.us (164.51.109.82) with Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256) id
15.2.1544.33; Tue, 16 Sep 2025 12:11:14 -0400
Received: from Exch2016.psc.state.fl.us (:::1]) by Exch2016.psc.state.fl.us
(:::1]) with mapi id 15.01.2507.058; Tue, 16 Sep 2025 12:11:14 -0400
From: Records Clerk <CLERK@PSC.STATE.FL.US>
To: 'Pauline Dwyer' <pdwyer355@gmail.com>
CC: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Reject the FPL proposed settlement Docket #20250011
Thread-Topic: Reject the FPL proposed settlement Docket #20250011
Thread-Index: AQHcJww5VdDictmgAEu60/akLkAXyrSV+u8Q
Sender: Nickalus Holmes <NHolmes@psc.state.fl.us>
Date: Tue, 16 Sep 2025 16:11:13 +0000
Message-ID: <50fc81c7c9364879bd382fdaf4873d15@psc.state.fl.us>
References: <314700fd205257c9b7a1a9640019be2e@swift.generated>
In-Reply-To: <314700fd205257c9b7a1a9640019be2e@swift.generated>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
x-ninja-pim: Scanned by Ninja
x-ms-exchange-messagesentrepresentingtype: 2

x-originating-ip: [199.250.30.42]
Content-Type: multipart/alternative;
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