

Hiep Nguyen

From: Hiep Nguyen on behalf of Records Clerk
Sent: Wednesday, September 17, 2025 10:21 AM
To: 'Arlene Satenspiel'
Cc: Consumer Contact
Subject: RE: Reject the FPL proposed settlement Docket #20250011

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250011-EI, and forwarding them to the Office of Consumer Assistance.

Thank you,

Hiep Nguyen

Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>
Sent: Tuesday, September 16, 2025 4:05 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Reject the FPL proposed settlement Docket #20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

I am a residential customer of Florida Power & Light (FPL) and a member of AARP, and I oppose FPL's attempts to raise its rates even higher than they already are. I opposed the increases FPL proposed in February, and I oppose the nearly identical increases FPL has now put forward with its corporate partners in a so-called "Settlement" negotiated in secret. These rates remain excessive and unfair to residential customers.

FPL's claim that this "Settlement" represents residential customers like me and my family is false. No one from FPL ever consulted us, asked for our input, or received our consent to speak on our behalf. Instead, FPL chose to ignore the voices of ordinary Floridians who have already expressed strong opposition to these increases.

My family and I call on the Public Service Commission to reject these secret deals cut with large industrial and commercial interests and to hold FPL accountable.

Enough is enough — protect residential customers from corporate greed and unjustified rate hikes.

Thank you for your time and consideration.

Sincerely,

Arlene Satenspiel
5914 regal Glen dr
203
Boynton Beach FL, 33437-5631
bemahdh7@me.com

Hiep Nguyen

From: Microsoft Outlook
To: 'Arlene Satenspiel'
Sent: Wednesday, September 17, 2025 10:21 AM
Subject: Undeliverable: RE: Reject the FPL proposed settlement Docket #20250011

Delivery has failed to these recipients or groups:

['Arlene Satenspiel' \(bemahdh7@me.com\)](mailto:bemahdh7@me.com)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (bemahdh7@me.com:550 5.1.1 : user does not exist)'.

The following organization rejected your message: mx-outbound15-222.us-east-2a.ess.aws.cudaops.com.

Diagnostic information for administrators:

Generating server: Exch2016.psc.state.fl.us

bemahdh7@me.com

mx-outbound15-222.us-east-2a.ess.aws.cudaops.com

Remote Server returned '550 permanent failure for one or more recipients (bemahdh7@me.com:550 5.1.1 <bemahdh7@me.com>: user does not exist)'

Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by
Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256) id
15.1.2507.58; Wed, 17 Sep 2025 10:20:38 -0400
Received: from Exch2016.psc.state.fl.us ([:1]) by Exch2016.psc.state.fl.us
([:1]) with mapi id 15.01.2507.058; Wed, 17 Sep 2025 10:20:38 -0400
From: Records Clerk <CLERK@PSC.STATE.FL.US>
To: 'Arlene Satenspiel' <bemahdh7@me.com>
CC: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Reject the FPL proposed settlement Docket #20250011
Thread-Topic: Reject the FPL proposed settlement Docket #20250011
Thread-Index: AQHcJ0U4JlFdJMWmTU+K4lQQsRIzmLSXbejw
Sender: Hiep Nguyen <HN Nguyen@psc.state.fl.us>
Date: Wed, 17 Sep 2025 14:20:38 +0000
Message-ID: <ba2ece5ca049493798490a800683cbf4@psc.state.fl.us>
References: <6fabad0cc13f1368aa8527b33214ace7@swift.generated>
In-Reply-To: <6fabad0cc13f1368aa8527b33214ace7@swift.generated>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:

x-ms-exchange-messagesentrepresentingtype: 2
x-originating-ip: [199.250.30.42]
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