

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, September 17, 2025 9:44 AM
To: 'Edson Barcenas'
Cc: Consumer Contact
Subject: RE: Reject the FPL proposed settlement Docket #20250011

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>
Sent: Tuesday, September 16, 2025 10:08 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Reject the FPL proposed settlement Docket #20250011

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Dear Florida Public Service Commissioners,

I am a residential customer of Florida Power & Light (FPL) and a member of AARP, and I oppose FPL's attempts to raise its rates even higher than they already are. I opposed the increases FPL proposed in February, and I oppose the nearly identical increases FPL has now put forward with its corporate partners in a so-called "Settlement" negotiated in secret. These rates remain excessive and unfair to residential customers.

FPL's claim that this "Settlement" represents residential customers like me and my family is false. No one from FPL ever consulted us, asked for our input, or received our consent to speak on our behalf. Instead, FPL chose to ignore the voices of ordinary Floridians who have already expressed strong opposition to these increases.

My family and I call on the Public Service Commission to reject these secret deals cut with large industrial and commercial interests and to hold FPL accountable.

Indeed my family and I are facing an issue right now since 2 days ago our microwave got

damaged after a sudden voltage surge, which has become more common lately. Since I have the SurgeShield option enabled on my account, which costs usd 13 a month to protect appliances from things like this I called FPL Home, which is the sister company that handles this program, to ask how to file a claim to get the costs of repair or replacement covered and they said I'd have to hire a licensed technician to come and provide a diagnosis and if it is acceptable they can reimburse the money and give me a little % to cover the equipment, which basically means it would be more expensive to try that claim than buying a new microwave on our own but they collected already more than usd 1,400 of the service I've been paying for over 10 yrs. This is an example of the amount of money they collect and the quality of service of the power network is not even good enough but the rates should not keep going up because the situation for families like mine is unsustainable.

Thank you for your time and consideration.

Sincerely,

Edson Barcenas
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Weston FL, 33326-1666
edsonbarcenas@gmail.com