

Antonia Hover

From: Ellen Plendl
Sent: Monday, September 22, 2025 4:51 PM
To: Consumer Correspondence
Subject: Docket No 20250001
Attachments: FW: Electric company billing unfair practices

See attached customer correspondence for Docket 20250001.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, September 22, 2025 4:47 PM
To: Ellen Plendl
Subject: FW: Electric company billing unfair practices

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sonya Pantle <noreply@flgov.com>
Sent: Monday, September 22, 2025 1:29 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric company billing unfair practices

Submitted
Mon, 09/22/2025 - 13:28

Sender Information
Sonya Pantle
sonyalangle78@gmail.com
5416036397

Subject
Electric company billing unfair practices

Message
Good afternoon,

I am sitting here reflecting on our most recent power bill from Duke Energy. We used \$200 worth of electricity that we will have to pay for, of course. But then they charged us an additional \$100 for a "fuel charge" to deliver the electricity to our home. So they are charging us half our electric bill for the privilege of using the electricity that they are charging us to use. This is unfair and manipulative. Please do something to help out the small citizens of your state?

IP Address
172.71.190.93

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_2 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.