CORRESPONDENCE 9/23/2025 DOCUMENT NO. 13859-2025

# **Nickalus Holmes**

From: Ellen Plendl

Sent: Tuesday, September 23, 2025 4:09 PM

**To:** Consumer Correspondence

Subject: Docket No 20250001

**Attachments:** E-Form Delay in Service TRACKING NUMBER: 212304

See attached customer correspondence for Docket 20250001.

## **Nickalus Holmes**

From: consumerComplaint@psc.state.fl.us

Sent: Tuesday, September 16, 2025 11:29 AM

**To:** Consumer Contact

**Subject:** E-Form Delay in Service TRACKING NUMBER: 212304

### **CUSTOMER INFORMATION**

Name: Eusebio Reyes Telephone: 7865865802 Email: living4gsus@gmail.com

Address: 6184 nw 24 ct Margate FL 33063

#### **BUSINESS INFORMATION**

Business Account Name: Eusebio Reyes

Account Number: 9745063272

Address: 6184 ne 24 ct Margate FL 33063

### **COMPLAINT INFORMATION**

Complaint: Delay in Service against Florida Power & Light Company

Details:

I just received a bill of almost 600 dollars and could not help but notice that I'm being charged fuel expenses. How is this supposed to be fair! If FPL Cannot fulfill their end of providing service to counties and have to pay for fuel after all the billions of dollars they get from government and costumers how is it or decides that we should pay for their lack of rendering Services? And who gets to decide and give them permission to do this? It's a redundant charge at the expense of the consumer. How could you not see this?