

Antonia Hover

From: John Plescow
Sent: Wednesday, September 24, 2025 8:20 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: PSC Contact Form

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Wednesday, September 24, 2025 8:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: PSC Contact Form

John,
Please forward to clerk's office. Sara stated Shonna said file as Protest. 20250011
C'Griffin-Greaux

From: Austin Lincoln <amlincoln@hotmail.com>
Sent: Tuesday, September 23, 2025 9:45 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: PSC Contact Form

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Austin Lincoln
2108647138

54 Eglin St, Fort Walton Beach, FL 32547

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From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> on behalf of Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, September 22, 2025 9:41:23 AM
To: 'amlincoln@hotmail.com' <amlincoln@hotmail.com>
Subject: FW: PSC Contact Form

9/22/25

Dear Mr. Austin Lincoln

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name on the account
- The account number
- The complete address (city, state, zip) on the account

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Consina Griffin-Greaux - Analyst II
Office of Consumer Assistance
contact@psc.state.fl.us
Toll Free - 800-342-3552
Toll Free Fax 800-511-0809
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Saturday, September 20, 2025 7:29 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>; amlincoln@hotmail.com
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question
Name: Austin Lincoln
Company:
Primary Phone: 8508035068
Secondary Phone:
Email Address: amlincoln@hotmail.com
Response requested? yes
Comments:

FPL prices are unreasonably high and way too expensive. They have multiple solar farms and yet our bills are just about unaffordable each month. My thermostat is at 76°F all summer and no one is home during the day and my bills are still close to or over \$300 a month. We need more options for cheaper electricity for Floridians.