Antonia Hover

From: Ellen Plendl

Sent: Thursday, September 25, 2025 9:48 AM

To:Consumer CorrespondenceSubject:Docket No. 20240173Attachments:FW: Duke Energy

See attached customer correspondence for Docket No. 20240173.

Antonia Hover

From: Governor's Office of Citizen Services < EOGCitizenServices@eog.myflorida.com>

Sent: Thursday, September 25, 2025 9:39 AM

To:EOG-ReferralSubject:FW: Duke Energy

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

From: Sharon Dobbs <noreply@flgov.com> **Sent:** Wednesday, September 24, 2025 7:38 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: Duke Energy

Submitted

Wed, 09/24/2025 - 19:38

Sender Information

Sharon Dobbs <u>covshaz4@gmail.com</u> 8634091997

Subject

Duke Energy

Message

Hello, I would also like to see an investigation into Duke Energy.

Our electric bill has skyrocketed, when I looked closer I saw why, last year on our 2024 July/August reading we paid for the first 1000.000 kWh 9.171c then 10.071c. My July/August this year 12.219c for the first 1000.00 then 12.959c. This is nearly 34% increase! How can this be allowed as seniors we are getting poorer each year. Look at their profits, look at bonuses, we do not have a choice. We need you to regulate pls.

IP Address

172.68.12.193

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Safari/605.1.15

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