

Antonia Hover

From: John Plescow
Sent: Tuesday, September 30, 2025 4:07 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 212572

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, September 30, 2025 3:58 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 212572

John,
Please forward to clerk's office. 20240173 C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, September 30, 2025 3:38 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 212572

CUSTOMER INFORMATION

Name: Douglas Muir
Telephone: 4072273876
Email: dougyj69@att.net
Address: 7119 Keel Ct Orlando Orlando FL 32835

BUSINESS INFORMATION

Business Account Name: Douglas Muir
Account Number: 910073209879
Address: 7119 Keel Ct Orlando Orlando FL 32835

COMPLAINT INFORMATION

Complaint: Delay in Service against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

They keep raising the per kilowatt I am 71 years old and should be given the rate same as a veteran my house is energy eff changed my elec panel inside my and outside my house which cost me out of pocket \$4000. They should give senior citizen some what of a break to keep them in the house