

Tristan Davis

From: John Plescow
Sent: Tuesday, October 14, 2025 4:21 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 212794

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, October 14, 2025 4:09 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 212794

John,
Please forward to clerk's office. 20250011
C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, October 13, 2025 10:57 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 212794

CUSTOMER INFORMATION

Name: JUDE Etienne
Telephone: 7866635465
Email: JUDE.ETIENNE1@YAHOO.COM
Address: 130 NE 129TH ST NORTH MIAMI FL 33161

BUSINESS INFORMATION

Business Account Name: Carlyne Lafontat
Account Number: 5366562022
Address: 130 NE 129TH ST NORTH MIAMI FL 33161

COMPLAINT INFORMATION

Complaint: Delay in Service against Florida Power & Light Company
Details:

Why do you allow FPL to operate with impurity for so long and do customers wrong at will with no consequences or fines. You approve all rate increases as asked, there have not been any major store in South FL so why am I getting the shorter end of the spectrum here. I signed up with FPL Evolution and bill keeps getting higher, not just that no credits is ever given for overcharging customers, these guys to what they want and as they want to customers and this has gone on forever with them, unreal. There never an explanation for why the bills keeps getting higher. Please deregulate Electric as it is unfair to customers to only have one option, my syster does not deal with this forced monopoly in TX. Customer can not be stucked with FPL only as they're practices have been nothing short of unfair and unreasonable. Please do something, \$450 a month so a resi account is unimaginable.