

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 16, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Robert Chambliss, Public Utility Analyst II, Division of Economics *RAC*

RE: Docket No. 20240126-WU – Application for grandfather certificate to operate water utility in Citrus County, by Cinnamon Ridge Utilities, Inc.

Please add the attached correspondence to the above-referenced docket. The attachments include the approved current rates and charges for Cinnamon Ridge from the Citrus County Water and Wastewater Authority.

RECEIVED- FPSC
2025 OCT 16 PM 4:06
COMMISSION
CLERK

Robert Chambliss

From: JenSmith <jensmith6909@aol.com>
Sent: Monday, September 29, 2025 10:15 AM
To: Robert Chambliss
Subject: Re: Cinnamon Ridge questions
Attachments: 20250902120033620.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good Morning Mr. Chambliss,

I just located the email that I sent to Paula at the beginning of September from the 2018 Rate Case that was done by Citrus County Water Authority.
I will attach those files to this email. I hope this is what you are looking for.

I can also send you the email from Citrus County where we paid for a full records request of everything that Citrus County had concerning Cinnamon Ridge Utilities, Inc. as we lost everything when our office flooded. They sent a link with over 60 records, which is where I pulled from to get this information. If you want me to send that email, please let me know.

Hope you have a great Monday!

Jen

On Monday, September 29, 2025 at 09:44:23 AM EDT, Robert Chambliss <rchambli@psc.state.fl.us> wrote:

Jen,

My name is Robert Chambliss and I am a Public Utility Analyst for the Public Service Commission. I am reaching out to you as I got an email from Mrs. Paula Paxton with some information regarding the current rates for Cinnamon Ridge Utilities, however, I didn't actually receive the attachments mentioned in the email. Could you possibly send me the Rate Case paperwork done by the Citrus County Water and Wastewater Authority for your current rates? If you have any questions or concerns, please feel free to reach out to me via email, or by phone.

Thank you

Robert Chambliss

850-413-6701

**FINAL ORDER NO. 18-06
CITRUS COUNTY WATER AND WASTEWATER AUTHORITY**

A FINAL ORDER OF THE CITRUS COUNTY WATER AND WASTEWATER AUTHORITY, PURSUANT TO CITRUS COUNTY CODE OF ORDINANCES, SECTION 102-253(a)(6) [FINAL ORDER TO FIX RATES], PROVIDING FOR THE FIXING OF RATES THAT ARE JUST, REASONABLE, AND COMPENSATORY IN RE: FULL RATE CASE FOR CINNAMON RIDGE UTILITIES INCLUDING TARIFF MODIFICATIONS; PROVIDING FOR CUSTOMER NOTICE; AND SETTING AN EFFECTIVE DATE.

WHEREAS, Citrus County Code of Ordinances, Section 102-253, established the Citrus County Water and Wastewater Authority (AUTHORITY) and provides for specific powers and duties; and

WHEREAS, Citrus County Code of Ordinances, Section 102-253(a)(6) provides this AUTHORITY with final authority powers to set rates that are "just, reasonable, compensatory, and not unfairly discriminatory"; and

WHEREAS, the AUTHORITY has determined that the application for a full rate case submitted by Cinnamon Ridge Utilities, Inc. (UTILITY) satisfies all applicable requirements of Citrus County Code except for the filing fee requirement which the AUTHORITY hereby waives pursuant to Citrus County Resolution No. 99-142, Section 3.2(1); and

WHEREAS, the AUTHORITY adopted Staff recommendation to use the year 2017 as test year with 2018 pro forma to project the year-end financial performance of UTILITY; and

WHEREAS, the AUTHORITY adopted Staff recommendation to set the projected rate base for the water system at \$247,096; and

WHEREAS, the AUTHORITY adopted Staff recommendation for the total revenue requirement of the water system to be \$134,921; and

WHEREAS, the AUTHORITY adopted Staff recommendation for the rate of return on the water system to be 8.80%; and

WHEREAS, the AUTHORITY adopted Staff recommendation for a rate revenue increase of 16.20% for the water system; and

WHEREAS, the AUTHORITY adopted Staff recommendation to set the new monthly rates for water at \$25.46 for the base facility charge, with the gallonage charge to remain the same ; and

WHEREAS, the AUTHORITY adopted Staff recommendation that the Utility Regulation Office review the rates and earning posture of the UTILITY after the 2018 annual report is filed and bring its findings back to the AUTHORITY for a rate adjustment, if warranted, in accordance with Florida Statute 367.081(4)(d); and

WHEREAS, the AUTHORITY adopted Staff recommendation that the new rates, fees, and charges go into effect for services rendered on or after November 20, 2018 to allow the UTILITY sufficient time to issue customer notice as required under County Code; and

WHEREAS, the UTILITY cannot charge any rates, fees or charges not otherwise approved by this AUTHORITY.

NOW, THEREFORE, BE IT ORDERED by the AUTHORITY in public meeting assembled, that:

1. The above resultant rate adjustments attached hereto as Attachment A, are approved for services rendered on or after November 20, 2018. The new rates shall remain in effect until the AUTHORITY authorizes a change.
2. The Utility Regulation Office shall review the rates and earning posture of the UTILITY after the 2018 annual report is filed and bring its findings back to the AUTHORITY for a rate adjustment, if warranted.
3. UTILITY shall provide notice to its customers of the revised rates prior to consumption of the respective service at the revised rate.

This Order adopted this 5th day of November, 2018, after motion, second, and majority vote favoring same.

**APPROVED AS TO FORM FOR THE
RELiance OF CITRUS COUNTY ONLY:**



**BETH ANTRIM
ASSISTANT COUNTY ATTORNEY**

**CITRUS COUNTY WATER AND
WASTEWATER AUTHORITY**



**MICHAEL H. FACEMYER
CHAIRMAN**

CITRUS COUNTY WATER
& WASTEWATER AUTHORITY

APPROVED

Final Order No. 18-06

Approval Date: 11-5-2018

Effective Date: 11-20-2018


Executive Director
Office of Utility Regulation

NOV 7 18 10:01 AM

Fifth Revised Sheet No. 15.1
Cancels Fourth Revised Sheet No. 15.1

CINNAMON RIDGE UTILITIES

28.0

MISCELLANEOUS SERVICE CHARGES – The Company may charge the following miscellaneous service charges in accordance with the terms also stated below. If both water and sewer service are provided, only a single charge is appropriate unless circumstances beyond the control of the Company requires multiple actions.

INITIAL CONNECTION – This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION – This charge would be for transfer of service to a new customer account at the same location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION – This charge would be levied subsequent to disconnection of service for cause including delinquency in bill payment.

PREMISES VISIT CHARGE IN LIEU OF DISCONNECTION – This charge would be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

RETURNED PAYMENT FEE – This charge would be levied when the Company receives notice from the bank that customer's payment was returned and payment was not credited to Company.

LATE PAYMENT CHARGE – This charge will be levied when a customer's billing account is not paid within 16 days, for a Florida Resident, and 21 Days, for a non-Florida Resident, and is therefore delinquent.

TAMPERING FEE – This charge may be levied prior to reconnection of an existing customer for cause in the event that the customer has tampered with the water connection for the purpose of eliminating or reducing the amount they would normally owed the utility, including but not limited to, Jumper Removal, Tampering or Unauthorized Use.

INITIAL CONNECTION	\$300.00
NORMAL RECONNECTION	\$ 25.00
VIOLATION RECONNECTION	\$100.00
PREMISES VISIT (in lieu of disconnection)	\$ 55.00
RETURNED PAYMENT CHECKS	\$ 40.00
LATE PAYMENT CHARGE	\$ 10.00
TAMPERING FEE	\$200.00 Plus Actual Cost to Repair Damage

Effective Date: November 5, 2018
TYPE OF FILING: FULL RATE CASE

Paula D. Paxton
ISSUING OFFICER

President
TITLE

CITRUS COUNTY WATER
& WASTEWATER AUTHORITY

APPROVED

Final Order No. 18-06

Approval Date: 11-5-2018

Effective Date: 11-20-2018



Executive Director
Office of Utility Regulation

Attachment A

NOV 7'18 10:01AM

**CINNAMON RIDGE UTILITIES
WATER TARIFF**

**FIFTEENTH REVISED SHEET NO. 18.0
CANCELS FOURTEENTH REVISED SHEET NO. 18.0**

RESIDENTIAL SERVICE

RATE SCHEDULE RS

AVAILABILITY

Available throughout the area served by the Company.

APPLICABILITY

For water service for all purposes in private residences and individually metered apartment units.

LIMITATIONS

Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Citrus County Water and Wastewater Authority.

BILLING PERIOD

Monthly

RATE

Meter Size

Base Facility Charge

5/8" x 3/4"	\$ 25.46
3/4"	\$ 38.18
1"	\$ 63.64
1-1/2"	\$ 127.28
2"	\$ 203.65
3"	\$ 407.29
4"	\$ 636.40
6"	\$ 1,272.79

GALLONAGE CHARGE

Conservation/Inverted Block Rates

0 to 5,000 gallons	\$ 1.98 per one thousand gallons
5,001 to 10,000 gallons	\$ 2.08 per one thousand gallons
10,001 to 15,000 gallons	\$ 2.16 per one thousand gallons
All Usage above 15,000 gallons	\$ 2.25 per one thousand gallons

MINIMUM CHARGE

Applicable Base Facility Charge

TERMS OF PAYMENT

Bills are due and payable when rendered and become delinquent if not paid within sixteen (16) days for customers residing in the State of Florida and twenty one (21) days for customers residing outside of Florida. After five (5) days written notice is mailed to the customer, separate and apart from any other bill, service may then be discontinued.

EFFECTIVE DATE

November 5, 2018

TYPE OF FILING

Full Rate Case

Paula D. Paxton
ISSUING OFFICER

President
TITLE

**CITRUS COUNTY WATER
& WASTEWATER AUTHORITY**

APPROVED

Final Order No. 18-06

Approval Date: 11-5-2018

Effective Date: 11-20-2018

Charles Howard

Executive Director
Office of Utility Regulation

Robert Chambliss

From: JenSmith <jensmith6909@aol.com>
Sent: Monday, September 29, 2025 11:17 AM
To: Robert Chambliss
Subject: Re: Cinnamon Ridge questions
Attachments: FINAL ORDER 23-07.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Mr. Chambliss,

I pulled this from the same email that Citrus County sent over with all records they were able to find for Cinnamon Ridge Utilities, Inc.
Hopefully this is what you need.

Thank you,

Jen Smith

On Monday, September 29, 2025 at 10:43:13 AM EDT, Robert Chambliss <rchambli@psc.state.fl.us> wrote:

Jen,

Thank you so much for the prompt response, this solves most of my questions. One last one for you now. In the application the rates show a 2023 price index (Final order 23-07). Do you happen to have that record, or the last time a price index was approved by Citrus County? Once we have both of these, I think I will have what I need.

Thank You

Robert Chambliss

From: JenSmith <jensmith6909@aol.com>
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Thank you

Robert Chambliss

850-413-6701

FINAL ORDER NO. 23-07
CITRUS COUNTY WATER AND WASTEWATER AUTHORITY

A FINAL ORDER OF THE CITRUS COUNTY WATER AND WASTEWATER AUTHORITY, PURSUANT TO CITRUS COUNTY CODE 102-256(i), PROVIDING FOR THE ADOPTION OF THE 2023 PRICE INDEX FACTOR EQUIVALENT TO THE PRICE INDEX SET ANNUALLY BY THE FLORIDA PUBLIC SERVICE COMMISSION FOR UTILIZATION IN PRICE INDEX RATE APPLICATIONS FOR NON-EXEMPT, INVESTOR-OWNED WATER AND WASTEWATER UTILITIES PROVIDING SERVICE IN CITRUS COUNTY, SETTING THE EARLIEST APPLICATION DATE FOR UTILITIES TO FILE FOR SUCH AN INDEX ADJUSTMENT, PROVIDING FOR THE FILING OF ADDITIONAL REQUIRED INFORMATION, AND SETTING AN EFFECTIVE DATE.

WHEREAS, Citrus County Code of Ordinance, Section 102-253, establish the Citrus County Water and Wastewater Authority (AUTHORITY) and provides for specific powers and duties including that of issuing final orders in the matter of rates; and

WHEREAS, Citrus County Code of Ordinance, Section 102-256 (i) and (j) provides for price index and pass through adjustments; and

WHEREAS, the supplemental rules, Resolution No. 99-142, Section 5.2 provides for the procedure for satisfying the filing requirements of a pass-through adjustments and Section 5.3 provides for the procedure for satisfying the filing requirements of a price index adjustments; and

WHEREAS, on May 8, 2023, this AUTHORITY adopted Final Order No. 23-01 establishing the 2023 Price Index of 7.07% for franchised water and wastewater utilities operating in the unincorporated areas of Citrus County; and

WHEREAS, on August 17, 2023, Cinnamon Ridge Utilities, Inc. (Utility) notified the Office of Utility Regulation of its intent to submit application for 2023 price index and pass through adjustments for Cinnamon Ridge Utilities, Inc. Water; and

WHEREAS, on August 17, 2023, Utility met the minimum filing requirements; and

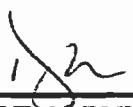
WHEREAS, Staff recommends approval of the Utility's applications which raises the Total Annual Revenues of \$9,243.00 an increase of 10% for Water;

NOW, THEREFORE, BE IT ORDERED by the AUTHORITY, in public meeting assembled, that:

1. The above resultant rate adjustments attached hereto as Cinnamon Ridge Utilities, Inc., Price Index and Pass-Through Application Packet are approved for services rendered on or after September 19, 2023.
2. Utility shall notify each of its customers of the increase in each customer's next rate billing that is issued more than **fifteen (15)** days after the AUTHORITY'S approval. Within thirty (30) days after implementation of the adjusted rates, the Utility shall file with the AUTHORITY copies of the notices to customers.
3. This Final Order shall become effective immediately upon adoption by the AUTHORITY and shall remain in effect until the AUTHORITY authorizes a change.

This Order adopted this **19th day of September 2023**, after motion, second, and majority vote favoring same.

APPROVED AS TO FORM FOR THE
RELIANCE OF CITRUS COUNTY ONLY



DENISE A. DYMOND LYN
COUNTY ATTORNEY

CITRUS COUNTY WATER AND
WASTEWATE AUTHORITY



BOB RUTEMILLER
CHAIRMAN

CINNAMON RIDGE UTILITIES
WATER TARIFF

ELEVENTH REVISED SHEET NO. 17.0
CANCELS TENTH REVISED SHEET NO. 17.0

GENERAL SERVICE

RATE SCHEDULE GS

<u>AVAILABILITY</u>	Available throughout the area served by the Company.	
<u>APPLICABILITY</u>	For water service to all customers for which no other schedule applies.	
<u>LIMITATIONS</u>	Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Citrus County Water and Wastewater Authority.	
<u>BILLING PERIOD</u>	Monthly	
<u>RATE</u>	<u>Meter Size</u>	<u>Base Facility Charge</u>
	5/8" x 3/4"	\$ 28.89
	3/4"	\$ 42.08
	1"	\$ 71.85
	1-1/2"	\$ 143.70
	2"	\$ 229.94
	3"	\$ 459.90
	4"	\$ 718.59
	6"	\$ 1,436.73
<u>GALLONAGE CHARGE</u>	<u>Conservation/Inverted Block Rates</u>	
	0 to 5,000 gallons	\$ 2.24 per one thousand gallons
	5,001 to 10,000 gallons	\$ 2.35 per one thousand gallons
	10,001 to 15,000 gallons	\$ 2.44 per one thousand gallons
	All Usage above 15,000 gallons	\$ 2.54 per one thousand gallons
<u>MINIMUM CHARGE</u>	Applicable Base Facility Charge	
<u>TERMS OF PAYMENT</u>	Bills are due and payable when rendered and become delinquent if not paid within sixteen (16) days for customers residing in the State of Florida and twenty one (21) days for customers residing outside of Florida. After five (5) days written notice is mailed to the customer, separate and apart from any other bill, service may then be discontinued.	
<u>EFFECTIVE DATE</u>	October 4, 2023	
<u>TYPE OF FILING</u>	2023 Price Index Final Order No. 23-07	

Paula D. Paxton
ISSUING OFFICER

President
TITLE

CINNAMON RIDGE UTILITIES
WATER TARIFF

NINETEENTH REVISED SHEET NO. 18.0
CANCELS EIGHTEENTH REVISED SHEET NO. 18.0

RESIDENTIAL SERVICE

RATE SCHEDULE RS

<u>AVAILABILITY</u>	Available throughout the area served by the Company.	
<u>APPLICABILITY</u>	For water service to all master metered residential customers, including but not limited to Condominiums, Apartments, and Mobile Home Parks.	
<u>LIMITATIONS</u>	Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Citrus County Water and Wastewater Authority.	
<u>BILLING PERIOD</u>	Monthly	
<u>RATE</u>	<u>Meter Size</u>	<u>Base Facility Charge</u>
	5/8" x 3/4"	\$ 28.89
	3/4"	\$ 42.08
	1"	\$ 71.85
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<u>EFFECTIVE DATE</u>	October 4, 2023	
<u>TYPE OF FILING</u>	2023 Price Index-Final Order No. 23-07	

Paula D. Paxton
ISSUING OFFICER

President
TITLE

CINNAMON RIDGE UTILITIES, INC.

October 4, 2023

NOTICE TO CUSTOMERS

On May 8, 2023, the Citrus County Water and Wastewater Authority adopted provisions under its Final Order No. PSC-2023-01, permitting water and sewer utilities to adjust the rates it charges to customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures such as chemicals and other general operation and maintenance costs.

On August 16, 2023, Cinnamon Ridge Utilities, Inc. filed notice of intent with the Citrus County Water and Wastewater Authority to increase water and/or wastewater rates pursuant to the provisions in Final Order No. 23-01. If acknowledged and approved by the Citrus County Water and Wastewater Authority, water rates will increase by approximately 10.0%. The adjusted rates should be reflected for service rendered on or after October 4, 2023.

Should you have any questions, please contact us at (727) 863-2560. Be sure to have your account number handy for quick reference. Customers may also direct inquiries to the Citrus County Office of Utility Regulation staff at (352) 527-5214

RESIDENTIAL SERVICE RATE SCHEDULE:

IF APPROVED BY Final Order No. 23-07
September 19, 2023

	<u>CURRENT RATES</u>	<u>NEW RATES EFFECTIVE OCTOBER 4, 2023</u>
	<u>BASE FACILITY CHARGE:</u>	<u>BASE FACILITY CHARGE:</u>
	\$26.26	\$28.89
<u>GALLONAGE CHARGE:</u>		
0 TO 5,000 gallons:	\$2.04 per one thousand gallons	\$2.24 per one thousand gallons
5,001 to 10,000 gallons	\$2.14 per one thousand gallons	\$2.35 per one thousand gallons
10,001 to 15,000 gallons	\$2.22 per one thousand gallons	\$2.44 per one thousand gallons
All usage above 15,000 gallons	\$2.31 per one thousand gallons	\$2.54 per one thousand gallons

****To help our Customers compare their personal water usage for efficient use to those in the community, the Average Monthly Water Bill is \$38.88.**

CITRUS COUNTY WATER & WASTEWATER AUTHORITY
2023 PRICE INDEX and PASS-THROUGH APPLICATION
APPLICABLE TEST YEAR 2022

UTILITY:

DEP PWS ID NO:

DEP WWTP ID NO:

Cinnamon Ridge Utilities, INC
6697.004

	WATER	WASTEWATER
*2022 Operation and Maintenance Expenses (O&M)	\$ <u>141,272.</u>	\$ _____
LESS:		
(a) Pass-through Items:	<u>4370.</u>	
1) Purchased Power	_____	_____
2) Purchased Water	_____	_____
3) Purchased Wastewater Treatment	_____	_____
4) Sludge Removal	_____	_____
5) Other ²	_____	_____
(b) Rate Case Expense Included in 2022 Expenses	_____	_____
(c) Adjustments to Operation & Maintenance Expenses from last rate case, if applicable ³	_____	_____
1) _____	_____	_____
2) _____	_____	_____
Cost to be Indexed	\$ <u>136,902</u>	\$ _____
Multiply by Annual Commission-Approved Price Index	<u>7.07%</u>	<u>7.07%</u>
Total Indexed Costs	\$ <u>9679</u>	\$ _____
Add Change in Pass-Through Sum by Expansion Factor for Regulatory Assessment Fees	<u>.955</u>	<u>.955</u>
Increase in Revenue	<u>9243</u>	
Divide by Applicable Test Year Revenue ⁵	\$ <u>90,073</u>	\$ _____
Percentage Increase in Rates	<u>10.0 %</u>	<u>%</u>

FOOTNOTES APPEAR ON THE FOLLOWING PAGE

PAGE 1 FOOTNOTES

¹This amount must match last year's annual report.

²Other expense items may include increases in required Department of Environmental Protection testing, ad valorem taxes, permit fees charged by the Department of Environmental Protection or a local government authority, National Pollutant Discharge Elimination System fees, and regulatory assessment fees. These items should not be currently embedded in the utility's rates.

³This may include adjustments that follow a methodology referenced in the Order from a utility's last rate case (i.e., averaged bad debt expense or excessive unaccounted for water percentage applied to chemicals expense).

⁴This may include an increase in purchased power, purchased water, purchased wastewater treatment, sludge hauling, required Department of Environmental Protection testing, ad valorem taxes, and permit fees charged by the Department of Environmental Protection or a local government authority providing that those increases have been incurred within the 12-month period prior to the submission of the pass-through application. Pass-through National Pollutant Discharge Elimination System fees and increases in regulatory assessment fees are eligible as pass-through costs but not subject to the twelve-month rule. All pass-through items require invoices. See Rule 25-30.425, F.A.C. for more information.

⁵If rates changed after January 1 of the applicable test year, the book revenues must be adjusted to show the changes and an explanation of the calculation should be attached to this form. See Annualized Revenue Worksheet for instructions and a sample format.

ANNUALIZED REVENUE WORKSHEET

Have the rates charged for customer services changed since January 1, of the applicable test year?

- () If no, the utility should use actual revenues. This form may be disregarded.
- () If yes, the utility must annualize its revenues. Read the remainder of this form.

Annualizing calculates the revenues the utility would have earned based upon the previous year's customer consumption at the most current rates in effect. To complete this calculation, the utility will need consumption data for the previous year to apply to the existing rate schedule. Below is a sample format which may be used.

CALCULATION OF ANNUALIZED REVENUES*

Consumption Data for Applicable Test Year

	Number of Bill/Gal. Sold	X	Current Rates	Annualized Revenues
Residential Service:				
Bills:				
5/8"x3/4" meters	<u>284</u>		<u>\$2.04/1000 gal</u>	<u>579.36</u>
1" meters	<u> </u>		<u> </u>	<u> </u>
1 2" meters	<u> </u>		<u> </u>	<u> </u>
2" meters	<u> </u>		<u> </u>	<u> </u>
Gallons Sold	<u> </u>		<u> </u>	<u> </u>

General Service:

Bills:			
5/8"x3/4" meters	<u>284</u>	<u>26.26 x 12</u>	<u>89,494</u>
1" meters	<u> </u>	<u> </u>	<u> </u>
1 2" meters	<u> </u>	<u> </u>	<u> </u>
2" meters	<u> </u>	<u> </u>	<u> </u>
3" meters	<u> </u>	<u> </u>	<u> </u>
4" meters	<u> </u>	<u> </u>	<u> </u>
6" meters	<u> </u>	<u> </u>	<u> </u>
Gallons Sold	<u> </u>	<u> </u>	<u> </u>

Total Annualized Revenues for the Applicable Test Year \$ 90,073.

- ~ Annualized revenues must be calculated separately if the utility consists of both a water system and a wastewater system. This form is designed specifically for utilities using a base facility charge rate structure. If annualized revenues must be calculated and further assistance is needed, contact the Citrus County Office of Utility Regulation at (352) 527-5442.

AFFIRMATION

I, PAULA PAXTON, hereby affirm that the figures and calculations upon which the change in rates is based are accurate and, pursuant to Citrus County Code 102-256(j)(3) and Resolution No. 99-142, Section 5.3(3)(c), the change will not cause Canyon Ridge Utilities (utility name) INC to exceed the range of its last authorized or calculated rate of return on equity which is 8.49%.

I, the undersigned/officer of the above-named utility, have read the foregoing and declare that, to the best of my knowledge and belief, the information contained in this application is true and correct.

This affirmation is made pursuant to my request for a 2023 price index and/or pass-through rate increase, in conformance with Citrus County Code 102-256(i).

Further, I am aware that pursuant to Section 837.06, Florida Statutes; whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree.

Signature:

Title:

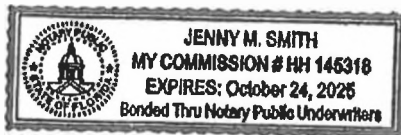
Telephone Number:

Fax Number:

Paula Paxton
President
(727) 863-2524
(727) 863-3670

Sworn to and subscribed before me this 16th day of AUGUST, 2023

My Commission expires: 10/24/2025
(SEAL)



Jenny M. Smith
Notary Public
State of Florida

STATEMENT OF QUALITY OF SERVICE

Pursuant to paragraphs 25-30.420(2)(11) and (i), Florida Administrative Code,

Cinnamon Ridge Utilities, INC
(Name of utility)

☒ does not have any active written complaints, corrective orders, consent orders, or outstanding citations with the Department of Environmental Protection (DEP) or the County Health Departments.

☐ does have the attached active written complaint(s), corrective order(s), consent order(s), or outstanding citation(s) with the DEP or the County Health Department(s). The attachment(s) includes the specific system(s) involved with DEP permit number and the nature of the active complaint, corrective order, consent order, or outstanding citation.

This statement is intended such that the Citrus County Water and Wastewater Authority can make a determination of quality of service pursuant to Citrus County Board of County Commissioners Resolution No. 99-142, Section 5.3(7)(a).

Name:

Title:

Telephone Number:

Fax Number:

Date:

Paula Paxton
President
(727) 863-2524
(727) 863-3670
AUGUST 16, 2023

NOTICE TO CUSTOMERS

On **May 8, 2023**, Citrus County Water and Wastewater Authority will adopt provision under its **Final Order No. 23-01**, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

On **August 16, 2023**, **Cinnamon Ridge Utilities, Inc.** filed its notice of intent with the Citrus County Office of Utility Regulation to increase water and/wastewater rates pursuant to the provision in **Final Order No. 23-01**. The filing is subject to review by the Citrus County Water and Wastewater Authority for accuracy and completeness. Water rates will increase by approximately 10% and wastewater rates by 0%. These rates should be reflected for service rendered on or after **October 4, 2023**.

(date) (name of utility)

Should you have any questions, please contact us at **727-863-2560**. Be sure to have your account number handy for quick reference. Customer may also direct inquiries to the Citrus County Office of Utility Regulation at (352) 527-5442.

(utility phone no.)

Exception

..... hereby waives the right to implement

(Name of utility)

a pass-through rate increase within 45 days of filing, as provided by Section 367.081(4)(b), Florida Statutes, in order that the pass-through and index rate increase may both be implemented together 60 days after the official filing date of this notice of intention.

Signature:

Title:

(To be used if an index and pass-through rate increase are requested jointly)