

Hong Wang

From: Kelly Thompson
Sent: Friday, October 17, 2025 1:05 PM
To: Consumer Correspondence
Cc: Michaela Kule
Subject: Grenelefe Utilities docket 29/250023

AT 10/17/25

Please put in docket file.

*Kelly Thompson, MSA
External Affairs Manager
Office of External Affairs
Florida Public Service Commission
(850) 413-6986*

Begin forwarded message:

From: Michaela Kule <mkule@psc.state.fl.us>
Date: October 17, 2025 at 8:13:35 AM EDT
To: Kelly Thompson <KTHOMPSO@psc.state.fl.us>
Subject: FW: Would be nice if you could pass along to the commissioners about Grenelefe Utilities

Did you see this?!!

Michaela Kule, MBA
External Affairs Coordinator
Office of External Affairs
Florida Public Service Commission
(850) 413-6107

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-----Original Message-----

From: Daniel A. Hart <fire37bee@fastmail.fm>
Sent: Wednesday, October 8, 2025 9:55 AM
To: Michaela Kule <mkule@psc.state.fl.us>
Subject: Would be nice if you could pass along to the commissioners about Grenelefe Utilities

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Since the Sept. 15 meeting, fortunately we've had no more issues with sewage leaks at my building. However, we've had yet another water-line break affecting residents on Palm View Ct. If the utility cannot guarantee just the basic adequate service after already having been approved for a doubling of water and sewage rates earlier this year, how can we EVER expect them to meet future demand

esp. from all the housing envisioned to be built here? Again, the commissioners need to tell the utility NO. They DON'T qualify for a staff-assisted rate case and they NEED to deliver on the basic water and sewer services to their existing customers before they should even THINK of asking for higher rates. Thank you. Dan Hart, resident at 187 Palm View Ct.