

Tristan Davis

From: John Plescow
Sent: Monday, October 20, 2025 12:59 PM
To: Consumer Correspondence; Consumer Contact
Subject: FW: ATTN Bart Fletcher RE: Issue with Utility Company

Please, add to docket 20240068.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Monday, October 20, 2025 11:46 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: ATTN Bart Fletcher RE: Issue with Utility Company

John,
Please forward to clerk's office. 20240068 .. SU749. Please forward response back to contact@psc.state.fl.us

C'Griffin-Greaux

From: Frank Maranto <maranto@gmail.com>
Sent: Friday, October 17, 2025 10:46 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: ATTN Bart Fletcher RE: Issue with Utility Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Bart:
Attached again is our letter about the issue with our sewage processing company. A quick update on our sewage bill issues:

As I noted before, we are a 905 member condominium association in Fort Myers (zip code 33912).

Some of our highest 2026 association condo fees PER DOOR include:

\$75.00 for sewage processing

\$70.90 for 400 Mbps WIFI and over 200 TV channels

\$20 for Insurance

etc.

Possibly as a result of your assistance, the Sewage company has contacted us and asked us to send 12 months of water bills for each door including the size of the meter, the gallons used, and the monthly cost of the water.

This requires us to report on thousands of monthly water bills. I believe this to be disingenuous or some kind of stall tactics to put us off as they already have the exact gallons processed a month by their own company and the water volume will be even higher due to irrigation, power washing, etc. that use water that does not go through their plant. In addition, we have already produced a sample of our water bills that shows our sewage cost per month is about 4 or 5 times the water cost and the gallons charges per month are more than 3.5 times the water usage. Nevertheless, we are trying to undertake this massive bill collection effort.

Frank Maranto

239 785-4750

From: Frank Maranto <maranto@gmail.com>

Sent: Tuesday, September 23, 2025 2:28 PM

To: contact@psc.state.fl.us

Subject: Issue with Utility Company

Please see attached concerning a concern about our utility bill with Sunshine Water.

Thank you,

Frank Maranto 239 785-4750