CORRESPONDENCE 10/22/2025 DOCUMENT NO. 14711-2025

Tristan Davis

From: Kelly Thompson

Sent: Wednesday, October 22, 2025 8:17 AM

To: Consumer Correspondence

Subject: FW: Would be nice if you could pass along to the commissioners about Grenelefe

Utilities - Docket No. 20250023-WS

Please put in Greenlefe docket file.

From: Michaela Kule <mkule@psc.state.fl.us> Sent: Thursday, October 09, 2025 7:29 PM

To: Kelly Thompson < KTHOMPSO@PSC.STATE.FL.US>

Subject: Fw: Would be nice if you could pass along to the commissioners about Grenelefe Utilities

From: Daniel A. Hart < fire37bee@fastmail.fm Sent: Wednesday, October 8, 2025 9:54:44 AM

To: Michaela Kule

Subject: Would be nice if you could pass along to the commissioners about Grenelefe Utilities

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Since the Sept. 15 meeting, fortunately we've had no more issues with sewage leaks at my building. However, we've had yet another water-line break affecting residents on Palm View Ct. If the utility cannot guarantee just the basic adequate service after already having been approved for a doubling of water and sewage rates earlier this year, how can we EVER expect them to meet future demand esp. from all the housing envisioned to be built here? Again, the commissioners need to tell the utility NO. They DON'T qualify for a staff-assisted rate case and they NEED to deliver on the basic water and sewer services to their existing customers before they should even THINK of asking for higher rates. Thank you. Dan Hart, resident at 187 Palm View Ct.