

Tristan Davis

From: Ellen Plendl
Sent: Wednesday, October 22, 2025 2:30 PM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Power bill

See attached customer correspondence for Docket No. 20240173.

Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, October 22, 2025 2:24 PM
To: Ellen Plendl
Subject: FW: Power bill

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Susan White <noreply@flgov.com>
Sent: Monday, October 20, 2025 3:36 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Power bill

Submitted
Mon, 10/20/2025 - 15:36

Sender Information
Susan White
susanwhite1968@icloud.com
3523489430

Subject
Power bill

Message

Dear Ron DeSantis

I wrote you earlier telling you about my power bill being high very high and how I'm on disability on a fixed income and I'm having trouble paying my bills and I forgot to tell you I live in Lake County and Duke energy is the power company and I found out the CEO. Just got a bonus and I think it's wrong for them to raise the rates again. They just raised them not too long ago .

Sincerely,
Susan White

IP Address
172.70.83.116

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_2 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Mobile/15E148 Safari/604.1

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