

Tristan Davis

From: John Plescow
Sent: Wednesday, November 5, 2025 10:52 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 213099

Please, add to docket 20250052.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, November 04, 2025 5:05 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 213099

Forward to clerk's office 20250052-ws985

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, November 3, 2025 1:52 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 213099

CUSTOMER INFORMATION

Name: William Trucano
Telephone: 8632735450
Email: WTRUCANOJR@GMAIL.COM
Address: 4424 Mackerel Drive Sebring FL 33870

BUSINESS INFORMATION

Business Account Name: William J Trucano Jr Account Number: 158621-0
Address: 4424 Mackerel Drive Sebring FL 33870

Water County Selected: Highlands

COMPLAINT INFORMATION

Complaint: Other Complaints against CSWR-Florida Utility Operating Company, LLC
Details:

On September 24, 2025 you approved a rate increase of over three times our current bill. We are 80 years of age and on a fixed income and cannot absorb this increase. We were not notified of any hearings on this matter. With this kind of increase we will be bankrupt within a few very short months. My wife is disabled and cannot work and I have been unable to find a job because of my age. Please tell us how we are to pay this obscene increase.