

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: November 7, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Penelope D. Buys, Engineering Specialist IV, Division of Engineering *PB LK*

RE: Docket No. 20250000-OT - Emergency Response and Storm Restoration Procedures and Protocols per Rule 25-18.020(5)(c), F.A.C.

Please place the attached email in Docket No. 20250000-OT, confirming that Consolidated Communications of Florida has reviewed its Emergency Response and Storm Restoration Procedures and Protocols per Rule 25-18.020(5)(c), Florida Administrative Code.

From: [Penny Buys](#)
To: [Danielle Adams](#)
Cc: [Lee Smith](#); [Marissa Ramos](#)
Subject: FW: [EXTERNAL] Emergency Response and Storm Restoration Procedures and Protocols per Rule 25-18.020(5)(c), F.A.C.
Date: Friday, November 7, 2025 8:09:54 AM
Attachments: [Memo to place email in the docket file.docx](#)
[image003.png](#)
[image004.png](#)

Danielle,

Please file the attached memo and the email below in the undocketed docket. Let me know if you have any questions.

Thank you,
Penny

From: Zach Burkey <zachary.burkey@fidium.com>
Sent: Wednesday, November 05, 2025 3:57 PM
To: Penny Buys <PBUYS@PSC.STATE.FL.US>
Subject: RE: [EXTERNAL] Emergency Response and Storm Restoration Procedures and Protocols per Rule 25-18.020(5)(c), F.A.C.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon,

I can confirm that Consolidated Communications of Florida DBA Fidium (T-719) has reviewed its emergency response and storm restoration procedures and protocols as per Rule 25-18.020(5)(c), F.A.C pole reporting standards.

If you have any further questions or concerns, please feel free to reach back out to me and I'd be happy to get any of those addressed.

Thanks

Zachary Burkey
Regulatory Relations Specialist
zachary.burkey@fidium.com
936.788.7423 office
FidiumFiber.com



From: Penny Buys <PBUYS@PSC.STATE.FL.US>

Sent: Wednesday, November 5, 2025 11:56 AM

To: 'Monica.echevarriagarcia@lumen.com' <Monica.echevarriagarcia@lumen.com>; 'WARRINGTON, MADDIE' <mw443k@att.com>; Zach Burkey <zachary.burkey@fidium.com>

Cc: 'david.zeckman@lumen.com' <david.zeckman@lumen.com>; 'brian.adkins@lumen.com' <brian.adkins@lumen.com>; Lee Smith <lsmith@psc.state.fl.us>; Marissa Ramos <mramos@psc.state.fl.us>; 'LILLEY, BEN' <cl4396@att.com>

Subject: [EXTERNAL] Emergency Response and Storm Restoration Procedures and Protocols per Rule 25-18.020(5)(c), F.A.C.

[This email comes from outside of your organization. Please be cautious opening or clicking on any attachments or links.]

Good afternoon,

This is a friendly reminder that per Rule 25-18.020(5)(c), F.A.C., each communications service provider, who own poles with a public utility electrical overhead facility attached, is required, every three years after the initial submission of the company's emergency response and storm restoration procedures and protocols, to notify the Division of Engineering in writing that the company has reviewed its emergency response and storm restoration procedures and protocols. This was due November 1, 2025. Please notify me in writing that this action has been completed. The next time this is due is in 2028. Please contact me if you have any questions.

Thank you,

Penelope Buys
Engineering Specialist
Division of Engineering
Florida Public Service Commission
(850) 413-6518
pbuys@psc.state.fl.us