CORRESPONDENCE
11/7/2025
DOCUMENT NO. 14977-2025

Tristan Davis

From: Ellen Plendl
Sent: Friday, November 7, 2025 12:37 PM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: FW: ANOTHER TECO INCREASE; FW: Teco electric increases; FW: Consumer Inquiry - Tampa Electric Company

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, November 7, 2025 12:18 PM
To: Ellen Plendl
Subject: FW: ANOTHER TECO INCREASE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sheila Hager <shezlafn84@gmail.com>
Sent: Friday, November 7, 2025 10:04 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: ANOTHER TECO INCREASE

TECO is heavily price gouging us in Florida!! We are charged for electricity used, green energy, year round for hurricane repairs, new equipment, now this. They also charge an increased rate to families that go above a certain usage! This is plain robbery because they can!!
PLEASE LOOK INTO THIS!! WE ARE HURTING!! Especially us on fixed social security!

Sheila Hager
Winter Haven, FL

Tristan Davis

From:	Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent:	Friday, November 7, 2025 12:21 PM
To:	Ellen Plendl
Subject:	FW: Teco electric increases

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bill Reasoner <noreply@flgov.com>
Sent: Friday, November 7, 2025 6:50 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Teco electric increases

Submitted
Fri, 11/07/2025 - 06:49

Sender Information
Bill Reasoner
william.reasoner@hotmail.com
8503481480

Subject
Teco electric increases

Message
Since 2020 the Tampa area electricity bill has increased 80%. Your commission approved the fourth increase this year. The citizens are not approving.

IP Address
172.68.71.17

User Agent
Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_2 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, November 7, 2025 12:34 PM
To: Ellen Plendl
Subject: FW: Consumer Inquiry - Tampa Electric Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: pita.guest@yahoo.com <pita.guest@yahoo.com>
Sent: Thursday, November 6, 2025 6:22 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fwd: Consumer Inquiry - Tampa Electric Company

Thank you for forwarding my message to the regulatory analyst. It does not address the core issue. The core issue is the governors consistently putting corporations ahead of the people.

TECO is HIGHLY profitable. They operate similar to a monopoly, consumers have no other options, yet they are allowed to continuously raise rates. In 2016 my electricity ran on average in summer $150/mo. Now we are $400/mo and using less therms and kilowatts.

TECO is very profitable. This is because the governor and senate makes no effort to police the ability of the monopoly to continuously increase rates. It seems they are allowed to bilk the Floridian tax payers of every cent they have.

He promised to keep costs low for Floridians, and once elected, he abandoned those promises. He has done nothing about utilities, he has done nothing about property taxes, and he has done nothing about the insurance debacle. He is a disgrace, and disappointment. He received $100k in campaign donations from TECO, I guess that was enough to buy his loyalty.

Thank you,

Anita Grimes

Begin forwarded message:

> **From:** ". ." <pita.guest@yahoo.com>
> **Date:** November 6, 2025 at 6:12:40 PM EST

To: Ellen Plendl <EPlendl@psc.state.fl.us>
Subject: Re: Consumer Inquiry - Tampa Electric Company

Thank you for your reply. I understand the process. However I also understand TECO operates like a monopoly. They are HIGHLY profitable, and consumers have no other options. The senate and governor need to start placing caps on electrical costs, a small home with energy efficient appliances running ac at 77 degrees should not have a $400/ mo bill. It's egregious and an abandonment of his obligation.

Thank you,

Anita Grimes

On Nov 6, 2025, at 3:59 PM, Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Ms. Anita Grimes

pita.guest@yahoo.com

Dear Ms. Grimes:

The Governor's office forwarded a copy of your correspondence regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about TECO's recent rate increases.

On February 4, 2025, the FPSC approved interim storm restoration recovery costs related to Hurricanes Idalia, Debby, Helene, and Milton for Tampa Electric Company The Commission also approved the utility's request to replenish its storm reserve.

The approval of an interim storm restoration charge is preliminary in nature and is subject to refund, with interest, pending further Commission review once final audited costs are known. Final costs will be determined following a future Commission hearing. TECO's approved interim recovery is $463.6 million and meets the parameters of its 2021 Settlement Agreement. TECO requested recovery of $34.5 million for Idalia, $4 million for Debby, $52 million for Helene, and $358.9 million for Milton. The recovery total includes replenishment of TECO's $55.8 million storm reserve. The monthly bill impact per 1,000 kWh for a TECO residential customer is $19.95. The surcharge will appear on a customer's bill for 18 months, beginning in March 2025-August 2026.

On November 4, 2025, the FPSC approved TECO's 2026 Base Rate Adjustment, which reflects the annualized costs of projects placed into service in 2025 and provides cost recovery for the Polk Fuel Diversity project.

In TECO's 2024 base rate case, the Commission approved an adjustment to rates beginning January 1, 2025. It also approved an adjusted revenue requirement increase of $87.7 million primarily for projects placed into service in 2025. TECO filed a petition on September 4, 2025, seeking authorization to implement the 2026 Subsequent Year Adjustment (SYA). The SYA represents an incremental increase to TECO's authorized base rates.

Beginning with the first billing cycle of January 2026, the residential customer using 1,000 kilowatt-hours per month will see an increase of $5.51, raising the typical monthly residential bill from $97.47 to $102.98.

The 2026 SYA includes cost recovery for several key initiatives, including:

* Polk 1 Flexibility Project
* Energy Storage Expansion
* Corporate Headquarters Development
* Bearss Operations Center Modernization
* South Tampa Resilience Project
* GRR (PLTE Spectrum) Upgrades
* Cottonmouth and Longbranch Solar Projects

These projects were placed into service in 2025 or are expected to be operational by year-end. In addition, two Polk Fuel Diversity Project unit upgrades are anticipated to enter service in 2026.

We will add your comments as a protest to Docket Nos. 20240026 and 20240172.

You may review all the information filed for Commission consideration in Docket Nos. 20240026 and 20240172 by accessing the FPSC website at floridapsc.com Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240026 or 20240172. Click the Search button. Then select Document Filings Index for a list of all filings in each docket. This procedure allows you to view all of the information filed by the utility and other parties in each docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)