

Tristan Davis

From: Ellen Plendl
Sent: Monday, November 10, 2025 10:27 AM
To: Consumer Correspondence
Subject: RE: Docket Nos. 20240026 & 20240172
Attachments: FW: TECO raising rates for the 4th time; FW: TECO Energy Costs; FW: Utilities Fees and latest TECO Rate Increase; FW: TECO RATE HIKE AGAIN, INSULT!; FW: Teco charges; FW: TECO cost insanity; Re: Consumer Inquiry - Tampa Electric Company

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 10, 2025 9:57 AM
To: Ellen Plendl
Subject: FW: TECO raising rates for the 4th time

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Erica Coffey <eacoffey@msn.com>
Sent: Sunday, November 9, 2025 9:47 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO raising rates for the 4th time

Dear Governor DeSantis,

My family moved to Florida 10 years ago. We were told how wonderful it was to live here and how the cost of living was much less than Virginia (where we were moving from for a job). It has never been the case. We are paying many times more for car insurance, with no tickets or accidents. Food has been more expensive here and every other bill, yet we were paid a fraction of what we made in VA, due to Florida's "lower cost of living". It has been a struggle to say the least.

Now, for the fourth time, and supposedly with Florida's permission, Teco is raising their rates. We went from our highest electric bill in the heat of the summer hitting \$400, to a normal summer bill being well over \$600. A year ago the electric companies destroyed several of their transformers and raised their rates. We know they are pushing us middle class out for their smart cities, but is that how you want this state to go down? Like another California?

Why don't the people who are paying by the sweat on their backs get a say? Isn't a fourth raise in rates a bit excessive? And then there is the information out there that Teco's sister company in Canada isn't doing so well, so we may be propping them up?

We don't know what to do, but we cannot sustain the price gouging for everything we have to have... we are paying out the nose for every type of insurance and utilities... something has got to give.

Please advise.

Thank you,

Erica Coffey

https://www.fox13news.com/news/teco-customers-looking-rate-hike-new-year?utm_campaign=trueanthem&utm_medium=trueanthem&utm_source=facebook

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Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 10, 2025 9:58 AM
To: Ellen Plendl
Subject: FW: TECO Energy Costs

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Laura Capps <noreply@flgov.com>
Sent: Sunday, November 9, 2025 7:46 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO Energy Costs

Submitted
Sun, 11/09/2025 - 19:46

Sender Information
Laura Capps
lfcapps@yahoo.com
8649793385

Subject
TECO Energy Costs

Message

I'm reaching out regarding the recent approval for TECO's rate hike. This is their 4th rate hike in 12 months, and their costs are 82% higher than they were 5 years ago. This is outrageous. Duke is lowering rates and they were hit by the same hurricanes. Customers shouldn't be paying for a mismanaged energy company. This is not aligning with President Trump's claims of costs coming down.

IP Address
104.23.248.196

User Agent

Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0 Mobile Safari/537.36

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Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 10, 2025 9:59 AM
To: Ellen Plendl
Subject: FW: Utilities Fees and latest TECO Rate Increase

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Erik David Tragesser <noreply@flgov.com>
Sent: Saturday, November 8, 2025 2:37 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Utilities Fees and latest TECO Rate Increase

Submitted
Sat, 11/08/2025 - 14:36

Sender Information
Erik David Tragesser
etragesser@msn.com
813-493-3789

Subject
Utilities Fees and latest TECO Rate Increase

Message
Governor Desantis,

As Veteran's day approaches thank you for your service to our country and our State. Your constituents and residents desperately need your help. The fees and rates on utilities are going out of site with all kinds of add on charges. TECO raised rates for fuel and fees for storm damage and then to repair and to invest in renewables. We have lower fuel prices, no storm damage and the green new deal has been cancelled. Teco should be lowering prices and fees.

IP Address
172.68.12.198

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0 Safari/537.36

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Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 10, 2025 9:59 AM
To: Ellen Plendl
Subject: FW: TECO RATE HIKE AGAIN, INSULT!

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: David Charnley <noreply@flgov.com>
Sent: Saturday, November 8, 2025 2:29 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO RATE HIKE AGAIN, INSULT!

Submitted
Sat, 11/08/2025 - 14:29

Sender Information
David Charnley
charnldc@verizon.net
8137632585

Subject
TECO RATE HIKE AGAIN, INSULT!

Message
AGAIN, TECO allowed to raise rates to cover THEIR hurricane damages/line their pockets?!? This is BS. I did not have anyone helping me cover MY hurricane damages after the massive deductible from my insurance company!! WHO the hell is the corruptible politicians in the pocket of TECO allowing this theft?!? WHY is your office allowing it? Every chance TECO gets they are allowed to raise rates for any excuse while their stakeholders get rich off their politically connected monopolized scam!

IP Address
172.69.132.142

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0
Safari/537.36 Edg/142.0.0.0

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Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 10, 2025 10:00 AM
To: Ellen Plendl
Subject: FW: Teco charges

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: william terry <weterry87@gmail.com>
Sent: Friday, November 7, 2025 6:45 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Teco charges

Can someone please explain how how teco power I'd allowed to triple our bill on Lexx then a year.
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Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 10, 2025 10:06 AM
To: Ellen Plendl
Subject: FW: TECO cost insanity

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Misty Waters <noreply@flgov.com>
Sent: Monday, November 10, 2025 9:34 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO cost insanity

Submitted
Mon, 11/10/2025 - 09:34

Sender Information
Misty Waters
mistywaters76@msn.com
8137847688

Subject
TECO cost insanity

Message

WHY is this happening again??? There is not other option to power our homes other than using TECO here. EVERYTHING is more expensive - home insurance, food and housing and electricity. What part of any of this makes you seem like you care about any of us that live in the state. There was no storm. Why is it being increased for a storm yet again within a few months. We need a leader who cares about much we can continue to afford because leaving this state is a very real possibility at this time.

IP Address
172.68.7.19

User Agent

Mozilla/5.0 (X11; CrOS x86_64 14541.0.0) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/141.0.0.0 Safari/537.36

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Tristan Davis

From: Peter Haggarty <tampa.bankie@gmail.com>
Sent: Saturday, November 8, 2025 8:13 AM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Tampa Electric Company

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Dear Ms Plendl

Thank you for your reply. I know that the info you have given me is the standard copperplate reply. I don't know any typical TECO customer that only use 1000 kWh per month, I am going to do more research on this and I will reply properly later.

Sincerely

Peter Haggarty

> On Nov 6, 2025, at 3:51 PM, Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

> ...

> Mr. Peter Haggarty

> tampa.bankie@gmail.com

>

> Dear Mr. Haggarty:

>

> The Governor's office forwarded a copy of your correspondence regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

>

> You expressed concern about TECO's recent rate increases.

>

> On February 4, 2025, the FPSC approved interim storm restoration recovery costs related to Hurricanes Idalia, Debby, Helene, and Milton for Tampa Electric Company. The Commission also approved the utility's request to replenish its storm reserve.

>

> The approval of an interim storm restoration charge is preliminary in nature and is subject to refund, with interest, pending further Commission review once final audited costs are known. Final costs will be determined following a future Commission hearing. TECO's approved interim recovery is \$463.6 million and meets the parameters of its 2021 Settlement Agreement. TECO requested recovery of \$34.5 million for Idalia, \$4 million for Debby, \$52 million for Helene, and \$358.9 million for Milton. The recovery total includes replenishment of TECO's \$55.8 million storm reserve. The monthly bill impact per 1,000 kWh for a TECO residential customer is \$19.95. The surcharge will appear on a customer's bill for 18 months, beginning in March 2025-August 2026.

>

> On November 4, 2025, the FPSC approved TECO's 2026 Base Rate Adjustment, which reflects the annualized costs of projects placed into service in 2025 and provides cost recovery for the Polk Fuel Diversity project.

>

> In TECO's 2024 base rate case, the Commission approved an adjustment to rates beginning January 1, 2025. It also approved an adjusted revenue requirement increase of \$87.7 million primarily for projects placed into service in 2025. TECO filed a petition on September 4, 2025, seeking authorization to implement the 2026 Subsequent Year Adjustment (SYA). The SYA represents an incremental increase to TECO's authorized base rates.

>

> Beginning with the first billing cycle of January 2026, the residential customer using 1,000 kilowatt-hours per month will see an increase of \$5.51, raising the typical monthly residential bill from \$97.47 to \$102.98.

>

> The 2026 SYA includes cost recovery for several key initiatives, including:

- > * Polk 1 Flexibility Project
- > * Energy Storage Expansion
- > * Corporate Headquarters Development
- > * Bearss Operations Center Modernization
- > * South Tampa Resilience Project
- > * GRR (PLTE Spectrum) Upgrades
- > * Cottonmouth and Longbranch Solar Projects

>

> These projects were placed into service in 2025 or are expected to be operational by year-end. In addition, two Polk Fuel Diversity Project unit upgrades are anticipated to enter service in 2026.

>

> We will add your comments as a protest to Docket Nos. 20240026 and 20240172.

>

> You may review all the information filed for Commission consideration in Docket Nos. 20240026 and 20240172 by accessing the FPSC website at https://linkprotect.cudasvc.com/url?a=https%3a%2f%2ffloridapsc.com&c=E,1,zzLi0-t5g5-TcFKEvHbjFMJdRX7mtyygiLErfaMIIXNaogUQFHwSXv2Jl-pASYjmyV33srfM1YK8SnbLI88cT7WLarzzFB0a6dmJs9D-OUBGnU_Xd9r8lulP&typo=1 Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240026 or 20240172. Click the Search button. Then select Document Filings Index for a list of all filings in each docket. This procedure allows you to view all of the information filed by the utility and other parties in each docket.

>

> If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

>

> Sincerely,

>

>

> Ellen Plendl

> Regulatory Analyst IV

> Florida Public Service Commission

> Office of Consumer Assistance

> 1-800-342-3552 (phone)

> 1-800-511-0809 (fax)