

Antonia Hover

From: Ellen Plendl
Sent: Friday, November 14, 2025 2:16 PM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke energy

See attached customer correspondence for Docket No. 20240173.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, November 14, 2025 2:08 PM
To: Ellen Plendl
Subject: FW: Duke energy

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Betty Sanchez <noreply@flgov.com>
Sent: Friday, November 14, 2025 1:49 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy

Submitted

Fri, 11/14/2025 - 13:48

Sender Information

Betty Sanchez
esmerlin.sanchez@yahoo.com
4046297331

Subject

Duke energy

Message

Good afternoon Mr. Governor desantis how are you doing sir my name is Betty sanchez I am a disabled senior who leaves on a fix income I received very little I am reaching out to you sir as my governor to address what duke is doing it is unacceptable ridiculous we need your support we need you to stand up for us sir please I currently leave alone in a two bedrooms apartment I don't have electronics at all don't washer maichine neither dryer only a simple tv in what duke energy is doing is abusig

IP Address

172.68.12.199

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 26_1_0 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) GSA/392.0.823086651 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.