

Antonia Hover

From: John Plescow
Sent: Monday, November 17, 2025 1:58 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: PSC Contact Form

Please, add to docket 20240026.

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, November 12, 2025 12:49 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>; aaronlisa@hotmail.com
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question
Name: Lisa Cottrell
Company:
Primary Phone: 9186494632
Secondary Phone:
Email Address: aaronlisa@hotmail.com
Response requested? yes
Comments:

I wanted to raise a concern that may affect many residents in our area. Over the past couple of years, my household's average power bill has increased by more than 32%, despite significant personal investments in energy efficiency—including a new HVAC system, new windows, water heater, new electric panel and appliances. We have taken meaningful steps to reduce our consumption, yet the cost continues to rise. Even though the "usage" on my bill shows an increase, at this point, it appears the issue is not individual usage but rather the unchecked rate and fee increases by TECO, or potential for faulty meters which currently operates as the sole power provider in our area. I would like to request consideration of either: Stronger oversight and scrutiny of TECO's rate structures and fees, or Exploration of opportunities to introduce competition among power providers to ensure fair pricing. Please advise whether either of these options is feasible or if there are additional avenues for residents to pursue regarding this issue. Thank you for your time and attention.