

Hong Wang

From: Betty Leland
Sent: Thursday, December 11, 2025 8:11 AM
To: Commissioner Correspondence
Subject: FW: Veteran Inquiry.

Good Morning:

Please place this email in Docket #20210015.

50011.

12/11/25

Betty A. Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
bleland@psc.state.fl.us
(850) 413-6024

From: charley7722@aol.com <charley7722@aol.com>
Sent: Wednesday, December 10, 2025 3:59 PM
To: Shonna McCray <SMcCray@PSC.STATE.FL.US>
Cc: armando.pimentel@fpl.com; Enrique Rodriguez <enrique.rodriguez@fpl.com>; Rebecca Talton <rebecca.talton@fpl.com>; ron.desantis@eog.myflorida.com; Office of Commissioner Passidomo Smith <Commissioner.Passidomo.Smith@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; martha.lynn@eog.myflorida.com; osgood.rosalind.web@flsenate.gov; Rep. Debbie Wasserman Schultz <fl23.response@mail.house.gov>; michael.liquerman@mail.house.gov; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Walt Trierweiler <trierweiler.walt@leg.state.fl.us>; Connie Furze <connie.furze@myfloridahouse.gov>; Stella Picazio <stella.picazio@myfloridahouse.gov>; terry.hill@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; doug.collins@va.gov
Subject: Fw: Veteran Inquiry.

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Ms. Shonna McCray, FPSC

Good Day !

Ref : Minimum Billing Charge. (FPL Account No. 26582 -57510)

Our household has been monetarily penalized every month since the year 2022 for our lower consumption

of KWH by FPL. The unwarranted charge is due to expire this month. <<<<<

In the interim FPL should be held accountable for this extra charge as we have done our part by conserving

the electrical power that we utilize every month.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <emplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Tuesday, September 3, 2024 at 09:53:44 AM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

I am in receipt of your August 31, 2024 email.

My supervisor's information is as follows:

Shonna McCray

Regulatory Program Administrator

Telephone number: 1-800-342-3552

Email: smccray@psc.state.fl.us

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>
Sent: Saturday, August 31, 2024 2:51 PM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Cc: ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; armando.pimentel@fpl.com; Rebecca Talton <rebecca.talton@fpl.com>; fl23response@mail.house.gov; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; James L. Heaton <james.heaton@va.gov>; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; josephglaviano@gmail.com; weaverball@yahoo.com; James Wheatly <wheatlyjames320@gmail.com>; newsdesk@local10.com; 7investigates@wsvn.com; dcohen@wsvn.com; helpmehoward@wsvn.com; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; Marie Woodson <marie.woodson@myfloridahouse.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; investigate@local10.com; jortega@sunsentinel.com; nperez@local10.com; hector.villagran@va.gov
Subject: Fw: Veteran Inquiry.

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Ms. Ellen Plendl, Regulatory Analyst IV FPSC

Good Day !

August 26, 2024 FPSC Docket No. 20210015 FPL Account No. 26582 57510

Formal Complaint :

As per the above time frame your office made an unexplained, and also abrupt decision to close out the above Docket Case without

providing me with a polite explanation for doing so, as clearly attached below.

At this time I am going to kindly ask you for your immediate superiors name, and also contact info as I have

every right to do so as an innocent victim of circumstance.

Note : The Veterans Administration Has Been Copied along with the FPSC Commissioners, & Florida Governors office.

Please govern yourself accordingly.

Thank You For Your Cooperation.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: denis.mcdonough@va.gov <denis.mcdonough@va.gov>

Cc: Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; james.heaton@va.gov <james.heaton@va.gov>; cj.huskey@va.gov <cj.huskey@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <elplendl@psc.state.fl.us>; TJ Harper <tjtherealestateguy@gmail.com>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; jeffweinsier@local10.com <jeffweinsier@local10.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com

<jortega@sunsentinel.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book
<book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Sean LeHockey
<lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; ebony.pardo@mail.house.gov
<ebony.pardo@mail.house.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; helpmehoward@wsvn.com
<helpmehoward@wsvn.com>

Sent: Wednesday, August 28, 2024 at 11:29:38 AM EDT

Subject: Fw: Veteran Inquiry.

Secretary Denis McDonough, <http://www.va.gov>

Good Day !

Ref : Attached Info.

I am respectfully requesting your direct assistance sir.

FPSC , OPC, & FPL Major Cover Up ! <<<<<

Thank You.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>

Cc: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Rebecca Talton <rebecca.talton@fpl.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; Francis Pizzuta <francis pizzuta@hotmail.com>; Sean LeHockey <lehockey.sean@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com <investigate@local10.com>; Julie Anderson <janderson@sunsentinel.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; Marie Woodson <marie.woodson@myfloridahouse.gov>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; dcohen@wsvn.com <dcohen@wsvn.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; newsdesk@local10.com <newsdesk@local10.com>

Sent: Tuesday, August 27, 2024 at 02:36:16 PM EDT

Subject: Fw: Veteran Inquiry.

Governor Ron Desantis, State of Florida

Good Afternoon !

Ref : US Navy Veteran Request. FPSC Docket No.20210015 FPL Account No. 26582 57510

Over the preceding year I have voiced my legitimate concerns about the disservice that the

FPSC levied upon Senior Citizens such as myself in response to the request by FPL to

monetarily penalize individuals such as myself for our Lower Monthly Consumption of KWH. <<<<<

Ms. Ellen Plendl- Regulatory Analyst IV- FPSC

The attached response that I received yesterday from the above individual confirms the fact that the FPSC has

shown no concern whatsoever for my legitimate concerns on behalf of every other

Individual, or Veteran who has also been effected. The office of Public Council has also

misled the FPSC about the legitimacy of their actions by stating that the General Public

would not object to being monetarily penalized every month, when in essence nothing

could be farther from the Truth Governor. <<<<<

Your Legal Authority :<<<<<

I am aware of the fact that your office has the authority to remove, and to also select

whomever your office desires to serve as a FPSC Commissioner. <<<<<

In the interim sad to say FPL has failed to monetarily reward my family for our sacrifice to date,

as we are no doubt Innocent Victims of Circumstance. <<<<<

Veterans Administration :

I have copied the Veterans Administration Secretary Denis McDonough to request VA assistance as well

as FPL continues to not be held fully accountable for their dishonesty by the FPSC ? <<<<<

Thank You Governor.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Monday, August 26, 2024 at 04:01:50 PM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

Docket 20210015 is closed.? There is no further action on this matter.? The minimum billing charge is part of the company's approved tariff ?<<<<<

I will add your comments of dissatisfaction to our records.?

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Monday, August 26, 2024 3:59 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; fl23response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper <titherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>

Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl,

FPSC

Good Afternoon !

FPSC Docket No. 20210015

FPL Account No. 26582 57510

Your response puzzles me, as all that you have stated in your response has been known for some time now.<<<<<

What is your primary objective Ms. Plendl ?<<<<<

Are you trying to confuse me ?<<<<<

Overview:

The FPSC committed an injustice, and also made a terrible mistake when they approved of the monetary increase for

individuals such as myself as FPL was able to successfully circumvent their dishonest effort to secure

same at a Senior Citizen expense !

Your repetitive response was not copied to the FPSC Commissioners ?<<<<<

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

penalized every month for my Lower KWH Usage, when in essence I should

of been monetarily rewarded for same by FPL.<<<<<

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

very intelligent US Navy Veteran.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, August 26, 2024 at 07:27:37 AM EDT, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C ?????

Dear Mr. Walsh:

This is in response to your August 23, 2024 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement included a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The FPSC issued final order PSC-2024-0078-FOF-EI on March 25, 2024, which includes in part, the provision that the minimum billing charge remains in effect and part of the company's tariff. You may review the order by using the following link:

<https://www.floridapsc.com/pscfiles/library/filings/2024/01294-2024/01294-2024.pdf>

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)