

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, December 29, 2025 8:04 AM
To: 'Chris & Elsa Palamidis'
Cc: Consumer Contact
Subject: RE: Docket 20250023-WS-Public Comment

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Chris & Elsa Palamidis <cep3pal@gmail.com>
Sent: Sunday, December 28, 2025 8:23 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket 20250023-WS-Public Comment

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To: Florida PSC

Date: 12/28/2025

As stated in my previous email, Grenelefe Utility has requested that the costs of system upgrades and repairs be shifted to local residents.

These expenses would also support infrastructure intended for future multi-unit housing development.

Transferring these costs to existing residents would create a significant financial burden and hardship.

The repeated water shutoffs, consistently low and erratic water pressure, and ongoing boil-water advisories appear to be the result of poor management rather than unavoidable circumstances.

Requiring residents to invest additional funds into the current utility operation, without addressing these underlying management failures, feels akin to pouring money into a bottomless pit.

Grenelefe Utility also appears to be struggling with its day-to-day operations due to inadequate management infrastructure.

One clear example is the poor upkeep of utility-owned properties, including unmowed and neglected areas, which reflects broader operational deficiencies.

These issues raise serious concerns about the utility's ability to responsibly manage additional funding or expanded infrastructure without meaningful reform and oversight.

Sincerely,

Chris & Elsa Palamidis