

**Tristan Davis**

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**From:** Ellen Plendl  
**Sent:** Monday, December 29, 2025 8:32 AM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20240026 & 20240172  
**Attachments:** FW: Message from CSBizhub1

See attached customer correspondence for Docket Nos. 20240026 & 20240172

## Tristan Davis

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**From:** Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>  
**Sent:** Monday, December 29, 2025 8:25 AM  
**To:** Ellen Plendl  
**Subject:** FW: Message from CSBizhub1  
**Attachments:** 1,086,058 - goad.pdf; 1086058-Goad-Outgoing-ML.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>  
**Sent:** Tuesday, December 23, 2025 8:08 AM  
**To:** Dillion, Gwayne <Gwayne.Dillion@eog.myflorida.com>; Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>  
**Subject:** Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Alecia Goad

3112 Mud Lake Road

Plant City, FL 33566

[Lgsisterof4@yahoo.com](mailto:Lgsisterof4@yahoo.com)

(813) 716-7575

November 20, 2025

The Honorable **Ron DeSantis**

Office of Governor Ron DeSantis

400 S. Monroe Street

Tallahassee, FL 32399

**Subject: Urgent Concern Regarding TECO Rate Increases**

Dear Governor DeSantis,

I am writing to express my serious concern and frustration regarding the ongoing and repeated rate increases by TECO. Over the past 12 months, my TECO bill has increased **four separate times**, making it increasingly difficult for me and many other Floridians to keep up with basic living expenses.

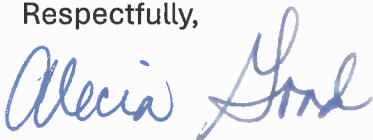
These rising utility costs are becoming unmanageable. As a resident who works hard to meet my financial obligations, I am now struggling to afford my electricity bill—something that should be stable and predictable. I do not understand how TECO is continually permitted to raise rates with such frequency, and I respectfully request that your office investigate why these increases are being approved and what protections are in place for Florida consumers.

Many of us are reaching a breaking point. I love living in Florida, but the cost of essential services has become so overwhelming that I am honestly considering relocating out of the state. I know I am not alone—countless Floridians feel the same pressure.

Governor DeSantis, I urge you to take immediate action to review TECO's rate hikes and implement stronger consumer protections. Utilities should not be allowed to burden residents with constant increases, especially during a time when so many families are already facing economic hardship.

Thank you for your attention to this critical issue. I hope to see steps taken to protect the people of Florida from unfair and unsustainable utility costs.

Respectfully,



Utilities / Marty

1,086,058  
12/30/25 AB

 Ms. Alecia Goad  
3112 Mud Lake Rd  
Plant City, FL 33566

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SAINT PETERSBURG FL  
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**Honorable Ron DeSantis**  
**Office of Governor Ron DeSantis**  
**400 S. Monroe Street**  
**Tallahassee, FL 32399**

32399-330099





RON DESANTIS  
GOVERNOR

STATE OF FLORIDA

# Office of the Governor

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

[www.flgov.com](http://www.flgov.com)  
850-717-9418

December 23, 2025

Ms. Alecia Goad  
3112 Mud Lake Road  
Plant City, Florida 33566

Dear Ms. Goad:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

A handwritten signature in blue ink that reads "Martha Lynn".

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Telephone: (850) 413-6100