

From: Ellen Plendl
Sent: Monday, December 29, 2025 8:32 AM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: FW: Message from CSBizhub1

See attached customer correspondence for Docket Nos. 20240026 & 20240172

Tristan Davis

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Monday, December 29, 2025 8:25 AM
To: Ellen Plendl
Subject: FW: Message from CSBizhub1
Attachments: 1,086,058 - goad.pdf; 1086058-Goad-Outgoing-ML.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Tuesday, December 23, 2025 8:08 AM
To: Billion, Gwayne <Gwayne.Dillion@eog.myflorida.com>; Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Alecia Goad

3112 Mud Lake Road

Plant City, FL 33566

Lgsisterof4@yahoo.com

(813) 716-7575

November 20, 2025

Utilities/Marty

1,086,058
12/30/25 AB

The Honorable **Ron DeSantis**
Office of Governor Ron DeSantis
400 S. Monroe Street
Tallahassee, FL 32399

Subject: Urgent Concern Regarding TECO Rate Increases

Dear Governor DeSantis,

I am writing to express my serious concern and frustration regarding the ongoing and repeated rate increases by TECO. Over the past 12 months, my TECO bill has increased **four separate times**, making it increasingly difficult for me and many other Floridians to keep up with basic living expenses.

These rising utility costs are becoming unmanageable. As a resident who works hard to meet my financial obligations, I am now struggling to afford my electricity bill—something that should be stable and predictable. I do not understand how TECO is continually permitted to raise rates with such frequency, and I respectfully request that your office investigate why these increases are being approved and what protections are in place for Florida consumers.

Many of us are reaching a breaking point. I love living in Florida, but the cost of essential services has become so overwhelming that I am honestly considering relocating out of the state. I know I am not alone—countless Floridians feel the same pressure.

Governor DeSantis, I urge you to take immediate action to review TECO's rate hikes and implement stronger consumer protections. Utilities should not be allowed to burden residents with constant increases, especially during a time when so many families are already facing economic hardship.

Thank you for your attention to this critical issue. I hope to see steps taken to protect the people of Florida from unfair and unsustainable utility costs.

Respectfully,

Alecia Goad



Ms. Alecia Goad
3112 Mud Lake Rd
Plant City, FL 33566

TAMPA FL 335
SAINT PETERSBURG FL
20 NOV 2025 PM 3 L



**Honorable Ron DeSantis
Office of Governor Ron DeSantis
400 S. Monroe Street
Tallahassee, FL 32399**

32399-330099



RON DESANTIS
GOVERNOR

STATE OF FLORIDA
Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

December 23, 2025

Ms. Alecia Goad
3112 Mud Lake Road
Plant City, Florida 33566

Dear Ms. Goad:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

Martha Lynn

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100