

Bendria Fugnole

From: Shonna McCray
Sent: Tuesday, December 30, 2025 11:16 AM
To: Consumer Correspondence
Subject: Docket 20250137
Attachments: Docket "20250137-SU"; Docket No. 20250137-SU, Sunshine Water Services Company

Good morning,

Please add to Docket 20250137.

Thanks

Bendria Fugnole

From: Sam Mac <sandymcfarlin1@gmail.com>
Sent: Tuesday, December 30, 2025 8:34 AM
To: Consumer Contact
Subject: Docket "20250137-SU"

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I am opposed to the rate increase proposed by CSWR. The PSC gave them a raise in rates 2/2025, and the Consumer did not get any better services if nothing at all CSWR services got worse by automating Customer Service! CSWR states on their website they are investing \$39 million on a waste water plant however it's on the backs of the CONSUMER! PSC listen to us fixed income consumers please!

Thank you,
Sandy McFarlin

Bendria Fugnole

From: Kelly Allen <kelly.fletcher.09@gmail.com>
Sent: Monday, December 29, 2025 8:34 PM
To: Consumer Contact
Subject: Docket No. 20250137-SU, Sunshine Water Services Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom It May Concern,

I am writing to formally oppose the proposed rate increase requested by Sunshine Water Services Company under Docket No. 20250137-SU.

My household includes two young children, and like many families in our community, we rely on safe, affordable water every day for drinking, bathing, cooking, laundry, and basic sanitation. Water is not a discretionary service, and increases in water rates directly affect our ability to manage household expenses and provide for our children.

Families are already facing rising costs for groceries, housing, insurance, childcare, and other utilities. An additional increase in water bills places yet another strain on working families who are doing their best to budget responsibly. For households with children, water usage is not easily reduced without impacting health, hygiene, and quality of life.

While I understand the need to maintain and improve infrastructure, customers should not be expected to shoulder significant cost increases without clear justification, transparency, and demonstrated efforts to control expenses. I am particularly concerned that this request seeks to recover costs related to the replacement of the Mid-Country Wastewater Treatment Plant, a decision over which customers had no input.

I respectfully ask the Commission to carefully scrutinize this request, consider alternatives to increasing rates, and prioritize protecting families and vulnerable households. If any increase is approved, it should be minimal, phased in gradually, and accompanied by clear communication regarding how customer funds will be used and how future increases will be avoided.

Thank you for considering the concerns of families like mine. Please include this correspondence in the official record for Docket No. 20250137-SU.

Sincerely,

Kelly Allen

Lake County Residential Customer