

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, January 26, 2026 8:05 AM
To: 'Ron And Sue'
Cc: Consumer Contact
Subject: RE: Landings at Lake Henry water increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250094, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Ron And Sue <ron_sueadams@sbcglobal.net>
Sent: Saturday, January 24, 2026 8:59 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Landings at Lake Henry water increase

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As a resident of the Landings at Lake Henry, a water increase seems ridiculous. We have been snowbirds in the park for 13 years. There have been so many occurrences of water pipes bursting/leaking that we cannot even count. Even though we have filters in our home, we still do not drink the water here in the park. At times, the smell is awful. I worry about showering, laundry and even doing dishes in this water. How about a complete overhaul of our water system and getting that fixed before you hit us again with more increases?

It appears that the residents are getting hit with more and more increases. How much more money can you squeeze out of us? When we purchased our home here, we were told that our lot rent would only increase about \$5-\$10 every year. That didn't happen. It goes up substantially every year. We are hit every year with more and more increases with less and less control over our homes.

Why do some parks get water, sewage and trash included with their lot rent and we get nothing? There is no consistency with "benefits" in the parks. We have to deal with thieves coming in our park and stealing anything that isn't tied down, especially since we are not a "gated community".

How about giving our community a break? Fix the water system completely!

Ron and Sue Adams
310 Maple Crest Drive
Haines City, FL. 33844

Sent from my iPad