

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, January 26, 2026 9:57 AM
To: 'cathy cathyhogan.com'
Cc: Consumer Contact
Subject: RE: Docket No. 20250094-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250094, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: cathy cathyhogan.com <cathy@cathyhogan.com>
Sent: Monday, January 26, 2026 9:56 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250094-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find more letters from people in my community regarding the water rate increase.

Thanks,
Cathy Hogan

Application for staff-assisted rate case in Polk County by
GCP Plantation Landings, LLC.

DOCKET NO. 20250094-WS

Name Penny O'Connor
Address 333 Maple Crest

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I Penny O'Connor live in Plantation Landings for over 10 years and oppose of this water increase. The water in this community is not drinkable. To have another water increase will be a very large burden on myself as well as my mother whom is 90 yrs old. Purchasing water bags each week to both cook and other necessities in the home is a very large expense adding up each month. Please take my response into consideration as I do not agree on this increase.

Sincerely Penny O'Connor

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Application for staff-assisted rate case in Polk County by
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DOCKET NO. 20250094-WS

Name Dennis Derwin
Address 180 Tarah. Haines C. ty Fl.

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CUSTOMER COMMENTS

I Have d lived in the Landings for 10 years
The water system is not working the way it
should. The water is often shut off to the
whole community for several hours while they
put a temporary fix on it. The water smells
like rotten eggs then after the fix smells like
chlorine. There is usually a 2-3 Day Boil
Notice. It would be an undue cost to the
resident to have an increase in water bill when
most have to purchase bottled water because the
water is not Drinkable.

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DOCKET NO. 20250094-WS

Name

Royal Jones

Address

198 Dixie Dr HC FL33844

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CUSTOMER COMMENTS

The water is off many times per year. It smells like rotten eggs and is not drinkable. The boil notice is usually 2-3 days and right after the water smells like chlorox. It would be a great burden on this 55+ community to pay more for the water as well as having to purchase bottled water.



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DOCKET NO. 20250094-WS

Name

Royal Jones

Address

198 Dixie Dr HC FL33844

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as having to purchase bottled water.



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DOCKET NO. 20250094-WS

Name Sharon Kaye Hudnall
Address 367 Ashley Dr. HC, FL 33844

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CUSTOMER COMMENTS



I've only lived in The Landings for one year. There have been several times that the water has been turned off for several hours and then a boil notice for 2-3 days. Apparently the well was not deep enough for our system. The water smells like rotten eggs then after the fix it smells like chlorine. The water is not suitable for consumption but we are told it tests fine. Everyone that I know has to purchase bottled water to drink and use for their teeth. San only puts a bandaid on the problem instead of a permanent fix. The elderly that live on a fixed income have to purchase bottled water and should not be burdened with an extra charge for water. The rent is exorbitant and San should bear the cost of fixing their own water system.

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Application for staff-assisted rate case in Polk County by
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DOCKET NO. 20250094-WS

Name JANET Pohlmann
Address 228 Dixie Circle Haines City FL 33844

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CUSTOMER COMMENTS

I Janet Pohlmann residing at 228 Dixie Circle
am writing regarding the water increase that
Plantation Landings is imposing on residents. I have
lived in this community for over 20 years with the
water system not being drinkable. Numerous times a month
we have water shut down for hours following a 4-5
day water boil notice. This has been going on for over
20 yrs. The water stains everything smells where it
makes you sick. For someone on a fixed income purchasing
my own water jugs weekly just to cook & brush my
teeth is an expense in it's own. Plantation has for
years just put a bandaid on the water system.
I sincerely hope you take this into consideration and
do not approve this increase.

Thank you
Janet Pohlmann



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DOCKET NO. 20250094-WS

Name Cynthia A. Livek
Address 941 Butler Blvd Haines City FLA

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CUSTOMER COMMENTS



The water is not drinkable. It smells in the shower. The water in this community is shut down at least once a month followed by a 4+ day water boil notice. I live in 55+ community and have to purchase water to drink and cook which is an added expense with a fixed income it's hard to make ends meet already.

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DOCKET NO. 20250094-WS

Name Dian Jackson
Address 36 Butler Blvd, Haines City, FL 33844

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CUSTOMER COMMENTS

I, Dian Jackson who resides at 36 Butler Blvd, at The Landings At Lake Perry, regarding the water increase. We have been here going on 9 years and have never drank the water or cooked with it due to the horrible smell. Sometimes we have to let our shower run for 10-15 minutes before we can get in due to smell of sulfur. The water is always being shut off for repair, then 3 days boiling over. Our expense buying gallons of water to cook with and cases of water to drink has become very expensive, relying ~~on~~ on sac. 3c only.



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DOCKET NO. 20250094-WS

Name DOUG + LISA LANG
Address 93 Tara Lane Haines City FL 33844

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CUSTOMER COMMENTS

We have owned in this Park for several years, we have had to put in a filter and R.O. system to have safe drinking water. This is a 55+ community and on a limited income, the water lines are consistently breaking and have to be fixed with a boil alert that last for days, the water and sewage was increased this year already this new proposed increase is NOT acceptable
Do Better



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DOCKET NO. 20250094-WS

Name Kelly Sweeney

Address 90 Wilkes Dr. Haines City

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CUSTOMER COMMENTS

Our water bill should not be increased.
I have 3 different filter for my water. I am
unable to drink the water, as it smells. The
water throughout the park gets turned off
a lot for them to fix something.

Our water bill should not increase
at all.

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