

Tristan Davis

From: John Plescow
Sent: Tuesday, January 27, 2026 4:07 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket No. 20250052-WS

Please, add to docket 20250052.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, January 27, 2026 1:45 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket No. 20250052-WS

Forward to clerks

-----Original Message-----

From: Lynda Archambeault <larchambeault52@icloud.com>
Sent: Tuesday, January 27, 2026 11:12 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket No. 20250052-WS

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I have been advised via direct mail that the company CSWR-Florida Utility Operating Company, LLC is requesting a rate increase. This is understandable, and I would not object, but will increase my rate approximately threefold. In the past month I have had three separate occasions to have to boil water before using, and one instance of a water line breakage leaving me with no water. Boil water notices are given out monthly, last for days, and any attempt at correcting the issue seems to be a moot point since the company stated their rationale for an increase was to earn a fair return on investments, recover expenses, and thirdly to repair aging infrastructure. Please reconsider before granting this sweeping increase.

Sent from my iPad