

Wildwood Water Company

610 Fairway Dr #206 (mailing) * 3520 Lewis Speedway (physical)
St. Augustine, FL 32084
904-829-3400 * wildwood@wildwoodwater.com

CEM/FC/ JHG
COMMISSION
CLERK

Mr. Greg Davis, Engineering Specialist
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Email/USPS

REDACTED

Re: Docket No. 20250144-WU Application for transfer of majority organizational control of Wildwood Water Company, Inc., holder of Certificate No. 648-W in St. Johns County.

January 22, 2026

Good morning Mr. Davis,

I am in receipt of your Deficiency Letter dated 01/14/26. I have been in discussions with Dr. Doug Courtney (bookkeeper for Wildwood Water) and FPSC's Staff gathering information so that we may move forward in the most expedient manner possible and thank both Staffs for their efforts.

Please allow me to answer your questions and omissions per paragraph as follows:

1. Rule 25-30.037(2)(f)1

As we have explained before, this is not a sale nor is there a buyer, it is an inheritance after the death of the previous owner's (my parents). The only thing that is changing is that their stock will revert to me after the probates have been accepted by the court system and that I will continue to operate as representative and executor of the estates until that time. Wildwood Water Company (WWC) will continue to operate with the same operating management that the business has had for the last 20 years, just with a new stockholder by first name only. To answer your question, I need clarification of what you are looking for. Since this is not a separate entity buying WWC and only a stockholder exchange, is it considered WWC buying itself? Or would you consider it a sole proprietorship even though stock is involved? As I read your rule and am unclear of the intention as it applies to this situation, I am including information for WWC as I do not believe the rule asks for any information for a sole proprietor but will leave that up to Staff based upon their interpretation. (See Attached – 1A).

2. Rule 25-30.037(2)(j)3

As I have previously responded to this request from Mr. Daniel Dose, FPSC, by email on 1/13/26, I will simply add the same attachment I sent to him (See Attached 2A).

3. Rule 25-30.037(2)(l)2

Based on many conversations with FRWA and with FPSC, I again am confused. WWC is almost a 50-year-old utility and like any 50-year-old utility, it is in need of upgrades. Given that the current rate structure has not and does not allow for staff (including myself), reserves, nor major expenditures, WWC needed to secure funding in order to facilitate said upgrades. Because WWC does not show income capable of securing a loan from a bank or other financial institution, I was forced to loan the money to WWC personally through my holding company, Holy Grail Holdings (HG), and we did so as a line of credit (See Attached 3A). So in short, this is basically a stockholder loan. This loan has nothing to do with the transfer and would have been required regardless of the ownership structure given the inability to fund capital improvements under the current rates structure. In an effort to circumvent any future request for information, I am including the HG company information and the 2024 balance sheet as 2025 is still in the process of being put together (See Attached 3B & 3C).

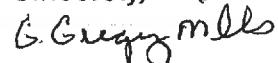
4. Rule 25-30.037(2)(u)

After speaking with FPSC Staff, I believe this to be an interpretation difference as the rule states '(u) Tariff sheets reflecting any changes resulting from the transfer.' As WWC was basically subsidized by my parents and used the staff from one of their other companies to operate, we believe that the loss of that staff was a change resulting from the transfer and put in the rates as recommended by FRWA to reclaim a workforce. FPSC Staff does not interpret the rule that way so I am including the tariff sheet that I have been recommended to include by FPSC Staff (See Attached 4A). I am curious if someone would be so kind as to explain, what changes resulting from the transfer would qualify to be on a tariff sheet?

I hope this answers any and all questions, but should there be more, please contact me at your earliest convenience.

Thanks again for all the work and effort that is going into expediting this for us so that we may continue with our SARC.

Sincerely,



G. Gregory Mills, VP

Wildwood Water Company

904-829-3400(office)

904-669-6161(cell)

ggm69@comcast.net

greg@wildwoodwater.com

GGM:

COMMISSIONERS:
GABRIELLA PASSIDOMO SMITH, CHAIRMAN
GARY F. CLARK
MIKE LA ROSA
BOBBY PAYNE
ANA ORTEGA

STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

January 14, 2026

Mr. G. Gregory Mills
Vice President
3520 Lewis Speedway
St. Augustine, FL 32301
ggm69@comcast.net

VIA EMAIL

Re: Docket No. 20250144-WU - Application for transfer of majority organizational control of Wildwood Water Company, Inc., holder of Certificate No. 648-W in St. Johns County.

Dear Mr. Mills:

Florida Public Service Commission (Commission) staff has reviewed the application for transfer of majority organizational control (application), submitted by Wildwood Water Company, Inc. (Utility) on December 15, 2025. After review, we find the application to be deficient due to the following:

- 1. Florida Department of State, Division of Corporations Documentation.** Rule 25-30.037(2)(f)1, Florida Administrative Code (F.A.C.), requires that the applicant provide the nature of the buyer's business organization, and documentation from the Florida Department of State, Division of Corporations, showing the utility's business name and registration/document number for the business, unless operating as a sole proprietor. Please provide the required documentation from the Florida Department of State, Division of Corporations.
- 2. Assets and Liabilities.** Rule 25-30.037(2)(j)3, F.A.C., requires a list and the dollar amount of the assets and liabilities assumed or not assumed, including those of nonregulated operations or entities. While the Utility stated "see attached schedule," no schedule was attached that provided the necessary information. To satisfy this requirement, updated pages from the Utility's annual report that reflect assets and liabilities can be utilized.
- 3. Detailed Financial Statement.** Rule 25-30.037(2)(l)2, F.A.C., requires a list of entities, including affiliates, upon which the buyer is relying to provide funding to the utility and an explanation of the manner and amount of such funding. Additionally, the rule requires copies of the financial agreements between the listed entities and the utility. The Utility provided that Holy Grail Holdings, LLC made a capital investment of \$500,000, but did not include how that investment will be reflected in the capital structure of the Utility, nor did the Utility provide a copy of the financial agreements. To satisfy these requirements,

Mr. G. Gregory Mills
Page 2
January 14, 2026

please note if the investment from Holy Grail Holdings, LLC will be equity, short term debt, long term debt, or preferred stock and provide the financial agreements.

4. **Tariffs.** Rule 25-30.037(2)(u), F.A.C., states that the tariff sheets should reflect any changes resulting from the transfer. In its application, the Utility filed tariff sheets indicating proposed rates and charges. The Utility should have provided its existing tariffs, which indicate only a change in ownership. Please provide tariff sheets indicating the existing rates and change in ownership.

Your petition will not be deemed filed until the deficiencies identified in this letter have been corrected. Please reference Docket Number 20250144-WU on all submissions to the Commission Clerk. The corrections should be submitted no later than **Friday, February 13, 2026**, to the following address:

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Should you have any questions concerning the information in this letter, please feel free to contact me by phone at (850) 413-6582 or by email at gdavis@psc.state.fl.us.

Sincerely,

s/ Greg Davis

Greg Davis
Engineering Specialist

GD/da

cc: Office of Commission Clerk (Docket No. 20250144-WU)

Exhibit 1A

2025 FLORIDA PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# 627629

Entity Name: WILLOWOOD WATER COMPANY

Current Principal Place of Business:

3520 LEWIS SPEEDWAY
ST. AUGUSTINE, FL 32084

FILED
Apr 19, 2025
Secretary of State
0689581165CC

Current Mailing Address:

610 FAIRWAY DR. #206
ST. AUGUSTINE, FL 32084 US

FEI Number: 59-2762360

Certificate of Status Desired: No

Name and Address of Current Registered Agent:

MILLS, G GREGORY
610 FAIRWAY DRIVE, #206
ST. AUGUSTINE, FL 32086 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE: GREG MILLS

04/19/2025

Electronic Signature of Registered Agent

Date

Officer/Director Detail :

Title	PSD
Name	MILLS, G. GREGORY
Address	3520 LEWIS SPEEDWAY
City-State-Zip:	ST. AUGUSTINE FL 32084

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: G. GREGORY MILLS

VP

04/19/2025

Electronic Signature of Signing Officer/Director Detail

Date

Exhibit 2A

List of Assets Assumed and Liabilities Not Assumed

Assets Assumed			
<u>ITEM</u>	<u>QUANTITY</u>	<u>(units)</u>	<u>TOTAL VALUE</u>
DISTRIBUTION			
6" PVC	10215 L.F.	\$	271,719.00
4" PVC	1300 L.F.	\$	19,890.00
3" PVC	6740 L.F.	\$	65,378.00
2" PVC	10750 L.F.	\$	66,650.00
6" Valves	7 ea	\$	8,400.00
4" Valves	2 ea	\$	1,600.00
3" Valves	8 ea	\$	4,000.00
2" Valves	8 ea	\$	3,200.00
Fire Hydrants	8 ea	\$	40,000.00
Water Services	370 ea	\$	185,000.00
Subtotal		\$	665,837.00
EQUIPMENT			
SCADA System		\$	50,000.00
Carport (15x35)	2 ea	\$	10,000.00
Back Barn (30x30)	1 ea	\$	15,000.00
Subtotal		\$	60,000.00
EASEMENTS			
Lot adjacent to water plant	30,500 sq ft	\$	126,575.00
Between lots 25 & 26 Ft Peyton	3800 sq ft	\$	15,770.00
Across Dimare property	3400 sq ft	\$	14,110.00
Between lots 48 & 49 Creekside	2429 sq ft	\$	10,080.35
Between 2 lots on Lot 124 Wildwood Creek	2600 sq ft	\$	10,790.00
Subtotal		\$	177,325.35
PERMITS			
Consumptive Use Permit	1 ea	\$	100,000.00
Well Abandonment	10 ea	\$	25,000.00
Subtotal		\$	125,000.00
WATER TREATMENT PLANT			
Well # 1, 90', 2", steel casing	1 ea	\$	-
Well # 1 Pump, Myers 1 hp, 15 gpm	1 ea	\$	-
Well # 2, 90', 2", steel casing	1 ea	\$	-
Well # 2 Pump, Goulds 1 hp, 15 gpm	1 ea	\$	-
Well # 3, 90', 2", steel casing	1 ea	\$	-

Well # 3 Pump, Goulds 1 hp, 15 gpm	1 ea	\$	-
Well # 4, 90', 2", steel casing	1 ea	\$	-
Well # 4 Pump, Goulds 1 hp, 15 gpm	1 ea	\$	-
Well # 5	1 ea	\$	-
Well # 5 Pump	1 ea	\$	-
Well # 6, 90', 4", PVC casing	1 ea	\$	8,280.00
Well # 6 Pump, Grundfos 1 hp, 20 gpm	1 ea	\$	5,000.00
Well # 7, 90', 4", PVC casing	1 ea	\$	8,280.00
Well # 7 Pump, Grundfos 5 hp, 70 gpm	1 ea	\$	7,000.00
Well # 8, 90', 4", PVC casing	1 ea	\$	8,280.00
Well # 8 Pump, 1.5 hp, 30 gpm	1 ea	\$	5,000.00
Well # 9, 260', 4" PVC casing	1 ea	\$	35,920.00
Well # 9 Pump, 3hp, 112 gpm	1 ea	\$	5,000.00
Well # 10, 84', 4", steel casing	1 ea	\$	-
Well # 10 Pump, Sta-rite 1.5 hp, 30 gpm	1 ea	\$	-
Well # 11, 90', 2", steel casing	1 ea	\$	-
Well # 11 Pump, Sta-rite 1hp, 15 gpm	1 ea	\$	-
Well # 12, 90', 2", steel casing	1 ea	\$	-
Well # 12 Pump, Sta-rite 1 hp, 15 gpm	1 ea	\$	-
Well # 13	1 ea	\$	-
Well # 13 Pump	1 ea	\$	-
Well # 14, 80', 6", PVC casing	1 ea	\$	25,000.00
Well # 14 Pump, Pentair 2 hp, 35 gpm	1 ea	\$	5,000.00
Well # 15, 96', 6", PVC casing	1 ea	\$	-
Well # 15 Pump, Sta-rite 1.5 hp, 30 gpm	1 ea	\$	-
Well # 16, 4", PVC casing	1 ea	\$	12,500.00
Well # 16 Pump,	1 ea	\$	7,000.00
Well #18, 4", PVC casing	1 ea	\$	15,500.00
Well # 18 Pump,	1 ea	\$	5,000.00
Ground Storage Tank, 30,000 gal	1 ea	\$	45,000.00
Ground Storage Tank, 30,000 gal	1 ea	\$	45,000.00
High Service Pump, Sta-rite 7.5 hp	0 ea	\$	-
High Service Pump, Berkley 10 hp	3 ea	\$	18,000.00
Hydropnuematic Tank, 5,000 gal	1 ea	\$	60,000.00
Hydropnuematic Tank, 1,000 gal vertical	0 ea	\$	-
Metering Pump, Stenner 45M5	2 ea	\$	1,350.00
Hypo. Tank, 250 gal with cover	1 ea	\$	900.00
Hypo Tank, 80 gal with cover	2 ea	\$	300.00
Aerator (not in use)	0 ea	\$	-
CMU Equipment Bldg - A/C, hip roof, 200 sq ft	1 ea	\$	25,000.00
Generator, Kato, 25 kW	1 ea	\$	16,500.00
Generator, Onan, 80 kW w/Auto transfer & Trailer	1 ea	\$	45,000.00
1.66 acre plant site	1 ea	\$	300,000.00
0.5 acre additional plant property	1 ea	\$	90,387.00
2"PVC piping	340 lf	\$	2,108.00
4" PVC piping	350 lf	\$	5,355.00

6" PVC piping	130 lf	\$ 3,458.00
Chain link fence	1215 lf	\$ 24,846.75
CLF Gate, 30' wide	1 ea	\$ 1,850.00
CLF Gate, 20' wide	1 ea	\$ 1,280.00
CLF Gate, 22' wide	1 ea	\$ 1,340.00
Security System	0 lot	\$ -
Flow meter, 4"	1 ea	\$ 10,000.00
C/2 Water Tester	2 ea	\$ 1,300.00
Subtotal		\$ 851,734.75
Total Assets Assumed		\$ 1,754,897.10

Liabilities Not Assumed			
Loans from Shareholders	Aprrox	\$	45,000.00
Total Liabilities Not Assumed		\$	45,000.00

Exhibit 3A

REVOLVING LINE OF CREDIT

PROMISSORY NOTE

\$1,600,000.00
Amount

3520 Lewis Speedway
Saint Augustine, Florida, 32086

October 30th, 2024
Date

FOR VALUE RECEIVED the undersigned promises to pay to the order **Holy Grail Holdings, LLC, a Florida limited liability company** (known as the "**NOTE HOLDER**") the principal sum of **One Million, Six hundred thousand and 00/100s *** Dollars (\$1,600,000.00)** from **October 30th, 2024**, together with interest thereon at the rate of 6% per cent per annum on the funds disbursed to **Wildwood Water Company, a Florida Corporation** (known as the "**BORROWER**"), until maturity, both principal and interest being payable in Lawful Money of the United States, such interest payable in installments as follows:

Interest only payment due on the amount disbursed to "BORROWER" at the rate of 6%. Interest shall be collected only on the amount released to "BORROWER". The Initial disbursement to "BORROWER" shall be Three hundred, Fifty-thousand and 00/100s (\$350,000.00). Said disbursement shall be paid to "BORROWER", commencing on October 30th 2024. The 1st interest payment due on January 1st, 2025 for interest due from December 1st, 2024 to December 31st, 2024. Interest for November 2024 is being waived. Said interest payments being due on the 1st of each and every month following the 1st payment as disclosed herein and continuing until January 1st, 2040 when the entire principal and unpaid interest shall be due and payable.

All payments hereunder shall first be credited to interest and any other lawful charges then accrued, and the remainder to principal. Any unpaid interest and applicable late fees shall accrue monthly to principal.

Late Payment Penalty. If the "**NOTE HOLDER**" has not received the full amount of any monthly payment by the end of 15 calendar days after the date it is due, the "**BORROWER**" shall pay a late charge to the "**NOTE HOLDER**". The amount of the charge will be 5.00% percent of the overdue payment of principal and interest. The "**BORROWER**" shall pay this late charge promptly but only once on each late payment.

"BORROWER"'s Right To Prepay. The "**BORROWER**" has the right to make payments of principal at any time before they are due. A payment of principal only is known as a "prepayment." When a prepayment is made, the "**BORROWER**" shall inform the "**NOTE HOLDER**" of the same.

The "BORROWER" may make a full prepayment or partial prepayments without paying any prepayment charge. If the "BORROWER" makes a partial prepayment, there will be no changes in the due date unless the "NOTE HOLDER" agrees in writing to those changes.

Each person liable hereon whether maker or endorser, hereby waives presentment, protest, notice, notice of protest and notice of dishonor and agrees to pay all costs, including a reasonable attorney's fee, whether suit be brought or not, if, after maturity of this note or default hereunder, or under said agreement for deed to be modified, counsel shall be employed to collect this note.

This note is to be construed and enforced according to the laws of the State of Florida; upon default in the payment of principal and/or interest when due, the whole sum of principal and interest remaining unpaid shall, at the option of the holders, become immediately due and payable. Failure to exercise this option shall not constitute a waiver of the right to exercise the same in the event of subsequent default.

WITNESS THE HAND(S) AND SEAL(S) OF THE UNDERSIGNED.

WILDWOOD WATER COMPANY, a Florida Corporation
"BORROWER"

G. Gregory Mills _____ (SEAL)
G. Gregory Mills
President

Said Payments shall be paid at: 610 Fairway Drive, #206, Saint Augustine, Florida 32086 or such other place as the "NOTE HOLDER" shall notify the "BORROWER" in writing.

Exhibit 3B

2025 FLORIDA LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# L20000159580

Entity Name: HOLY GRAIL HOLDINGS, LLC

Current Principal Place of Business:

610 FAIRWAY DRIVE
#206
ST. AUGUSTINE, FL 32084

Current Mailing Address:

610 FAIRWAY DRIVE
#206
ST. AUGUSTINE, FL 32084

FEI Number: NOT APPLICABLE

Certificate of Status Desired: No

Name and Address of Current Registered Agent:

MILLS, G. GREGORY
610 FAIRWAY DRIVE
#206
ST. AUGUSTINE, FL 32084 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE: G. GREGORY MILLS

04/19/2025

Electronic Signature of Registered Agent

Date

Authorized Person(s) Detail :

Title	MGR	Title	AUTHORIZED MEMBER
Name	MILLS, G. GREGORY	Name	FOELLER, SCOTT D
Address	610 FAIRWAY DRIVE #206	Address	2002 RIVERSIDE DRIVE
City-State-Zip:	ST. AUGUSTINE FL 32084	City-State-Zip:	BRADENTON FL 34208

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 605, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: G. GREGORY MILLS

MGR

04/19/2025

Electronic Signature of Signing Authorized Person(s) Detail

Date

Exhibit 3C

Holy Grail LLC

Balance Sheet

As of December 31, 2024

	TOTAL
ASSETS	
Current Assets	
Bank Accounts	
Business Checking 1897	1,198,524.61
Money Market	200,000.00
Total Bank Accounts	\$1,398,524.61
Other Current Assets	
Gain on Vacant Land	68,303.02
Virgil Fox	29,182.02
Wildwood Investment	350,000.00
Total Other Current Assets	\$447,485.04
Total Current Assets	\$1,846,009.65
Fixed Assets	
1110 Woodlawn (House and Field)	560,000.00
156 Rivershore Dr. San Mateo	350,000.00
2700 CR 13	1,000,000.00
2712 CR 13	1,200,000.00
3455 Lewis Speedway (Homestead)	750,000.00
3484 Church Road (Alex's)	
Original cost	65,000.00
Total 3484 Church Road (Alex's)	65,000.00
3485 Lewis Speedway (Davis')	1,091.00
Depreciation	-1,091.00
Original cost	30,000.00
Total 3485 Lewis Speedway (Davis')	30,000.00
3487 Lewis Speedway (Wood's)	2,364.00
Depreciation	-2,364.00
Original cost	65,000.00
Total 3487 Lewis Speedway (Wood's)	65,000.00
3488 Church Road (Charlie's)	1,818.00
Depreciation	-1,818.00
Original cost	50,000.00
Total 3488 Church Road (Charlie's)	50,000.00
3491 Lewis Speedway (Pink House)	2,182.00
Depreciation	-2,182.00
Original cost	60,000.00
Total 3491 Lewis Speedway (Pink House)	60,000.00
3520 Lewis Speedway (Office & Warehouse)	1,000,000.00
3540 Lewis Speedway (Next to Warehouse)	450,000.00

Holy Grail LLC

Balance Sheet

As of December 31, 2024

	TOTAL
3540-A Lewis Speedway (Machine shop 100 x 100)	50,000.00
418 Roosevelt Terrace (Behind Warehouse)	45,000.00
425 Roosevelt Terrace (Corner of Lewis Speedway)	250,000.00
Boatshed (End of Church Road)	50,000.00
Building Purchase	32,500.00
Church Road Lots 1 & 15	25,000.00
Church Road Lots 4 & 12	25,000.00
Church Road Lots 5 & 11	25,000.00
Coquina Pit 4 Mile Road & Holmes Road	9,300,000.00
Fixed Asset Other Tools Equipment	48,898.18
Florida Condo 610-206	
Original cost	125,000.00
Total Florida Condo 610-206	125,000.00
Marina at Villages	
Original cost	102,500.00
Total Marina at Villages	102,500.00
Salt Run I Condo #10A	
Original cost	150,000.00
Total Salt Run I Condo #10A	150,000.00
Vacant Land on Lewis Speedway	-2,300,000.00
Original cost	2,300,000.00
Total Vacant Land on Lewis Speedway	0.00
Vilano Condo Unit 3310	
Original cost	410,000.00
Total Vilano Condo Unit 3310	410,000.00
Woodlawn (Behind Barn)	300,000.00
Woodlawn Road (Behind Dog Pen)	
Original cost	640,000.00
Total Woodlawn Road (Behind Dog Pen)	640,000.00
Total Fixed Assets	\$17,158,898.18
TOTAL ASSETS	\$19,004,907.83
<hr/>	
LIABILITIES AND EQUITY	
Liabilities	
Long-Term Liabilities	
Loan Payment	-11,184.64
Notes Payable	-14,191.05
Total Long-Term Liabilities	\$ -25,375.69
Total Liabilities	\$ -25,375.69

Holy Grail LLC

Balance Sheet

As of December 31, 2024

	TOTAL
Equity	
Opening Balance Equity	19,435,602.48
Retained Earnings	
Net Income	-405,318.96
Total Equity	\$19,030,283.52
TOTAL LIABILITIES AND EQUITY	\$19,004,907.83

Exhibit 4A

WATER TARIFF

WILDWOOD WATER COMPANY
NAME OF COMPANY

FILED WITH
FLORIDA PUBLIC SERVICE COMMISSION

WATER TARIFF

WILDWOOD WATER COMPANY
NAME OF COMPANY

P.O. Box 3767

St. Augustine, Florida 32085-3767
(ADDRESS OF COMPANY)

(904) 829-3400
(Business & Emergency Telephone Number)

FILED WITH

FLORIDA PUBLIC SERVICE COMMISSION

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

WATER TARIFF

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Rules and Regulations	6.0
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Standard Forms	20.0
Technical Terms and Abbreviations	5.0
Territory Authority	3.0

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

TERRITORY AUTHORITY

CERTIFICATE NUMBER – 648-W

COUNTY – St. Johns

COMMISSION ORDER(S) APPROVING TERRITORY SERVED –

<u>Order Number</u>	<u>Date Issued</u>	<u>Docket Number</u>	<u>Filing Type</u>
PSC-10-0367-PAA-WU	06/07/2010	100011-WU	Grandfather Certificate
PSC-10-0367A-PAA-WU	08/27/2010	100011-WU	Correction to rates

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

DESCRIPTION OF TERRITORY SERVED

**Wildwood Water Company
St. Johns County
Water Service Only**

Order No. PSC-10-0367-PAA-WU

**Township, 8 South, Range 29 East
Section 11**

Part of Section 11, Township 8 South, Range 29 East, described as follows:

That part of the southerly half of Section 11 lying west of Wildwood Drive and the southeast quarter of the northwest quarter of Section 11.

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

COMMUNITIES SERVED LISTING

<u>County Name</u>	<u>Development Name</u>	<u>Rate Schedule(s) Available</u>	<u>Sheets No.</u>
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WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 **"BFC"** - The abbreviation for "Base Facility Charge" which is the minimum amount the Company may charge its Customers and is separate from the amount the Company bills its Customers for water consumption.
- 2.0 **"CERTIFICATE"** - A document issued by the Commission authorizing the Company to provide water service in a specific territory.
- 3.0 **"COMMISSION"** - The shortened name for the Florida Public Service Commission.
- 4.0 **"COMMUNITIES SERVED"** - The group of Customers who receive water service from the Company and whose service location is within a specific area or locality that is uniquely separate from another.
- 5.0 **"COMPANY"** - The shortened name for the full name of the utility which is **WILDWOOD WATER COMPANY**
- 6.0 **"CUSTOMER"** - Any person, firm or corporation who has entered into an agreement to receive water service from the Company and who is liable for the payment of that water service.
- 7.0 **"CUSTOMER'S INSTALLATION"** - All pipes, shut-offs, valves, fixtures and appliances or apparatus of every kind and nature used in connection with or forming a part of the installation for rendering water service to the Customer's side of the Service Connection whether such installation is owned by the Customer or used by the Customer under lease or other agreement.
- 8.0 **"MAIN"** - A pipe, conduit, or other facility used to convey water service to individual service lines or through other mains.
- 9.0 **"RATE"** - Amount which the Company may charge for water service which is applied to the Customer's actual consumption.
- 10.0 **"RATE SCHEDULE"** - The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.
- 11.0 **"SERVICE"** - As mentioned in this tariff and in agreement with Customers, "Service" shall be construed to include, in addition to all water service required by the Customer, the readiness and ability on the part of the Company to furnish water service to the Customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.
- 12.0 **"SERVICE CONNECTION"** - The point where the Company's pipes or meters are connected with the pipes of the Customer.
- 13.0 **"SERVICE LINES"** - The pipes between the Company's Mains and the Service Connection and which includes all of the pipes, fittings and valves necessary to make the connection to the Customer's premises, excluding the meter.
- 14.0 **"TERRITORY"** - The geographical area described, if necessary, by metes and bounds but, in all cases, with township, range and section in a Certificate, which may be within or without the boundaries of an incorporated municipality and may include areas in more than one county.

INDEX OF RULES AND REGULATIONS

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Adjustment of Bills	10.0	22.0
Adjustment of Bills for Meter Error	10.0	23.0
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RULES AND REGULATIONS

1.0 **GENERAL INFORMATION** - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every Customer to whom the Company renders water service.

The Company shall provide water service to all Customers requiring such service within its Certificated territory pursuant to Chapter 25-30, Florida Administrative Code and Chapter 367, Florida Statutes.

2.0 **TARIFF DISPUTE** - Any dispute between the Company and the Customer or prospective Customer regarding the meaning or application of any provision of this tariff shall be resolved pursuant to Rule 25-22.032, Florida Administrative Code.

3.0 **APPLICATION** - In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service. The Company shall provide each Applicant with a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission.

4.0 **APPLICATIONS BY AGENTS** - Applications for water service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.

5.0 **REFUSAL OR DISCONTINUANCE OF SERVICE** - The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.

6.0 **EXTENSIONS** - Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.

7.0 **TYPE AND MAINTENANCE** - In accordance with Rule 25-30.545, Florida Administrative Code, the Customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all laws and governmental regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service. The Company reserves the right to discontinue or withhold water service to such apparatus or device.

8.0 **DELINQUENT BILLS** - When it has been determined that a Customer is delinquent in paying any bill, water service may be discontinued after the Company has mailed or presented a written notice to the Customer in accordance with Rule 25-30.320, Florida Administrative Code.

(Continued on Sheet No. 8.0)

(Continued from Sheet No. 7.0)

9.0 **CONTINUITY OF SERVICE** - In accordance with Rule 25-30.250, Florida Administrative Code, the Company will at all times use reasonable diligence to provide continuous water service and, having used reasonable diligence, shall not be liable to the Customer for failure or interruption of continuous water service.

If at any time the Company shall interrupt or discontinue its service, all Customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

10.0 **LIMITATION OF USE** - Water service purchased from the Company shall be used by the Customer only for the purposes specified in the application for water service. Water service shall be rendered to the Customer for the Customer's own use and the Customer shall not sell or otherwise dispose of such water service supplied by the Company.

In no case shall a Customer, except with the written consent of the Company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish water service to the adjacent property through one meter even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the Customer's water service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for water service rendered by the Company (calculated on proper classification and rate schedules) and until reimbursement is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections. (This shall not be construed as prohibiting a Customer from remetering.)

11.0 **CHANGE OF CUSTOMER'S INSTALLATION** - No changes or increases in the Customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The Customer shall be liable for any charge resulting from a violation of this Rule.

12.0 **PROTECTION OF COMPANY'S PROPERTY** - The Customer shall exercise reasonable diligence to protect the Company's property. If the Customer is found to have tampered with any Company property or refuses to correct any problems reported by the Company, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code.

In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the Customer, the cost of making good such loss or repairing such damage shall be paid by the Customer.

(Continued on Sheet No. 9.0)

(Continued from Sheet No. 8.0)

13.0 **INSPECTION OF CUSTOMER'S INSTALLATION** - All Customer's water service installations or changes shall be inspected upon completion by a competent authority to ensure that the Customer's piping, equipment, and devices have been installed in accordance with accepted standard practice and local laws and governmental regulations. Where municipal or other governmental inspection is required by local rules and ordinances, the Company cannot render water service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Not notwithstanding the above, the Company reserves the right to inspect the Customer's installation prior to rendering water service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

14.0 **ACCESS TO PREMISES** - In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the Customer shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.

15.0 **RIGHT-OF-WAY OR EASEMENTS** - The Customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of water service.

16.0 **CUSTOMER BILLING** - Bills for water service will be rendered - Monthly, Bimonthly, or Quarterly – as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the Company may not consider a Customer delinquent in paying his or her bill until the twenty-first day after the Company has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public Company shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the Company's bills to its Customers in such municipality or county.

If a Company utilizes the base facility and usage charge rate structure and does not have a Commission authorized vacation rate, the Company shall bill the Customer the base facility charge regardless of whether there is any usage.

17.0 **TERMINATION OF SERVICE** - When a Customer wishes to terminate service on any premises where water service is supplied by the Company, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.

(Continued on Sheet No. 10.0)

(Continued from Sheet No. 9.0)

- 18.0 **PAYMENT OF WATER AND WASTEWATER SERVICE BILLS CONCURRENTLY** - In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any water service bill rendered by the Company to a Customer shall not be accepted by the Company without the simultaneous or concurrent payment of any wastewater service bill rendered by the Company.
- 19.0 **UNAUTHORIZED CONNECTIONS - WATER** - Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 20.0 **METERS** - All water meters shall be furnished by and remain the property of the Company and shall be accessible and subject to its control, in accordance with Rule 25-30.230, Florida Administrative Code.
- 21.0 **ALL WATER THROUGH METER** - That portion of the Customer's installation for water service shall be so arranged to ensure that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstances are connections allowed which may permit water to by-pass the meter or metering equipment.
- 22.0 **ADJUSTMENT OF BILLS** - When a Customer has been undercharged as a result of incorrect application of the rate schedule, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be refunded or billed to the Customer as the case may be pursuant to Rules 25-30.340 and 25-30.350, Florida Administrative Code.
- 23.0 **ADJUSTMENT OF BILLS FOR METER ERROR** - When meter tests are made by the Commission or by the Company, the accuracy of registration of the meter and its performance shall conform with Rule 25-30.262, Florida Administrative Code and any adjustment of a bill due to a meter found to be in error as a result of any meter test performed whether for unauthorized use or for a meter found to be fast, slow, non-registering, or partially registering, shall conform with Rule 25-30.340, Florida Administrative Code.
- 24.0 **METER ACCURACY REQUIREMENTS** - All meters used by the Company should conform to the provisions of Rule 25-30.262, Florida Administrative Code.
- 25.0 **FILING OF CONTRACTS** - Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be filed with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.

INDEX OF RATES AND CHARGES SCHEDULES

	<u>Sheet Number</u>
Customer Deposits	14.0
General Service, GS	12.0
Meter Test Deposit.....	15.0
Miscellaneous Service Charges.....	16.0
Residential Service, RS	13.0

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

GENERAL SERVICE

RATE SCHEDULE (GS)

<u>AVAILABILITY</u> -	Available throughout the area served by the Company.	
<u>APPLICABILITY</u> -	For water service to all Customers for which no other schedule applies.	
<u>LIMITATIONS</u> -	Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.	
<u>BILLING PERIOD</u> -	Monthly	
<u>RATE</u> -	Base Facility Charge	\$35.49
	Charge per 1,000 gallons	
	0 - 4,000 gallons	\$ 0.00
	4,001 - 10,000 gallons	\$ 4.71
	10,001 - 20,000 gallons	\$ 5.77
	Over 20,000 gallons	\$ 7.01
<u>MINIMUM CHARGE</u> -	Base Facility Charge	
<u>TERMS OF PAYMENT</u> -	Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.	
<u>EFFECTIVE DATE</u> -	September 1, 2021	
<u>TYPE OF FILING</u> -	2020 Price Index	

WS-2021-0023

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

RESIDENTIAL SERVICE

RATE SCHEDULE (RS)

<u>AVAILABILITY</u> –	Available throughout the area served by the Company.	
<u>APPLICABILITY</u> –	For water service for all purposes in private residences and individually metered apartment units.	
<u>LIMITATIONS</u> –	Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.	
<u>BILLING PERIOD</u> –	Monthly	
<u>RATE</u> –	Base Facility Charge	\$35.49
	Charge per 1,000 gallons	
	0 - 4,000 gallons	\$ 0.00
	4,001 - 10,000 gallons	\$ 4.71
	10,001 – 20,000 gallons	\$ 5.77
	Over 20,000 gallons	\$ 7.01
<u>MINIMUM CHARGE</u> –	Base Facility Charge	
<u>TERMS OF PAYMENT</u> –	Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.	
<u>EFFECTIVE DATE</u> –	September 1, 2021	
<u>TYPE OF FILING</u> –	2020 Price Index	

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

<u>Residential Service</u>	<u>General Service</u>
5/8" x 3/4"	\$75.00

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE – March 31, 2016

TYPE OF FILING – Reorganization to Conform to Model Tariff

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

METER TEST DEPOSIT

METER BENCH TEST REQUEST - If any Customer requests a bench test of his or her water meter, in accordance with Rule 25-30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of fees found in Rule 25-30.266, Florida Administrative Code.

<u>METER SIZE</u>	<u>FEE</u>
5/8" x 3/4"	\$20.00
1" and 1 1/2"	\$25.00
2" and over	Actual Cost

REFUND OF METER BENCH TEST DEPOSIT - The Company may refund the meter bench test deposit in accordance with Rule 25-30.266, Florida Administrative Code.

METER FIELD TEST REQUEST - A Customer may request a no-charge field test of the accuracy of a meter in accordance with Rule 25-30.266, Florida Administrative Code.

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

NSF CHARGE – This charge may be levied pursuant to Section 68.065, Florida Statutes, when a customer pays by check and that check is dishonored by the customers banking institution.

LATE PAYMENT CHARGE – This charge may be levied when a customer is delinquent in paying a bill for service, pursuant to Rule 25-30.335(4), F.A.C.

Schedule of Miscellaneous Service Charges

	<u>Normal Hours</u>	<u>After Hours</u>
Initial Connection Charge	\$35.00	\$52.50
Normal Reconnection Charge	\$35.00	\$52.50
Violation Reconnection Charge	\$35.00	\$52.50
Premises Visit Charge (in lieu of disconnection)	\$35.00	N/A
NSF Charge	Pursuant to Section 68.065, F.S.	
Late Payment Charge	\$ 5.00	

EFFECTIVE DATE – June 1, 2017

TYPE OF FILING – 2016 Price Index

WS-17-0033

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

INDEX OF SERVICE AVAILABILITY POLICY AND CHARGES

<u>Description</u>	<u>Sheet Number</u>
Schedule of Charges	19.0
Service Availability Policy	18.0

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

SERVICE AVAILABILITY POLICY

Service will be rendered to new connections upon the payment of the applicable service availability charges on Sheet No. 19.0.

WS-17-0033

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

SERVICE AVAILABILITY CHARGES

<u>Description</u>	<u>Amount</u>
<u>Meter Installation Charges and Tap-in Charge</u>	
5/8" x 3/4"	\$ 130.00
3/4"	\$ 390.00
1"	\$ 490.00
1 1/2"	\$1,400.00
2"	\$2,200.00
<u>Connection Charge</u>	\$1,500.00

EFFECTIVE DATE – October 2, 2018

TYPE OF FILING – 2018 Price Index

WS-2018-0087

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

INDEX OF STANDARD FORMS

<u>Description</u>	<u>Sheet No.</u>
APPLICATION FOR WATER SERVICE.....	21.0
COPY OF CUSTOMER'S BILL.....	22.0

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

APPLICATION FOR WATER SERVICE

WILDWOOD WATER COMPANY

Name _____

Telephone Number _____

Billing Address _____

_____ City _____ State _____ Zip _____

Service Address _____

_____ City _____ State _____ Zip _____

Date service should begin _____

By signing this agreement, the Customer agrees to the following:

1. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service; the Company reserves the right to discontinue or withhold water service to such apparatus or device.
2. The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business for any of the reasons contained in Rule 25-30.320, Florida Administrative Code. Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
3. The Customer agrees to abide by all existing Company Rules and Regulations as contained in the tariff. In addition, the Customer has received from the Company a copy of the brochure "Your Water and Wastewater Service" produced by the Florida Public Service Commission.
4. Bills for water service will be rendered Monthly as stated in the rate schedule. Bills must be paid within 20 days of mailing bills. If payment is not made after five working days written notice, service may be discontinued.
5. When a Customer wished to terminate service on any premises where water service is supplied by the Company, the Company may require written notice within 30 days prior to the date the Customer desires to terminate service.

Signature

Date

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE

COPY OF CUSTOMER'S BILL

Payment Due: 8/20/2010
Account #: [REDACTED]

PO Box 650001
Orlando, FL 32882-6501

Billing Period: 6/26/2010 thru 7/27/2010

7/27/2010 1390013883.00

Customer Care: Monday through Friday 8AM - 5PM EST
National #: 1(800) 468 - 8868
Hillsborough & Pinellas: (813) 684 - 6017
When calling, please have account number available.

Service Address:
3683 ARROWHEAD DR

Prev Read	Curr Read	Usage	Description of Service	Transaction Date	Amount
			Balance Forward	07/27/2010	\$32.40
			Cash Receipt	07/16/2010	(\$32.40)
571600	572100	600	WATER CHARGE	07/27/2010	\$34.16

Total Amount Due: \$34.16

BILL COMMENTS

Please do not send cash, and remember to include your account number on your check.

Conservation Tips

1. Toilets are the biggest source of water waste. If you suspect a leak, put some food coloring into your tank to see if it leaks into the bowl.
2. Check faucets for leaks. Just a slow drip can waste 15 to 20 gallons per day.
3. Please promptly report any sources of water waste to your property management personnel.
4. Only do full loads of dishes or laundry to conserve water and electricity.
5. To conserve electricity, lower the thermostat on your water tank while away for extended periods.

PAYMENT INFORMATION

DO NOT SEND CASH

To ensure proper credit, please include the account number on your check. Please return the bottom portion of your bill in the envelope provided, or mail to:
NWP Services Corporation
PO Box 650001
Orlando, FL 32885-0001

Please allow 5 days for mail.

Please direct all correspondence to:
NWP Services Corporation
6901 Benjamin Center Drive, Suite 110
Tempe, AZ 85284-6241

TELEPHONE NUMBERS
For billing inquiries: 1-800-468-8868

METER READINGS

Meters are read on a monthly basis. Meter read dates and usages are listed on your bill. Most of our meters contain a leak indicator, such as a small triangle that turns when water is being used. Should this dial turn or numbers advance when no water is being used, it may indicate a leak. Please contact your property office and report this immediately.

IF YOUR BILL SEEMS HIGH

1. Be sure to look over your bill and check the following:
 - o Make sure the previous balance is not overlooked.
 - o How many days are in the billing cycle?
 - o Is there a deposit included?
2. Immediately have your property maintenance personnel check for possible leaks.

WS-16-0035

DIANE MILLS
ISSUING OFFICER

PRESIDENT
TITLE