

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, January 29, 2026 12:13 PM
To: 'canolinda@aol.com'
Cc: Consumer Contact
Subject: RE: docket # 20250088-WU Sun CommunitiesFinance LLC d/b/a Water Oak Utility

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: canolinda@aol.com <canolinda@aol.com>
Sent: Tuesday, January 20, 2026 8:58 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: docket # 20250088-WU Sun CommunitiesFinance LLC d/b/a Water Oak Utility

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

January 19, 2026 at 9:28 PM

To Whom It May Concern,

I am writing to formally protest the proposed 400 percent increase in my water bill/rate by I am a homeowner in wateroak country club a branch of Sun communities and I find this proposed increase to be unjust, unconscionable, and disproportionate to the cost of service.

I request that this letter be counted as a formal, written objection to this increase.

Grounds for Protest:

Undue Financial Burden: An increase of this magnitude is not sustainable, particularly given that I am a fixed-income household].

Lack of Justification: The company has not provided sufficient evidence that the infrastructure improvements or costs justify a 400 % increase to my household.

I request that the PSC thoroughly investigate the rate-setting methodology of the Water Company Name and deny this excessive increase. I also request a review of my billing history to verify the accuracy of the proposed amount.

Sincerely,

[Date]

January 20, 2025

Docket #
20250088-WU

Waldemar Lopez - Waldemar Lopez

Linda Lopez - Linda Lopez

930 W. Norman St

Lady Lake FL 32159

January 19, 2025