

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, January 29, 2026 12:13 PM
To: 'a.gallup143@yahoo.com'
Cc: Consumer Contact
Subject: RE: Water Oak Sun Communities Finance LLC DBA Water Oak utility docket number 20250088 – WU

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: a.gallup143@yahoo.com <a.gallup143@yahoo.com>
Sent: Tuesday, January 20, 2026 3:23 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water Oak Sun Communities Finance LLC DBA Water Oak utility docket number 20250088 – WU

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Upon receiving the letter from Florida Public Service Commission and reading it I as many have lots of questions. It seems quite a lot of meters are reading faulty readings and we wonder why? I believe they are not very old. Who pays for the water for the 17 general customers and who are they? There are many other questions to be answered, but be that as it may, please consider this a formal complaint regarding proposed new water rates for Water Oak community under docket number 20250088 – WU managed by Sun Communities finance LLC DBA Wateroak utility I would appreciate more transparency regarding the water usage per home as well as common areas. Also this proposal will be a hardship for some as it is not an insignificant charge in some cases 400% please give homeowners more correct and up-to-date information before going forward Sincerely AnnnGallup Sent from my iPhone