

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, February 9, 2026 3:08 PM
To: 'Carol Bowman'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

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From: Carol Bowman <kimbow406@gmail.com>
Sent: Monday, February 9, 2026 2:43 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU

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This letter is in reference to Sun Communities Finance LLC d/b/a Water Oak Utility...Docket No. 20250088-WU

It has come to our attention that Sun Communities has applied to the PSC to increase water usage rates at the Water Oak Community in Lady Lake, FL. I would like to be placed on record as opposing any rate hike (let alone a hike as humongous as the one applied for) until the following situations have been addressed which would allow for equitable distribution of the cost of water in this community.

- There are 17 customers within the community designated as "no charge" ghost customers.
- The transfer of the LLCs water usage to the various property owners is unfair. We pay rent to cover these expenses and the use of the facilities which use the water (for example: clubhouse, ball fields, etc.)
- There are apparently 15-20% of the meters (homeowners meters) which are not functioning properly. It is, again, unfair to spread this usage (from broken meters) among homeowners whose meters do function correctly. Which, in turn, transfers to higher usage fees for distributed sewage.

Thank you for considering this request to DENY Sun Communities the opportunity to raise our utility rates....

Carol Bowman
611 Hickory Hill, Lady Lake, FL 32159
706-957-1490