

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, February 10, 2026 12:56 PM
To: 'William Shaul'
Cc: Consumer Contact
Subject: RE: Submission: Docket # 20250088-WU

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: William Shaul <william.shaul@gmail.com>
Sent: Tuesday, February 10, 2026 12:49 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Submission: Docket # 20250088-WU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

My name is William Shaul, President of the Water Oak Estate HOA,

I am submitting a letter from a resident who asked me to forward this to the Florida PSC on her behalf.

Her Name is:

Suzette Taylor
834 Bishop Dr.
Lady Lake FL 32159-5502

Please see the attached scans of her letter.

Thank you,

Bill Shaul
586 360-0185

February 5, 2026

Office of the Commission Clerk

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

RE: Docket No. 20250088 –WU Sun Communities Finance LLC d/b/a

Water Oak Utility

I do not agree with Sun Communities proposal to increase the water rates at Water Oak Community. I have been a resident of this community for thirty four years and I have attached To this letter an account of my water and sewer bills for the last four years as you can see my bills have increased and the sewer rates have more than doubled.

My lot number is #2666 which is on a corner lot and has six zones my rates are now at an increase where irrigating the lawn will not be an option.

Also wondering if Sun Communities plans on increasing the showers available to the Residents.

The staff recommendations for an increase are unreasonable for a retired community.

Sincerely,

Suzette Taylor

834 Bishop Drive

Lady Lake, FL 32159

Cc: Water Oak Home Owners Assoc.

Cc: Sun Communities

2022	Water	Sewer	Gallons used	2024	Water	Sewer	Gallons used
January	\$30.44	\$31.38	March	January	\$22.59	\$34.44	12230
March	\$34.76	\$40.87	22660	February	\$19.91	\$29.63	10470
April	\$26.42	\$29.78	16600	March	\$18.98	\$34.95	9860
May	\$14.36	\$13.96	7830	April	\$18.69	\$37.33	9670
June	\$14.09	\$11.82	7630	May	\$15.96	\$46.59	7880
November	\$12.93	\$10.71	6530	October through March of 2025	Meter broken		
October	\$17.83	\$14.80	10350		\$6.12	\$1.10	0
December	\$22.77	\$29.11	13450	2025			
2023	Water	Sewer	Gallons used	April	\$19.19	\$38.12	10000
January	\$22.54	\$28.77	13290	May	\$33.42	\$67.25	19330
February	\$23.50	\$38.76	13970	June	\$45.83	\$84.15	27470
March	\$22.73	\$40.97	13430	July	\$51.20	\$63.39	30990
April	\$20.93	\$39.06	12160	September	\$9.45	\$8.90	2920
May	\$23.49	\$28.13	13960	October	\$26.10	\$43.77	23550
June	\$22.18	\$29.16	13040	December	\$46.04	\$86.08	27610
July	\$24.01	\$30.25	14330	2026			
August	\$15.21	\$16.30	8120	January	\$43.45	\$80.84	25910
September	\$5.72	\$.97	10	February	\$24.94	\$49.04	13770
October	\$10.19	\$9.37	4170				
November	\$31.06	\$53.21	19300				
December	\$30.36	50.85	17320				