

February 17, 2026

VIA ELECTRONIC FILING

Adam Teitzman, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 20250088-WU - Application for staff-assisted rate case in Lake County by Sun Communities Finance, LLC d/b/a Water Oak Utility.

Dear Mr. Teitzman:

On behalf of Sun Communities Finance, LLC d/b/a Water Oak Utility, (“Utility”), this letter is the response to Staff’s Sixth Data Request dated February 11, 2026.

1. Explain whether Water Oak was aware, prior to the customer meeting, of the concerns expressed by customers regarding improperly functioning meters. If so, what actions has Water Oak taken to reduce or eliminate the causes of these concerns?

Response: *No, Water Oak was not aware of ongoing customer concerns regarding improperly functioning meters prior to the customer meeting.*

In a community of this size, the most common cause of meter-related concerns is failure to transmit consumption data to the gateway system. When this occurs, the maintenance team assesses the meter to determine whether the transponder can be repaired or needs to be replaced. If transmission cannot be restored, the meter is read manually to ensure accurate billing.

Water Oak believed that all concerns regarding improperly functioning meters were previously addressed, and has no record of ongoing or open concerns. Meters readings are collected either automatically, or manually in cases where Water Oak suspects there may be an issue with the meter’s automatic reporting, and Water Oak continuously audits their functionality.

2. Explain if Water Oak reached out to each customer that commented at the customer meeting. If so, when was contact made, and how were the customer’s concerns addressed? If not, please explain why.

Response: *After the meeting, Water Oak's team met with several customers to review and explain our established process for addressing meter issues and other customer concerns.*

3. Refer to Water Oak's response to staff's Fourth Data Request, No. 2(c). Provide the service life and in-service dates of the meters that were replaced.

Response: *The meters were placed into service in June 2025. These meters have an expected service life of approximately 10 to 15 years, depending on factors such as water quality and local climate conditions.*

4. Refer to Water Oak's response to staff's Fourth Data Request, No. 3(a). Explain if the requested Generator and ATS pro forma project is included in the total number of generators in Water Oak's response.

Response: *Yes, the requested Generator and ATS pro forma project is included in the total number of generators provided in Water Oak's response to the Fourth Data Request.*

Should you or Commission staff have any questions, please contact me at your convenience.

Sincerely,

/s/ Daniel McGinn
Daniel J. McGinn

DJM:

cc: Joshua Cohn (via email – JCohn@psc.state.fl.us)
Garret Kelley (via email – GKelley@psc.state.fl.us)
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