

PUBLIC SERVICE COMMISSION
FAR NOTICE OF CUSTOMER SERVICE HEARING

The FLORIDA PUBLIC SERVICE COMMISSION announces four (4) public customer service hearings to be held in Docket No. 20250025-WS to which all persons are invited.

DAY, DATE AND TIME AND LOCATION:

In-person Customer Service Hearings:

Thursday, March 5, 2026 at 9:00 a.m. (EDT) at College of Central Florida – Citrus Campus, Charles S. Dean, Sr. Education Center, 3800 S. Lecanto Highway, Lecanto, Florida 34461

Thursday, March 5, 2026 at 5:00 p.m. (EDT) at College of Central Florida – Ocala Campus, Webber Center Gallery, 3001 SW College Road, Ocala, Florida 34474

Wednesday, March 25, 2026 at 9:00 a.m. (EDT) at Sica Hall Community Center, 1065 Daytona Avenue, Daytona Beach, Florida 32117

Virtual Customer Service Hearing:

Tuesday, March 31, 2026, 6:00 p.m. (EDT), at Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399

GENERAL SUBJECT MATTER TO BE CONSIDERED:

Docket No. 20250052-WS – Application for increase in water and wastewater rates in Brevard, Citrus, Duval, Highlands, Marion, and Volusia Counties by CSWR-Florida Utility Operating Company. The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For questions, contact Commission staff by telephone at (850) 413-7080.

All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. The service hearings will be governed by the provisions of Chapters 120 and 367, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

As always, the public may view a live stream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>.

PARTICIPATION IN SERVICE HEARINGS

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register in one of the following ways: (1) register using the Commission’s online registration form, which will be available at www.floridapsc.com, under the “Hot Topics” heading, (2) call the Commission at (850) 413-7080, (3) email speakersignup@psc.state.fl.us, or (4) register upon arrival at the venue. Online registration for the in-person March 5th meetings will open on February 19, 2026 at 9:00 am, and close at noon on March 3, 2026. Online registration for the in-person March 25th meeting will open on March 11, 2026 at 9:00 am and close at noon on March 23, 2026. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

One service hearing will be conducted virtually to give interested persons an opportunity to provide testimony over the telephone. Customers must register to speak at the virtual service hearing in one of the following ways: (1) register using the Commission’s online registration form, which will be available at www.floridapsc.com, under the “Hot Topics” heading, (2) call the Commission at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearing will open on March 17, 2026 at 9:00 a.m., and close at noon on March 30, 2026. All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080. One day prior to the virtual service hearing, customers who signed up to speak will be provided further instructions from Commission staff on how to participate, which will include the call-in number.

EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission’s website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD) . Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

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Notices Submitted to ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
None					

Notices Confirmed by ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
30548518	2/18/2026	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	2/19/2026 Vol. 52/34	2/18/2026
30548421	2/18/2026	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	2/19/2026 Vol. 52/34	2/18/2026
30546966	2/18/2026	Florida Public Service Commission	Meeting	2/19/2026 Vol. 52/34	2/18/2026

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