

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF IN-PERSON AND VIRTUAL CUSTOMER SERVICE HEARINGS

TO

CSWR-FLORIDA UTILITY OPERATING COMPANY, LLC  
OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20250052-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN BREVARD,  
CITRUS, DUVAL, HIGHLANDS, MARION, AND VOLUSIA COUNTIES BY CSWR-  
FLORIDA UTILITY OPERATING COMPANY.

ISSUED: February 19, 2026

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket on the rates and charges of CSWR-Florida Utility Operating Company. The hearing will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE AJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

IN-PERSON SERVICE HEARINGS

Thursday, March 5, 2026 at 9:00 a.m. (EDT)  
College of Central Florida - Citrus Campus  
Charles S. Dean, Sr. Education Center  
3800 S. Lecanto Highway  
Lecanto, FL 34461

Thursday, March 5, 2026 at 5:00 p.m. (EDT)  
College of Central Florida - Ocala Campus  
Webber Center Gallery  
3001 SW College Road  
Ocala, FL 34474

NOTICE OF CUSTOMER SERVICE HEARING  
DOCKET NO. 20250052-WS  
PAGE 2

Wednesday March 25, 2026 at 9:00 a.m. (EDT)  
Sica Hall Community Center  
1065 Daytona Avenue  
Daytona Beach, FL 32117

VIRTUAL SERVICE HEARING

Tuesday, March 31, 2026, at 6:00 p.m. (EDT)

PURPOSE AND PROCEDURE:

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

The procedure at these hearings shall be as follows: the Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

As always, the public may view a livestream of the service hearings online using the link available at: <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>

PARTICIPATION IN SERVICE HEARINGS

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register in one of the following ways: (1) register using the Commission's online registration form, which will be available at [www.floridapsc.com](http://www.floridapsc.com), under the "Hot Topics" heading, (2) call the Commission at (850) 413-7080, (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us), or (4) register upon arrival at the venue. Online registration for the in-person March 5th meetings will open on February 19, 2026 at 9:00 am, and close at noon on March 3, 2026. Online registration for the in-person March 25th meeting will open on March 11, 2026 at 9:00 am and close at noon on March 23, 2026.

NOTICE OF CUSTOMER SERVICE HEARING  
DOCKET NO. 20250052-WS  
PAGE 3

The service hearing conducted virtually will give interested persons an opportunity to provide testimony over the telephone. Customers must register to speak at the virtual service hearing in one of the following ways: (1) register using the Commission's online registration form, which will be available at [www.floridapsc.com](http://www.floridapsc.com), under the "Hot Topics" heading, (2) call the Commission at (850) 413-7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the virtual service hearing will open on March 17, 2026 at 9:00 a.m., and close at noon on March 30, 2026.

All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify, or when those present have testified. All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080. One day prior to the virtual service hearing, customers who signed up to speak will be provided further instructions from Commission staff on how to participate.

#### AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than **five** days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

#### JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. This proceeding will be governed by Chapters 120 and 367, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

#### EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>)

NOTICE OF CUSTOMER SERVICE HEARING  
DOCKET NO. 20250052-WS  
PAGE 4

under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

By DIRECTION of the Florida Public Service Commission this 19th day of February, 2026.



---

ADAM J. TEITZMAN  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
(850) 413-6770  
[www.floridapsc.com](http://www.floridapsc.com)

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

DD