

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 20, 2026

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Samuel Day, Public Utility Analyst III, Office of Industry Development and Market Analysis *SD*

RE: Docket No. 20250138-TP – Petition for designation as a facilities based wireless eligible telecommunications carrier (ETC) in the State of Florida, by LTE Wireless Inc.

In order for a carrier to offer Lifeline services, it must first obtain ETC designation from either the appropriate state commission or the FCC. During an independent review conducted on February 19, 2026, staff observed that LTE Wireless’s website states that it offers Lifeline services “in most states.” However, LTE Wireless previously asserted it currently holds ETC designation only in Missouri and Minnesota.

Staff also observed that Florida is included among the states in which LTE Wireless represents that it provides Lifeline services, despite not holding ETC designation in Florida. When Florida consumers access LTE Wireless’s “LTE Lifeline ENROLLMENT” page and enter a Florida ZIP code, the website displays the message: “Yes we offer coverage in that area.”

Screenshots documenting this are attached. Please add to docket file.

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COMMISSION
CLERK



Lifeline and Prepaid Plan Details by State

In most states, LTE Wireless allows residents who are low-income or on government programs to enroll in the federal Lifeline program and/or a state variation. Through these programs, residents can qualify for discounted phone and internet services that help them connect to essential services, loved ones, and job opportunities.

The Lifeline program application process and benefits vary slightly from state to state. To help you better understand what is offered in your area, we've compiled a list of LTE Wireless's Lifeline program and Prepaid Phone Plan offerings for each state and territory.

Scroll down to your state or territory and click the link to see available programs.

Alabama	Idaho	Michigan	New York	Tennessee
Alaska	Illinois	Minnesota	North Carolina	Texas
Arizona	Indiana	Mississippi	North Dakota	Utah
Arkansas	Iowa	Missouri	Ohio	Vermont
Colorado	Kansas	Montana	Oregon	Virginia
Connecticut	Kentucky	Nebraska	Oklahoma	Washington
Delaware	Louisiana	Nevada	Pennsylvania	Washington DC
Florida	Maine	New Hampshire	Rhode Island	West Virginia
Georgia	Maryland	New Jersey	South Carolina	Wisconsin
Hawaii	Massachusetts	New Mexico	South Dakota	Wyoming

[Life Line](#)[Switch to LTE](#)[Plans](#)[My Account](#)[Select Language](#)

Free Government Phone Program from Lifeline in Florida

Did you know you may qualify for free or discounted phone service in Florida through the federal Lifeline program? This program was designed to help families afford internet and phone service for work, school, and more.

Through the [Lifeline](#) program, your family can receive major discounts on phone service. With service providers like LTE Wireless, you can qualify to get free phone service with this benefit.

If you need help paying for phone and/or internet service, read on to learn more about Lifeline and free phone service in Florida.

- [What is the Federal Lifeline Program?](#)
- [How to Qualify for Lifeline in Florida](#)

What is the Federal Lifeline Program?

The federal Lifeline program offers discounted home phone and wireless phone services to qualifying households. Your eligibility is based on income levels or ongoing participation in select government assistance program.

Qualifying families are eligible to receive one discount per household.

Households who are eligible for Lifeline receive a service plan discount to help with monthly service fees. With LTE Wireless, our plans are set up to provide you with free wireless phone service when you qualify for Lifeline.

Click the link to learn more about the details and benefits of the Lifeline Program for [Florida residents](#).

How to Qualify for Lifeline in Florida

To qualify for Lifeline in Florida, you must either participate in eligible government assistance programs or meet certain income criteria. Here's a quick overview of the income requirements and programs that make you eligible for Lifeline:

How to Qualify for Lifeline by Program

If anyone in your household is enrolled in any of these government assistance programs, you are eligible to receive Lifeline benefits:

- [SNAP \(Supplemental Nutrition Assistance Program\)/Food Stamps](#)
- [Medicaid](#)
- [SSI \(Supplemental Security Income\)](#)
- [Section 8 or Federal Public Housing Assistance \(FPHA\)](#)
- [Federal Veterans and Survivors Pension Benefits](#)
- [Tribal TANF](#)
- [Bureau of Indian Affairs General Assistance](#)
- [Head Start \(Tribal only\)](#)
- [Food Distribution Program on Indian Reservations](#)

Automatic Lifeline Qualifying Programs in Florida

The easiest way to qualify for Lifeline is to enroll with an automatic qualifying program via [the National Verifier](#). In Florida, the National Verifier connects to the databases of:

- SNAP
- Medicaid
- FPHA
- Veterans Pension

If you participate in one of these programs, the National Verifier may be able to instantly approve your eligibility when you submit your Lifeline application. If not, don't worry—you still may qualify by uploading documentation to demonstrate your participation in other qualifying government programs.

How to Qualify for Lifeline by Income

Your household may also qualify for Lifeline if you meet the below income requirements.

Household Size	48 States, DC, & Territories	Alaska	Hawaii
1	\$21,128	\$26,393	\$24,287
2	\$28,553	\$35,681	\$32,832
3	\$35,978	\$44,969	\$41,378
4	\$43,403	\$54,257	\$49,923
For each additional person add:	\$7,425	\$9,288	\$8,546

Note: The Federal Poverty Guidelines are adjusted annually, and the above chart reflects guidelines for 2025. This chart does not pertain to California.

[Apply For Lifeline](#)

Get Connected with LTE Wireless in Florida

If you qualify for Lifeline, you automatically qualify for amazing offers from LTE Wireless. You'll receive a free SIM card to use with your existing device, with 4.5 GB of 4G/LTE data, unlimited talk and text, and free international calls to over 200 countries.**

[Apply for a Free Phone Plan](#)

Free Government Phone Programs in Florida FAQ

Is the Affordable Connectivity Program still available in Florida?

Unfortunately, the Affordable Connectivity Program (ACP) is no longer available in Florida or any other state. It was a free government phone program that operated similarly to Lifeline. On June 1st, 2024, it closed due to a lack of funding — there's no set renewal date.

Though the ACP has been shuttered, other free government phone programs and cellular connectivity assistance programs still exist. Lifeline is offered in every state as a federal program, and some states, like California, have programs that supplement federal offerings.



LTE WIRELESS

1-212-290-9010

1-877-388-2232

Life Line ▼

Plans ▼

My Account ▼

Select Language



LTE Lifeline ENROLLMENT

1 Personal Info

Personal Information

First Name

Middle Name

Last Name

Email

Date Of Birth

--Select Day--

--Select Year--

Primary Phone

Eligibility Program

Password

CREATE A PASSWORD TO LOGIN TO YOUR LTE ACCOUNT

Address

Street Name

Apartment or Suite

ZIP Code

City

State

Check here if mailing address is different

Yes we offer coverage in that area.