

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, February 24, 2026 2:22 PM
To: 'JULIANN BRATCHER'
Cc: Consumer Contact
Subject: RE: Docket number 20250052-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250052, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: JULIANN BRATCHER <oyogamom3@aol.com>
Sent: Tuesday, February 24, 2026 1:18 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket number 20250052-WS

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To; FPSC Rate case review

Dear sirs, I own 2 homes in Golden Hills, Ocala. We have had several boil orders since CSWR took over in 2022. The longest was a week and the most recent in Jan. Of 2025. The excuse was broken equipment in 2025 and the one in 2023 was for E. coli. I have enclosed pic of the facility. It is very decrepit and smells of gasoline fumes. The rate increase proposed is excessive and much higher than other Marion county utilities, including the city of Ocala. My understanding of the statutes is that equipment is to be kept in running order at all times. The last boil order was for 3 days due to a "broken part". I would think spare parts would be kept on hand at all times.

CSWR is one of the largest utility corporations in the US.

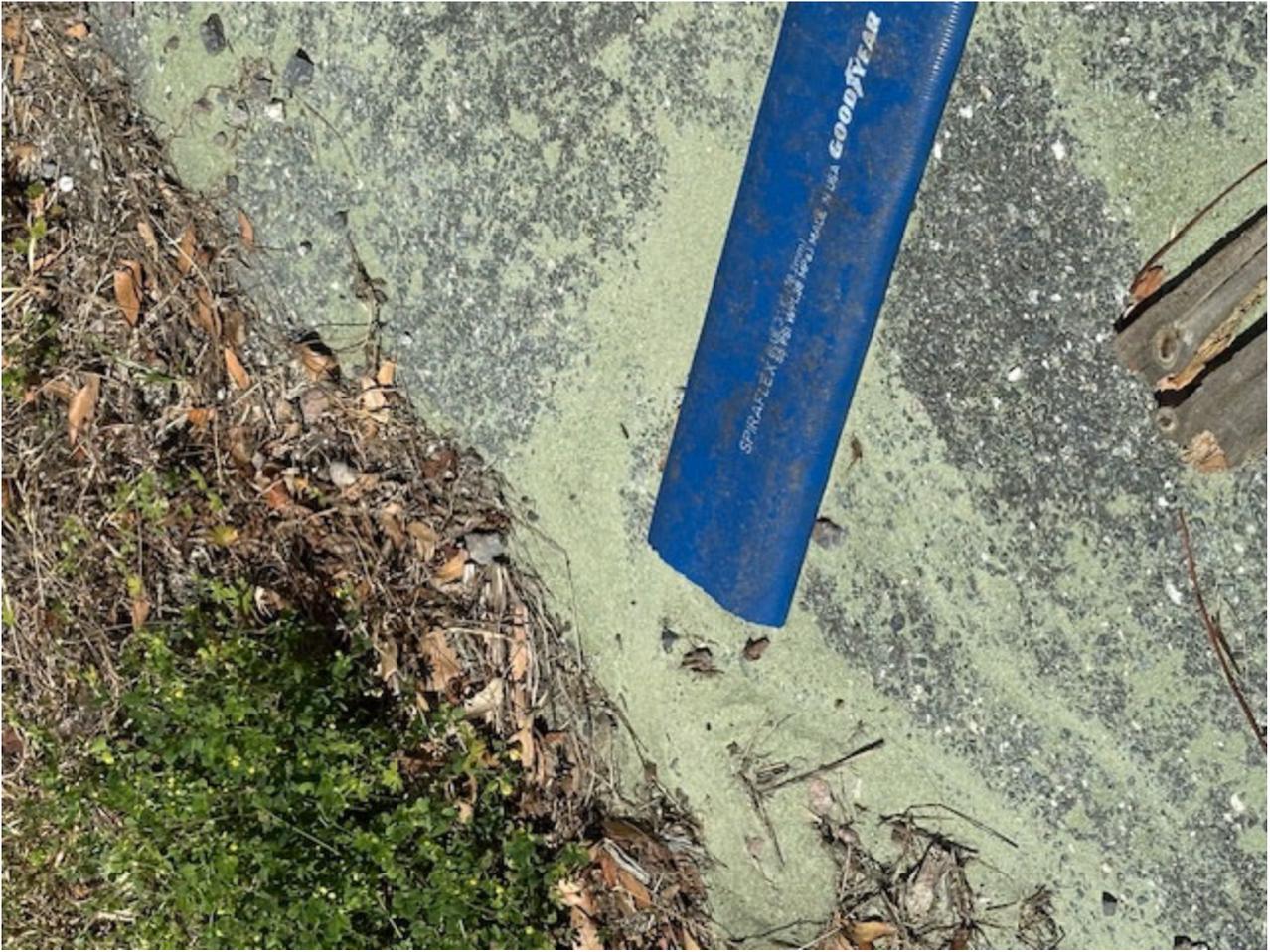
CSWR should not receive their rate increase.

Please include these comments in consumer correspondence regarding docket number 20250052-WS. Thank you!













Regards,

Juliann Bratcher