

Tristan Davis

From: Ellen Plendl
Sent: Tuesday, March 10, 2026 3:49 PM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: Follow-Up: My AC Ran 53% Less Than Last Year — My FPL Bill Still Went Up 26%;
Florida's Affordability Crisis Demands Action — Electricity, Water, Insurance, and Food
Are All Crushing Us

See attached customer correspondence for Docket 20250011.

Tristan Davis

From: Jared Reall <jaredreall@gmail.com>
Sent: Tuesday, March 10, 2026 2:50 PM
To: governorrn.desantis@eog.myflorida.com
Subject: Follow-Up: My AC Ran 53% Less Than Last Year — My FPL Bill Still Went Up 26%
Attachments: 0843052044_1773167979921_bill.pdf; IMG_0962.PNG; IMG_0961.PNG; IMG_0963.PNG; IMG_0960.PNG; IMG_0959.PNG

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Governor DeSantis,

I recently wrote to your office about the affordability crisis facing Florida families across electricity, water, insurance, food, and property taxes. I'm writing again because I now have hard evidence that makes the point better than any statistic.

Attached you will find my actual FPL bill and my home thermostat energy data for the past several months.

Here is what they show:

I own a 1,600 square foot home in Sarasota. My AC unit is 3 years old. For the billing period of February 6 through March 9, 2026, FPL charged me \$340.10 — for a modest home, in March, outside of peak summer.

My thermostat data proves that my HVAC system ran 24% less in February 2026 than in February 2025, and 53% less in March 2026 than in March 2025. My system used dramatically less energy than the same period a year ago.

And yet my actual electric charges went from \$231.01 last year to \$290.80 this year — a 26% increase.

Less usage. Higher bill. There is no way to explain this other than the rate increases your appointed PSC approved in November.

This is not theoretical. This is not a projection. This is one homeowner, one house, one bill, with data that proves FPL is charging Floridians significantly more money for less service. And if it's happening to me — someone actively monitoring their energy usage with a smart thermostat in a well-maintained home — it's happening to millions of Floridians who don't have the data to prove it.

I am not a high-usage household. I am not wasting electricity. I am doing everything right, and my reward is a \$340 electric bill in March for 1,600 square feet.

When summer arrives and my AC is running full time, I'm projecting \$450 to \$500+ monthly electric bills based on the new rates. For a home smaller than most apartments.

Governor, the numbers don't lie. The rate hike your PSC approved is hitting real Floridians right now — not in theory, not in projections, right now. I'm asking again: what is your administration going to do about it?

The attached documents speak for themselves. I hope someone in your office takes the time to look at them.j

Attachments:

- FPL Electric Bill Statement (Feb 6 – Mar 9, 2026)
- Home Thermostat Energy Dashboard (Nov 2025 – Mar 2026)

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Jared Reall

Professional Real Estate Agent

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RE/MAX Executive Club - 2023

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Leave a 5 Star Review: [Google Review Link](#)



Electric Bill Statement

For: Feb 6, 2026 to Mar 9, 2026 (31 days)

Statement Date: Mar 9, 2026

Account Number: 08430-52044

Service Address:

5030 PRESTON WAY
SARASOTA, FL 34232

Hello Jared N Reall,
Here's what you owe for this billing period.

CURRENT BILL

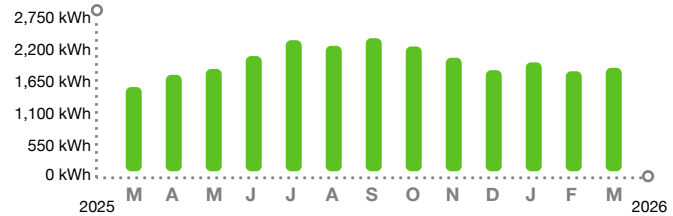
\$340.10

TOTAL AMOUNT YOU OWE

Mar 30, 2026

NEW CHARGES DUE BY

ENERGY USAGE HISTORY



BILL SUMMARY

Amount of your last bill	338.89
Payments received	-338.89
Balance before new charges	0.00
<hr/>	
Total new charges	340.10
Total amount you owe	\$340.10

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after March 30, 2026 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- The amount due on your account will be drafted automatically on or after March 20, 2026. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- * Affiliate and third party programs are not regulated by the Florida Public Service Commission and are not provided by FPL. Non-payment of these fees will not result in disconnection of your FPL electrical service. For questions regarding these products and services, contact the number shown.

Customer Service: (941) 917-0708
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

The amount enclosed includes the following donation:

FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

JARED N REALL
5030 PRESTON WAY
SARASOTA FL 34232-2301

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit [FPL.com/PayBill](https://www.fpl.com/PayBill) for ways to pay.

08430-52044

ACCOUNT NUMBER

\$340.10

TOTAL AMOUNT YOU OWE

Mar 30, 2026

NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY

AMOUNT ENCLOSED



Customer Name:
Jared N Reall

Account Number:
08430-52044

BILL DETAILS

Amount of your last bill	338.89
Payment received - Thank you	-338.89
Balance before new charges	\$0.00

New Charges

Rate: RS-1 RESIDENTIAL SERVICE	
Base charge:	\$10.52
Non-fuel: <small>(First 1000 kWh at \$0.093650) (Over 1000 kWh at \$0.103650)</small>	\$191.07
Fuel: <small>(First 1000 kWh at \$0.028930) (Over 1000 kWh at \$0.038930)</small>	\$65.52
Electric service amount	267.11
Gross receipts tax (State tax)	6.85
Franchise fee (Reqd local fee)	16.59
Taxes and charges	23.44
Regulatory fee (State fee)	0.25
Actual electric charges	290.80
Budget billing charges	\$327.31
FPL Affiliate and Other Programs	
FPL HOME SurgeShield program*	11.95
Florida sales tax (State tax)	0.72
County sales tax (Local tax)	0.12
--For program ?s, please call 833-437-5466.	
Total FPL affiliate and other charges	\$12.79
Total amount you owe	\$340.10

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter ACD6960. Next meter reading Apr 7, 2026.

Usage Type	Current	-	Previous	=	Usage
kWh used	13072		11132		1940

ENERGY USAGE COMPARISON

	This Month	Last Month	Last Year
Service to	Mar 9, 2026	Feb 6, 2026	Mar 7, 2025
kWh Used	1940	1876	1579
Service days	31	30	28
kWh/day	63	63	56
Amount	\$290.80	\$280.89	\$231.01

FPL BUDGET BILLING

Deferred Balance \$111.11

KEEP IN MIND

- Taxes, fees, and charges on your bill are determined and required by your local and state government to be used at their discretion.
- The fuel charge represents the cost of fuel used to generate electricity. It is a direct pass-through to customers. FPL does not profit from fuel, although higher costs do result in higher state and local taxes and fees.

Download the app

Get instant, secure access to outage and billing info from your mobile device.

[Download now](#)

Save over \$90 a year

Earn bill credits every month with FPL On Call® when you enroll eligible appliances. No cost to join.

[Claim savings](#)

Seal in lower bills

Proper insulation helps reduce energy costs and improve comfort - with rebates to help offset the upgrade.

[See savings](#)

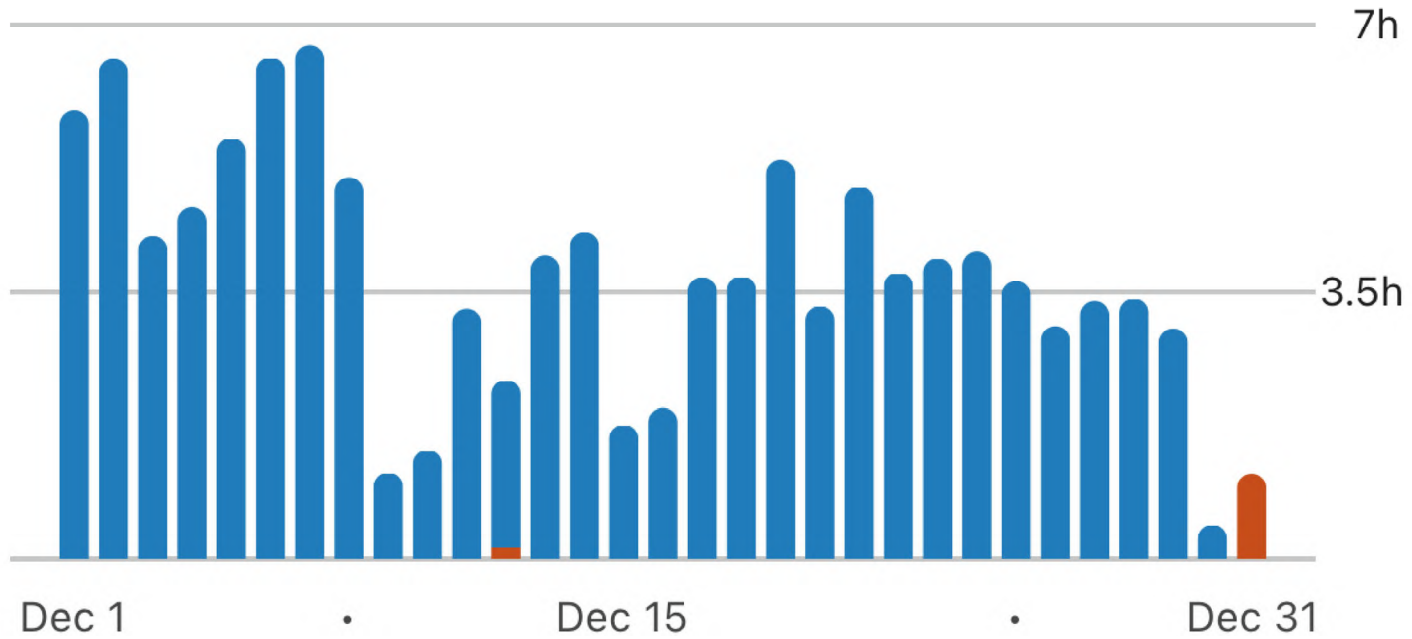
When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



December 2025



Daily use



Heat & cool

+14% vs Dec 2024

116h 2m



Heat

1h 17m



Cool

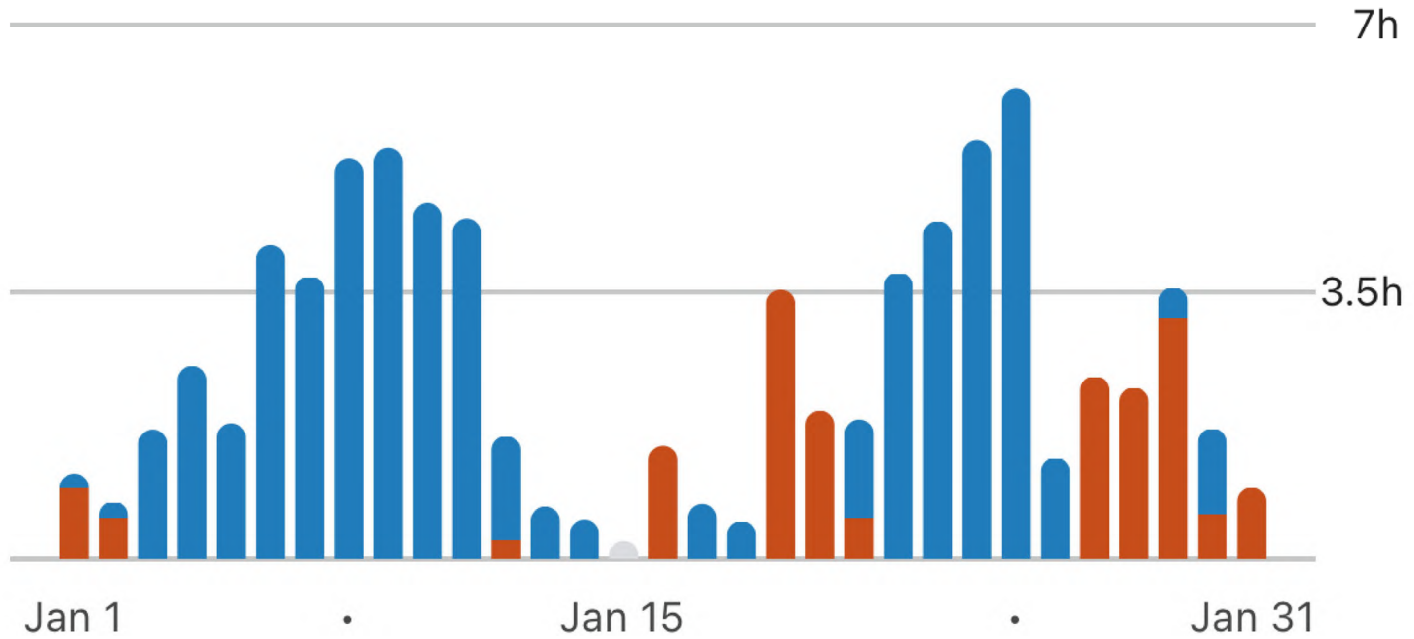
114h 45m



January 2026



Daily use



Heat & cool

+32% vs Jan 2025

80h 22m



Heat

18h 34m



Cool

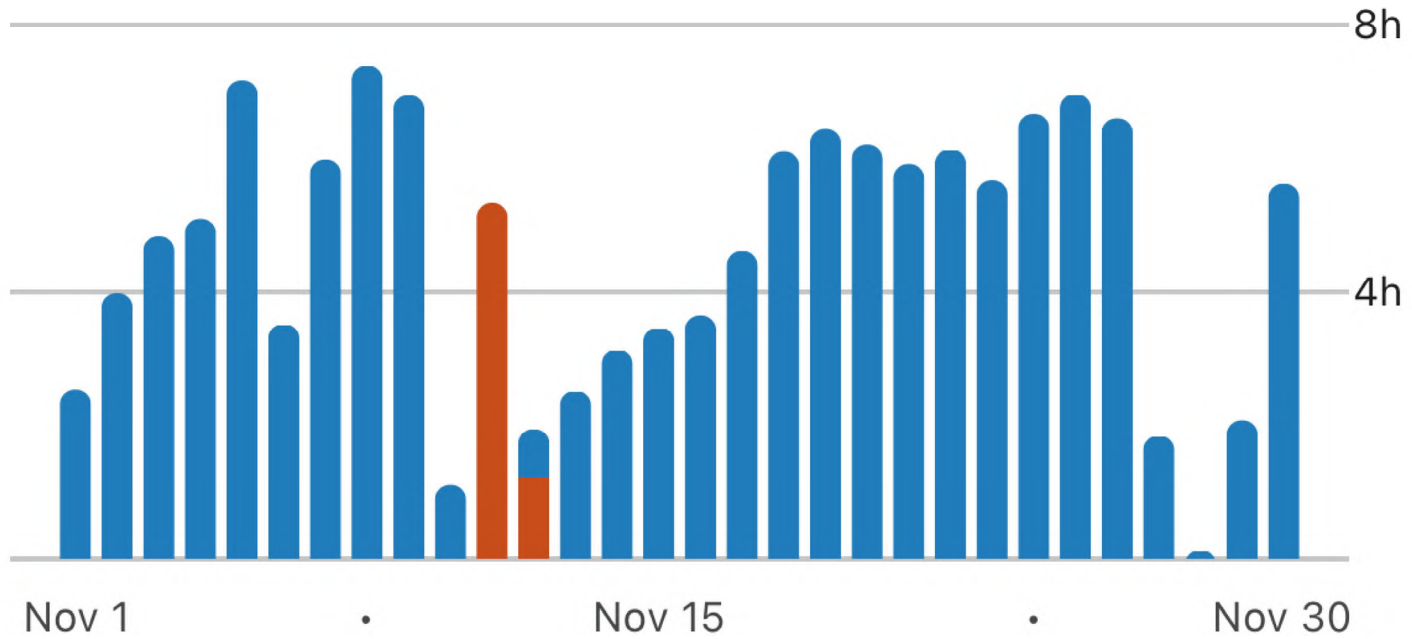
61h 48m



November 2025



Daily use



Heat & cool

-24% vs Nov 2024

139h 36m



Heat

6h 33m



Cool

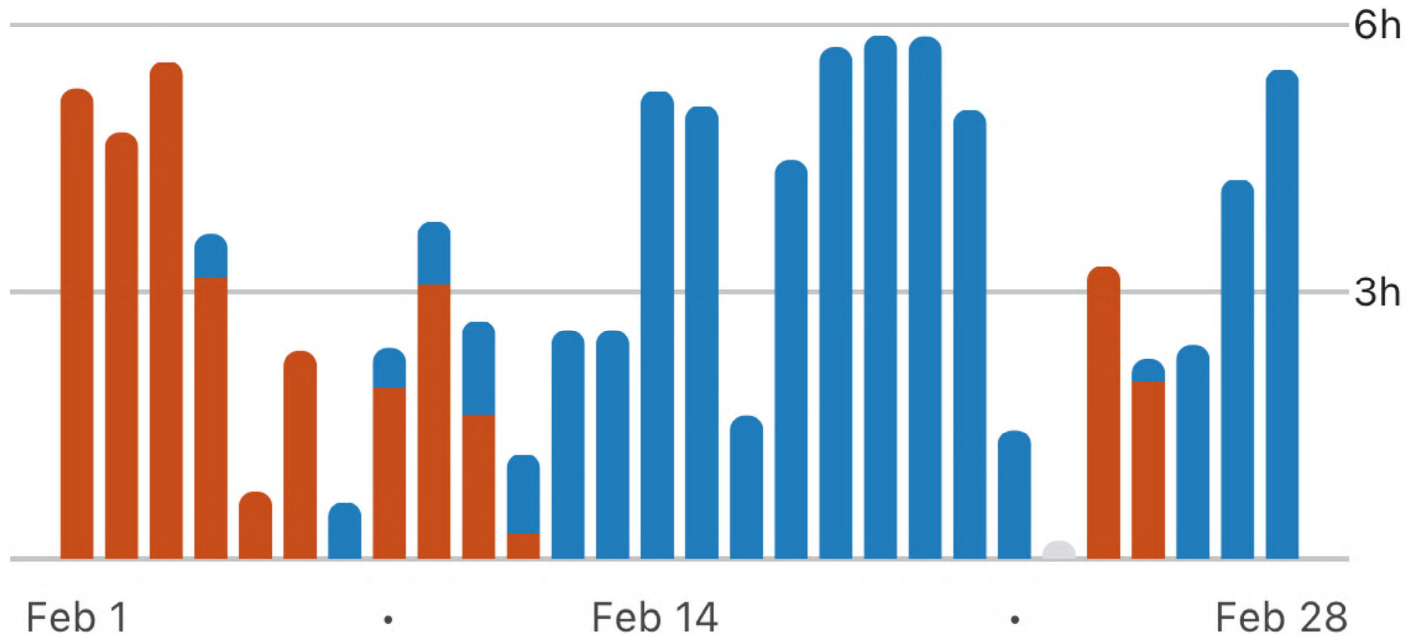
133h 3m



February 2026



Daily use



Heat & cool

-24% vs Feb 2025

96h 24m



Heat

34h 7m



Cool

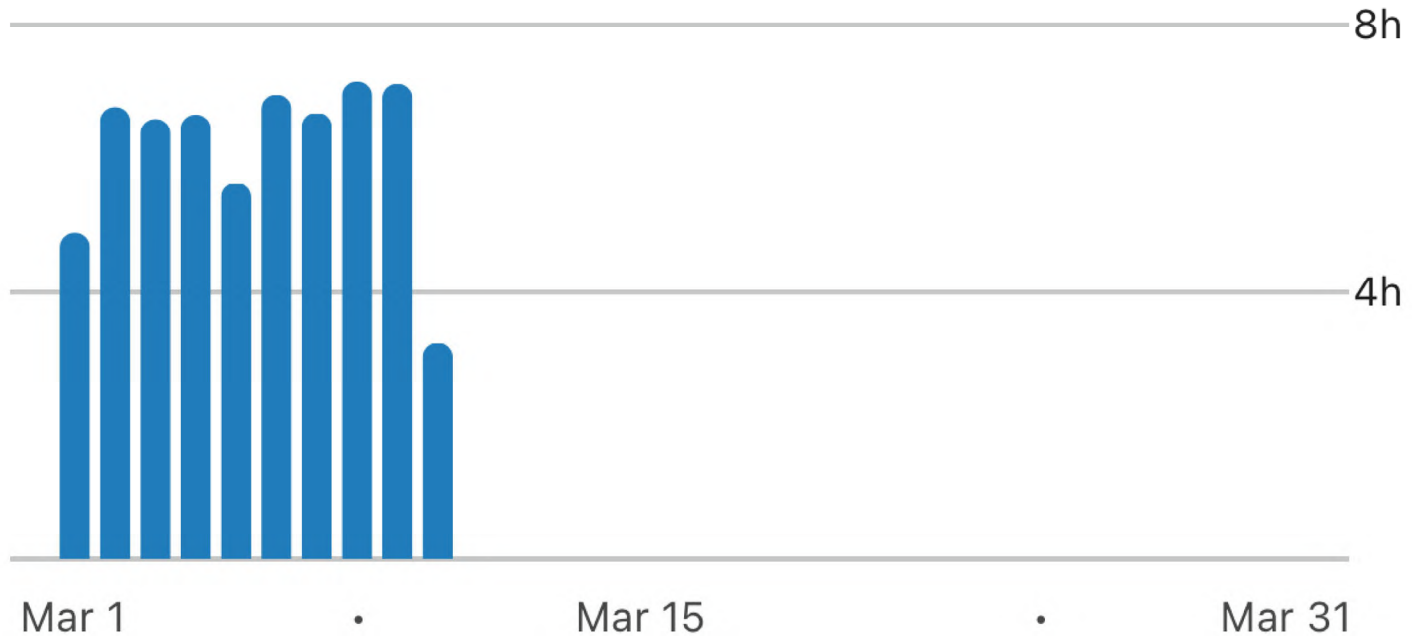
62h 17m



March 2026



Daily use



Heat & cool

-53% vs Mar 2025

61h 39m



Cool

61h 39m



Daily average

6h 10m

Tristan Davis

From: Jared Reall <jaredreall@gmail.com>
Sent: Tuesday, March 10, 2026 2:26 PM
To: governorrn.desantis@eog.myflorida.com
Subject: Florida's Affordability Crisis Demands Action — Electricity, Water, Insurance, and Food Are All Crushing Us

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Governor DeSantis,

I am writing to you as a Florida resident, real estate agent, and small business owner in Sarasota. I am not writing about one bill or one rate hike. I am writing because the cumulative cost of living in this state has become unsustainable for working Floridians, and it is getting worse on every front simultaneously.

ELECTRICITY

In November 2025, your appointed Public Service Commission approved a \$6.9 billion rate settlement for Florida Power & Light — the largest rate hike in U.S. history. Since late 2020, the average FPL customer's bill has climbed roughly 45%. Meanwhile, FPL's parent company NextEra Energy is guaranteed a 10.95% return on equity, well above the 9.56% national average. Their shareholders are protected from inflation. We are not. Residential customers and consumer advocates were excluded from the settlement negotiations. The deal was struck between FPL and large corporate interest groups behind closed doors, while the Office of Public Counsel — which is supposed to represent us — opposed the settlement and was overruled. Over 34,000 Floridians signed petitions against this rate hike, and more than two dozen elected officials urged you and the PSC to reject it. It was approved anyway.

WATER

Water and wastewater rates across Florida have increased 33% over the past decade. Right here in Sarasota County, water rates rose 6.4% and wastewater rates climbed 5% for the 2026 fiscal year. The county is facing roughly \$337 million in water infrastructure costs that are being passed directly to ratepayers. Statewide, two-thirds of Florida has been classified as a water resource caution area, and the state needs to develop at least 390 million additional gallons per day to meet projected 2045 demand. Experts warn that the era of affordable drinking water in Florida is ending — and every dollar of that infrastructure bill is landing on us.

INSURANCE

Your administration has celebrated insurance reform as a success story. But the reality on the ground tells a different story. Property insurance costs in Florida are still nearly 70% higher than they were just five years ago, with the statewide average premium sitting around \$3,800 to \$4,000 per year. Some homeowners with new roofs and full mitigation are still being quoted \$7,000 or more annually. Others without those upgrades are seeing quotes of \$17,000 to \$19,000. The reform that was supposed to fix this — eliminating one-way attorney fees — removed the most powerful consumer protection homeowners had. Now, if an insurer wrongfully denies a claim, the homeowner must pay out of pocket to fight it. Insurers know this, and they know most people will simply give up. Premiums may be stabilizing slightly, but our ability to hold insurers accountable has been gutted.

FOOD

Grocery prices in Florida are outpacing the national average. In the South Florida metro area, grocery store prices are up 4.3% over the past year, with meat, poultry, fish, and eggs jumping 14.1%. Orlando ranks among the top metros in the country for grocery price increases at 6.5% in twelve months. Beef prices nationally are 15% higher than a year ago. These prices never came back down after the 2020–2023 surge — they just leveled off at the new, higher baseline and keep climbing. Families across this state are going into debt just to put food on the table.

PROPERTY TAXES

As a real estate agent, I see firsthand how property taxes are compounding the affordability crisis. Sarasota County's ad valorem tax collections have grown 58% since fiscal year 2021. The city of Sarasota raised its millage rate from 3.0 to 3.3 for fiscal year 2026, driven by hurricane recovery costs that depleted the general fund. The median property tax bill in Sarasota County is now approximately \$3,451 — over \$1,000 higher than the national median. And now, county staff is floating the idea of a new Public Service Tax of up to 10% on electricity, gas, and water bills — a tax that would not even appear on property tax notices, hidden inside utility bills that are already at record highs. Property values have surged, which means even when millage rates hold steady, the actual dollar amount homeowners owe keeps climbing. Long-time residents, retirees, and families on fixed incomes are being taxed based on market values they never asked for and cannot control.

THE BIGGER PICTURE

Governor, every one of these industries and government entities uses the same justification — inflation, infrastructure, growth. But here is what they all have in common: they pass their costs directly to us, and we have no ability to do the same. We cannot file a rate case with a regulatory commission. We cannot guarantee ourselves an 11% return on equity. We absorb the increases on electricity, water, insurance, groceries, property taxes, and everything else — all at once — with no safety net.

This is not a single-issue complaint. This is a systemic affordability crisis, and it is driving long-time Floridians out of the state they call home. I see it every day in my work in real estate. Families who want to stay here simply cannot afford to anymore.

I am asking you to take meaningful action:

- Support comprehensive utility affordability legislation in the 2026 session
- Reform the PSC appointment process and require residential customer representation in future rate settlements
- Hold insurers accountable for delivering the premium relief that was promised after tort reform
- Provide meaningful property tax relief for Florida homeowners, particularly long-time residents and those on fixed incomes
- Address the growing gap between corporate profits and what Florida families can actually afford

Floridians are being nickel-and-dimed from every direction, and we need leadership that puts us first — not the corporations, monopolies, and taxing authorities that profit from our inability to say no.