

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: March 10, 2026

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Marissa Ramos, Chief of Reliability & Resource Planning, Division of Engineering *MR*

RE: Docket No. 20250137-SU – Application for limited proceeding rate increase by Sunshine Water Services Company d/b/a Sunshine Water Services.

Please place the attached complaint and compliance data from the Florida Department of Environmental Protection, along with a Certification of Copies, in response to staff's information request (Document No. 00800-2026), in the above mentioned docket file.

MR/da

Attachment

Table A

Drinking Water Compliant Summary					
County	System Name	PWS ID	Complaints by Year (2024-2025)		
			Color '24-'25	Odor '24-'25	Other '24-'25
Highlands	Lake Placid (Sun 'N Lakes)	6280273	NA	NA	Sick from the Water (04-23-2024) Vandalism report (02-22-2024)
Lake	Pennbrooke	3354653	NA	NA	NA
Lake	LUSI North	3354883	NA	NA	NA
Lake	LUSI South	3354881	NA	NA	NA
Lake	Four Lakes	3354647	NA	NA	NA
Lake	Lake Saunders	3354695	NA	NA	NA
Marion	Golden Hills	6424076	NA	NA	NA
Orange	Crescent Heights	3480255	NA	NA	NA
Orange	Davis Shores	3480272	NA	NA	NA
Pasco	Summertree	6511423	NA	NA	NA
Pasco	Orangewood (Buena Vista)	6511311	NA	NA	NA
Pasco	Labrador (Forest Lake Estates)	6514842	NA	NA	NA
Pinellas	Lake Tarpon	6521000	NA	NA	NA
Polk	Cypress Lakes	6535055	NA	NA	NA
Seminole	Weathersfield	3591451	NA	NA	NA
Seminole	Oakland Shores	3590912	NA	NA	NA
Seminole	Little Wekiva	3590762	NA	NA	NA
Seminole	Park Ridge	3590993	NA	NA	NA
Seminole	Ravenna Park	3591061	NA	NA	NA
Seminole	Bear Lake	3590069	NA	NA	NA
Seminole	Jansen	3590615	NA	NA	NA
Seminole	Sanlando (including Longwood)	3591121	NA	NA	NA
Wastewater Complaint Summary					
County	System Name	WAFR ID	Complaints by Year (2024-2025)		
			Color '24-'25	Odor '24-'25	Other '24-'25
Highlands	Lake Placid (Sun 'N Lakes)	FLA014386	NA	NA	NA
Lake	Pennbrooke	FLA010570	NA	NA	NA
		Correction: FLA010630 (The facility ID that was submitted to DEP - FLA011146 - is for Extended Stay Ormond WWTF - Volusia County. Please advise if information is needed regarding this Volusia County facility)			
Lake	Lake Groves		NA	NA	NA
Lake	Barrington Estates	FLA416207	NA	NA	NA
Lee	Eagles Ridge	FLA014498	NA	NA	NA
Lee	Cross Creek	FLA014505	NA	NA	NA
Marion	Crownwood	FLA012680	NA	NA	NA
				Odor Complaint 03/31/2025 See Compliance Summary tab for details	NA
Pasco	Labrador (Forest Lake Estates)	FLA012801	NA		
Pinellas	Mid County Services	FL0034789	NA	NA	NA
Polk	Cypress Lakes	FLA013123	NA	NA	NA
				Odor 02/14/2025 and 02/2026. See Compliance Summary tab for details	NA
Seminole	Sanlando (including Longwood)	FL0036251	NA		
Seminole	City of Longwood (Included at request above)	FLSS0A351	NA	NA	NA

Table B

Drinking Water Compliance Summary				
County	System Name	PWS ID	Compliance Status (In compliance/Not in compliance)	Compliance Summary (2024-Present)
Highlands	Lake Placid (Sun 'N Lakes)	6280273	In compliance - No open violations	NA
Lake	Pennbrooke	3354653	In compliance - No open violations	Single sample MCL (2x in 2024 Color, Iron)
Lake	LUSI North	3354883	In compliance - No open violations	NA
Lake	LUSI South	3354881	In compliance - No open violations	NA
Lake	Four Lakes	3354647	In compliance - No open violations	Coliform Violations (2x in 2025) and Single sample MCL (3x in 2024 Zinc, Color, Iron)
Lake	Lake Saunders	3354695	In compliance - No open violations	NA
Marion	Golden Hills	6424076	In compliance - No open violations	Single sample MCL (in 2024 Color)
Orange	Crescent Heights	3480255	In compliance - No open violations	Minor Inspection Deficiency noted on SSI dated 12/10/2024 - Facility was not flushing the 6" and larger dead-end water mains in accordance with their written flushing program (subsection 62-555.350(2), F.A.C.) - adequate documentation was provided on 12/19/2024, and system was returned to compliance.
Orange	Davis Shores	3480272	In compliance - No open violations	NA
Pasco	Summertree	6511423	Not in Compliance - Open violations with no linked enforcement	Coliform Violations (2x in 2024) and Chemical M&R Violations (4x in 2025; 2x TTHMS & 2x HAA5s)
Pasco	Orangewood (Buena Vista)	6511311	Not in Compliance - Open violations with no linked enforcement	Coliform Violations (5x in 2024 & 2x in 2025) and Chemical M&R Violations (6x in 2025; 2x TTHMS, 2x HAA5s, & 2x Dalapon)
Pasco	Labrador (Forest Lake Estates)	6514842	Not in Compliance - Open violations with no linked enforcement	Coliform Violations (4x in 2024 & 4x in 2025) and Chemical M&R Violations (1x Nitrate in 2025, 1x Nitrate in 2024, 1x Nitrite in 2025, 1x Nitrite in 2024, 1x Barium in 2024, 1x Cadmium in 2024, 1x Chromium in 2024, 1x Cyanide in 2024, 1x Fluoride in 2024, 1x Arsenic in 2024, 1x Lead (IOC) in 2024, 1x Mercury in 2024, 1x Nickel in 2024, 1x Selenium in 2024, 1x Sodium in 2024, 1x Antimony in 2024, 1x Beryllium in 2024, 1x Thallium in 2024)
Pinellas	Lake Tarpon	6521000	Not in Compliance - Open violations with no linked enforcement	LCRR Violations (2x in 2025), M&R Violations (14x in 2024. Barium Violation (1 in 2024), Cadmium Violation (1 in 2024), Chromium Violation (1 in 2024), Cyanide Violation (1 in 2024), Fluoride Violation (1 in 2024), Arsenic Violation (1 in 2024), Lead Violation (1 in 2024), Mercury Violation (1 in 2024), Nickel Violation (1 in 2024), Selenium Violation (1 in 2024), Sodium Violation (1 in 2024), Antimony Violation (1 in 2024), Beryllium Violation (1 in 2024), Thallium Violation (1 in 2024 .) and Coliform Violations (8x in 2024)
Polk	Cypress Lakes	6535055	In compliance - No open violations	LCRR violations (2x in 2025) and Coliform violations (1 in 2025 & 6x in 2024)
Seminole	Weathersfield	3591451	In compliance - No open violations	NA
Seminole	Oakland Shores	3590912	In compliance - No open violations	NA
Seminole	Little Wekiva	3590762	In compliance - No open violations	NA
Seminole	Park Ridge	3590993	In compliance - No open violations	Single sample MCL (in 2024 Color)
Seminole	Ravenna Park	3591061	In compliance - No open violations	NA
Seminole	Bear Lake	3590069	In compliance - No open violations	Minor Inspection Deficiency noted on SSI dated 11/12/2025 - Monthly Operation Report for 01/2025 was missing (paragraph 62-555.350(12)(b), F.A.C.) - was received via email on 11/26/2025. Inadequate combined or free chlorine residual (subsection 62-555.350(6), F.A.C.) - facility restored chlorine residual on 11/12/2025 at 3:58 p.m.
Seminole	Jansen	3590615	In compliance - No open violations	NA
Seminole	Sanlando (including Longwood)	3591121	Not in Compliance - Open violations with no linked enforcement	Coliform Violations (4x in 2025)
Wastewater Compliance Summary				
County	System Name	WAFR ID	Compliance Status (In compliance/Not in compliance)	Compliance Summary (2024-Present)
Highlands	Lake Placid	FLA014386	In-Compliance	A warning letter was issued on 08/09/2024 for an unauthorized Sanitary Sewer Overflow. No further action was taken. A comprehensive compliance inspection of the facility and a sanitary sewer overflow survey was conducted on 11/21/2024. The facility was found to be out-of-compliance for debris in the chlorine contact chamber. Compliance assistance was offered during the inspection, and the facility completed all corrective actions. An in-compliance letter was sent with the inspection report on 12/17/2024.
Lake	Pennbrooke	FLA010570	In-Compliance	A comprehensive compliance inspection of the facility and a sanitary sewer overflow survey was conducted on 09/06/2024. The facility was found to be out of compliance for records/reports. A compliance assistance offer was issued on 11/07/2024. The facility completed all corrective actions and received an in-compliance letter on 02/04/2025. A comprehensive compliance inspection of the facility and a sanitary sewer overflow survey was conducted on 02/21/2025. The facility was found to be out-of-compliance for sampling, records/reports, facility site review and effluent quality. A compliance assistance offer letter was sent on 03/27/2025. The facility completed all corrective actions and was returned to compliance on 04/02/2026.
Lake	Lake Groves	FLA011146	In-Compliance	In May 2025, Lake Groves WWTF experienced a Sanitary Sewer Overflow (SSO) of approximately 199,000 gallons. A Warning Letter was issued on 05/13/2025 to Sunshine Water Services. The SSO was a result of contractor, CIL Underground, drilling through a force main. A warning letter was issued to the president of CIL Underground, not affiliated with Lake Groves WWTF, on July 21, 2025, and is tracked in the databases under the following ID: FLSS0A802. An office file investigation for this facility was conducted on 09/18/2025. The facility was found to be out of compliance for records/reports and effluent quality and received a compliance assistance offer letter on 09/19/2025. The facility completed all required corrective actions on 09/30/2025.
Lake	Barrington Estates	FLA416207	In-Compliance	An office file investigation for this facility was conducted on 08/28/2025 and found to be in-compliance. An in-compliance letter was sent to the facility on 09/18/2025. A comprehensive compliance inspection of the facility and a sanitary sewer overflow survey was conducted on 12/05/2025. The facility was found to be in-compliance. An in-compliance letter was sent on 12/30/2025.
Lee	Cross Creek	FLA014505	In-Compliance	No new activities to report since last request.
Lee	Eagle Ridge	FLA014498	Significant Out-of-Compliance	A note was placed in the facility's compliance profile on 11/19/2024 to acknowledge sanitary sewer overflows. A comprehensive compliance inspection of the facility and a sanitary sewer overflow survey was conducted on 08/25/2025. The facility was found to be in significant noncompliance for compliance schedules, records/reports, effluent quality, effluent disposal and groundwater. A compliance assistance offer letter was sent on 09/24/2025.
Marion	Crownwood	FLA012680	In-Compliance	One 100 gallon SSO occurred on 02/08/2025. Enforcement was not pursued. An office file investigation was conducted on 12/10/2025. The facility was found to be in-compliance.
Pasco	Labrador (Forest Lake Estates)	FLA012801	In-Compliance	On 03/31/2025 as non-SSO abnormal event report was submitted to DEP. The odors were due to an upset from debris blockage in plant. The odor issue was promptly resolved. Enforcement was not pursued.
Pinellas	Mid County Services	FL0034789	In-Compliance	Formal enforcement (Consent Order OGC 24-1932) was closed on 04/04/2025 (originally executed 08/01/2024). On 12/08/2025 DEP conducted a permit renewal inspection and a sanitary sewer overflow survey. The facility was found out-of-compliance for both. A verbal offer of compliance assistance was made during the inspection. All deficient items were resolved. An in-compliance letter was sent on 01/07/2026.
Polk	Cypress Lakes	FLA013123	In-Compliance	No new activities to report since last request.
Seminole	Sanlando (including Longwood) (This facility is named Wekiva Hunt Club in DEP databases.)	FL0036251	Out-of-Compliance (11/2025 SSO and 10/2025 compliance schedule violation)	The most recent inspection (05/19/2025) found the facility to be out-of-compliance for a sanitary sewer overflow survey and was found to be significant-out -of-compliance for a compliance sampling inspection. A warning letter was issued on 05/19/2025. A consent order was executed on 05/24/2024 (OGC 23-0392), and the facility is still under this consent order. Six SSOs occurred from 09/2024-11/2025. One compliance schedule violation exists for not submitting a progress report by 10/31/2025. In February 2026, the Central District Office received an odor complaint for this facility. A site visit will be planned once information is received from the complainant regarding when the odors are the strongest.
Seminole	City of Longwood (Included at request above)	FLSS0A351	In-Compliance	On 06/03/2025 the facility was found out-of-compliance for SSOs. The facility entered into a consent order for the two SSOs: one in 09/2024 and one in 02/2025. On 10/07/2025 the case was closed, and the facility was returned to compliance.

South District Complaint Tracker

Complaint Title

Sick from the Water - Lake Placid (Sunshine Water Services)

Report any Petroleum or Chemical Spills to the State Watch Office at 1-800-320-0519

Report Spills in Surface Water & Sunken Vessels Causing Sheens to:
NATIONAL RESPONSE CENTER at 1-800-424-8802

NOTE: If the complaint is in regards with the Zemel Road Odor Complaint, please DO NOT log it in this tracker to avoid duplication. Refer the individual to this link instead -

<http://www.surveymogizmo.com/s3/1901263/Zemel-Road-Facilities-Survey-Form>

Fish Kill Hotline 800-636-0511 or online reporting at <https://myfwc.com/research/saltwater/health/fish-kills-hotline/>

Person Reporting Complaint - Contact Information

First Name: Last Name:

Contact Phone:

Follow-up Requested

Contact Email:

Contact Address:
103 Fairway Drive,
Lake Placid, FL 33852

Complaint Details

Received Date:

Received By: Owiti, Dessy

Program Area:

County:

Facility Name /
General Location/
Address: Sunshine Water Services

Can include directions if no address

Program Site ID:

Complaint Description: A utility director from Sebring contacted DEP on 04/23/2024 because a customer from Lake Placid became seriously ill and was sent to the hospital due to an E. coli infection. The customer thinks she became sick from the water and didn't know who to call. Customer was in the hospital for multiple days and is still quite ill. Based on the customer's address, the utility that serves them water is Sunshine Water Services (formerly known as Sun n Lake of Lake Placid).

Remember to ask "Is this the first time the complainant contacted DEP about this issue?" and add the comment above.

Notes:

Related Complaints:

Alleged Violator (or Facility) Contact Information

First Name:	<input type="text"/>	Last Name:	<input type="text" value="Unknown"/>
Phone Number:	<input type="text"/>		
Email:	<input type="text"/>		
Address:	<input type="text"/>		

Case Closed - E_ Coli in Lake Placid _ Sebring.msg
FW_ Lake Placid Customer - E_ Coli .msg

Complaint Assignment

Due Date:	<input type="text" value="4/30/2024"/>	Auto calculated (Receive Date + 7 days)
Priority:	<input type="text" value="(1) High"/>	
High Profile:	<input type="checkbox"/>	
Assigned To:	Ugartemendia, George	
Manager's Notes:	<input type="text"/>	

Complaint Response

Status:	<input type="text" value="Completed"/>
Date of Initial Contact with Complainant:	<input type="text" value="4/23/2024"/>
Type of Initial Complaint Response:	<input type="text" value="Phone Call"/>

Complaint Contact Notes:

04/23/2024 10:22am - George spoke with complainant by phone. She is still very sick. She said her doctor and the hospital in Sebring confirmed an E. coli infection through blood samples. Before she was sick, her next door neighbor also was sick and some people in her neighborhood were talking about getting sick from the water. She was told somebody from the utility may visit her home to collect samples to see if E. coli is detected at her home and in the area nearby. A voicemail was left with Highlands County Department of Health - Epidemiology to confirm they were made aware of this issue. Sunshine Water Services will be contacted by phone on 04/23/2024.

04/23/2024 10:59am - George spoke with Sue DiPasquale at Sunshine Water Services. She was not aware of the sick customer. George provided an address and Sue confirmed the caller is serviced by Sunshine Water. Sue said she would inform the vice president of the company and the utility will likely send somebody out to collect water to analyse for the presence of bacteria.

04/24/2024 9:27am - George spoke with Patrick Hickey from Highlands County Department of Health. He said his team was not previously informed of this E. coli diagnosis. George provided the contact information for the patient and a summary of the situation. Patrick said his team would interview the patient and perform an investigation.

04/25/2024 3:38pm - George spoke with Patrick Hickey from Highlands County DOH. He said his team interviewed the patient and are very confident this is a self-contained incident that is unlikely to be spread in the water or environment. Patrick could not share too much information due to medical privacy, but his team believes the threat to public health is zero. George will follow up with the water utility once bacteriological reports have been made available.

04/26/2024 4:18pm - George received an email from Domenic Gentilucci at Sunshine Water Services. The two days of bacteriological results from the original location as well as upstream and downstream from the customer were absent of total coliform and fecal indicator / E. coli bacteria. Based on the DOH conclusion that this case appears to be self-contained, the absence of bacteria in the collected samples, and the presence of acceptable chlorine levels in the samples, there does not seem to be a threat to public health. The case appears to be closed.

Site Inspection Date:

Site Inspection Notes:

Determined Date:

Complaint Results:

Follow-up and CAP Comments:

External Referral Made To:

Reference Number:

Attachment(s):

- [Case Closed - E_ Coli in Lake Placid _ Sebring.msg](#)
- [FW_ Lake Placid Customer - E_ Coli .msg](#)

South District Complaint Tracker

Complaint Title

Vandalism report at Sunshine Water Services (USED TO BE "SUN N LAKES OF LAKE PLACID"). carburetor and fuel line removed from backu...

Report any Petroleum or Chemical Spills to the State Watch Office at 1-800-320-0519

Report Spills in Surface Water & Sunken Vessels Causing Sheens to:
NATIONAL RESPONSE CENTER at 1-800-424-8802

NOTE: If the complaint is in regards with the Zemel Road Odor Complaint, please DO NOT log it in this tracker to avoid duplication. Refer the individual to this link instead -

<http://www.surveygizmo.com/s3/1901263/Zemel-Road-Facilities-Survey-Form>

Fish Kill Hotline 800-636-0511 or online reporting at <https://myfwc.com/research/saltwater/health/fish-kills-hotline/>

Person Reporting Complaint - Contact Information

First Name:	<input type="text" value="DOMENIC"/>	Last Name	<input type="text" value="GENTILUCCI"/>
Contact Phone:	<input type="text" value="(407)948-9839"/>		
	<input type="checkbox"/> Follow-up Requested		
Contact Email:	<input type="text" value="DOMENIC.GENTILUCCI@SUNSHINEWATER.COM"/>		
Contact Address:	<input type="text"/>		

Complaint Details

Received Date:	<input type="text" value="2/22/2024"/>
Received By:	Owiti, Dessy
Program Area:	<input type="text" value="Drinking Water"/>
County:	<input type="text" value="Highlands"/>
Facility Name / General Location/ Address:	SUNSHINE WATER SERVICES (USED TO BE "SUN N LAKES OF LAKE PLACID") Address 2163 US 27 SOUTH LAKE PLACID FL 33852 Can include directions if no address
Program Site ID:	<input type="text" value="6280273"/>

Complaint Description:

Sunshine Water Services reports trespasses and vandalism at a Drinking Water Facility near Lake Placid. Caller states that unknown individuals trespassed and removed the carburetor and fuel line from the backup generator on property during an annual maintenance cycle. No access was made to the water supply. A report was filed with Highlands County SO.

Initial Report: Sunshine Water Services reports trespasses and vandalism at a Drinking Water Facility near Lake Placid. Caller states that unknown individuals trespassed and removed the carburetor and fuel line from the backup generator on property during an annual maintenance cycle. No access was made to the water supply. A report was filed with Highlands County SO.

Remember to ask "Is this the first time the complainant contacted DEP about this issue?" and add the comment above.

Notes:

Related Complaints:

Alleged Violator (or Facility) Contact Information

First Name:	<input type="text"/>	Last Name:	<input type="text" value="Unknown"/>
Phone Number:	<input type="text"/>		
Email:	<input type="text"/>		
Address:	<input type="text"/>		

Complaint Assignment

Due Date:	<input type="text" value="2/29/2024"/>	Auto calculated (Receive Date + 7 days)
Priority:	<input type="text" value="(2) Normal"/>	
High Profile:	<input type="checkbox"/>	
Assigned To:	Owiti, Dessy	
Manager's Notes:	<input type="text"/>	

Complaint Response

Status:	<input type="text" value="Completed"/>
Date of Initial Contact with Complainant:	<input type="text" value="2/26/2024"/>

Type of Initial Complaint Response:

Phone Call

Complaint Contact Notes:

Dessy Owiti contacted the Mr. Gentilucci, the director of Sun N Lakes of Lake Placid (Sunshine Water Services) (6280273) was contacted via phone and via email on 2/26/2024 .He said that they are not sure how someone could have gained access to the generator. They think it's someone who knows the facility . Dessy checked the facilities last sanitary survey report, conducted Jan 2023. The report indicates that the access to the facility was locked. The director (Domenik) said that they changed the combination to the locks and are adding motion sensors. The components of the new equipment will arrive this week, already ordered. They also have stand by portable generators to use incase of an emergency. See correspondence below.

Good morning Mr. Gentilucci,

Thank you for taking my call earlier.

The department received a generator components vandalism notification (carburetor and fuel line removed from backup generator). We are glad to know that everyone is okay, no one was hurt and the drinking water equipment and wells were not affected. Thank you for confirming that motion sensors will be installed, the lock combination has been changed and the stolen components have been ordered & will be installed this week. We are also glad to know that you have portable generators incase an emergency occurs before the new components are installed.

As I mentioned on our phone call, if you are members of FRWA (Florida Rural Water Association), please contact Stan Epperly (cc'd in this email) incase you need additional assistance during a power outage. Hopefully this will not be necessary as your generator will be restored this week.

I have included the South District PWS email address (cc'd in this email) for any future questions you may have. You may also directly contact the following people with urgent matters that you may want to discuss:

- George Ugartemendia 239-344-5623 George.Ugartemendia@FloridaDEP.gov
- Megan Jarabek 239-344-5642 Megan.Jarabek@FloridaDEP.gov
- Dessy Owiti 239-344-5637 Dessy.Owiti@floridadep.gov

Have a wonderful day.

Site Inspection Date:

Site Inspection Notes:

Determined Date:

2/26/2024

Complaint Results:

No Violation found

From: [Ugartemendia, George](#)
To: Patrick.Hickey@FLHealth.gov
Subject: Case Closed - E. Coli in Lake Placid / Sebring
Date: Friday, April 26, 2024 9:13:00 AM
Attachments: [image001.jpg](#)

Patrick,

I wanted to send a thank you to you and your team for working with us to investigate a possible case of E. coli in Highlands County this week. I'm relieved that this case appears to be self-contained and it is unlikely to be spread through the water or environment.

I appreciate your time and efforts. Please have a great weekend.



George Ugartemendia
Environmental Consultant
South District
Florida Department of Environmental Protection
2295 Victoria Avenue, Suite 364
Fort Myers, FL 33901
George.Ugartemendia@FloridaDEP.gov
Main: 239-344-5600
Office: 239-344-5623

From: [Domenic Gentilucci](#)
To: [Ugartemendia, George](#)
Cc: [Sean Twomey](#); [Susan DiPasquale](#); [Jacquee Sillitoe](#); [Chris Lewerenz](#); [Justin Alvarez](#)
Subject: FW: Lake Placid Customer - E. Coli
Date: Friday, April 26, 2024 3:42:23 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.jpg](#)
[BacT_Chain_F2402501.pdf](#)
[F2402539_sun_n_lk_bact_4-24-24.pdf](#)

EXTERNAL MESSAGE

This email originated outside of DEP. Please use caution when opening attachments, clicking links, or responding to this email.

Good afternoon George,

Please see the attached satisfactory bacteriological reports for Lake Placid PWS 6280273.

I spoke with the customer on the phone today while I was in Lake Placid. I assured the customer that the water is safe to consume and that I would be sending the results of the samples to DEP.

Have a terrific weekend.

Regards,

Domenic Gentilucci

Vice President, Operations / Southeast Region
Sunshine Water Services
P 866.842.8432 | C 407.948.9839



From: Domenic Gentilucci
Sent: Tuesday, April 23, 2024 11:59 AM
To: Susan DiPasquale <Sue.DiPasquale@SunshineWater.com>
Cc: Justin Alvarez <Justin.Alvarez@SunshineWater.com>; Chris Lewerenz <Chris.Lewerenz@sunshinewater.com>; Ugartemendia, George <George.Ugartemendia@FloridaDEP.gov>
Subject: RE: Lake Placid Customer - E. Coli

Sue,

I spoke with George. Justin is on the way to Lake Placid to investigate and pull 3 baces today and tomorrow.

The sample locations will be 5 upstream of the customer, 5 downstream of the customer and one from 103 Fairway Drive.

The bacteriological reports will be sent to DEP once they are received from the lab.

Regards,

Domenic Gentilucci

Director, State Operations / West Region

Sunshine Water Services

P 866.842.8432 | C 407.948.9839



From: Susan DiPasquale <Sue.DiPasquale@SunshineWater.com>

Sent: Tuesday, April 23, 2024 11:23 AM

To: Ugartemendia, George <George.Ugartemendia@FloridaDEP.gov>

Cc: Domenic Gentilucci <Domenic.Gentilucci@SunshineWater.com>; Justin Alvarez <Justin.Alvarez@SunshineWater.com>; Chris Lewerenz <Chris.Lewerenz@sunshinewater.com>

Subject: RE: Lake Placid Customer - E. Coli

George,

I contacted Domenic Gentilucci - Director, Justin Alvarez - Area Manager and looped in Chris Lewerenz our compliance and safety Manager. We will let you know what we find.

Sue DiPasquale

Administrative Assistant

Sunshine Water Services

P 321.972.0357 | C 321.388.1276



From: Ugartemendia, George <George.Ugartemendia@FloridaDEP.gov>

Sent: Tuesday, April 23, 2024 11:07 AM

To: Susan DiPasquale <Sue.DiPasquale@SunshineWater.com>

Subject: Lake Placid Customer - E. Coli

Sue,

Just confirming some information from our phone call. We spoke to a customer this morning who was in the hospital over the weekend due to a confirmed E. coli infection. Her address is 103 Fairway Dr in Lake Placid. She's still sick but is back at home. I let her know somebody from the water utility might visit her home to collect a water sample to analyze for the presence of bacteria.

Please let me know if you need any more information. If your team could keep me in the loop with anything you discover, that would be a big help.

Thanks for your time and efforts.



George Ugartemendia
Environmental Consultant
South District
Florida Department of Environmental Protection
2295 Victoria Avenue, Suite 364
Fort Myers, FL 33901
George.Ugartemendia@FloridaDEP.gov
Main: 239-344-5600
Office: 239-344-5623

Dep Customer Survey



DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT

- 6681 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574
- 4965 SW 41st Blvd • Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639 • E82001
- 10200 USA Today Way • Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281 • E82535
- 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589
- 380 Northlake Blvd., Suite 1048 • Altamonte Springs, FL 32701 • 407.937.1594 • E53076
- 2639 N. Monroe St., Suite D, Tallahassee, FL 32303 • 850.219.6274 • Fax 850.219.6275 • E811095
- 13100 Westlincs Terrace, Unit 10, Fort Myers, FL 33913 • 239-674-8130 • Fax 239-674-8128 • E84492



Advanced Environmental Laboratories, Inc.

Lab Receipt Date & Time: 4-24-24 14:40
 Analysis Date & Time: 4-24-24 15:58
 Sample Acceptance Criteria:
 Sample Preservation: On Ice Not On Ice 3.3°C
 Disinfectant Check: Not Detected _____
 This Sample does not meet the following NELAC requirements:

Report Number: _____ Sub-Contract Lab ID: _____

Analysis Requested: (check one)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____ Limited Use System _____

Public Water System (PWS) Name: Sun N' Lakes of Lake Placid PWS I.D.: 6280273

PWS Address: 2163 US 27 S. Lake Placid, FL 33852 City, State, Zip: _____

PWS or PWS Owner's Phone #: 407-948-9839 E-Mail: justino.alvarez@sunshinewater.com

Collector: Justine Alvarez Collector's Phone #: 352-901-7701

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: Customer concern

Sample Collection Date: 4-23-2024

DCN#: AD-D045

Effective 01/95, Printable Revision 4/11/17

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time (24 hr clock)	Sample Type	Disinfectant Residual (mg/L)	pH	To be completed by lab				
						Non-Coliform	Total Coliform	Fecal E. coli, Enterococci, or Coliphage*	Data Qualifier ⁴	Lab Sample #
LP 1	103 Fairway Dr.	1510		1.4	/		A	A		001
LP 2	113 Fairway Dr.	1517		1.4	/		A	A		002
LP 3	124 Fairway Dr.	1525		1.4	/		A	A		003

Average of disinfectant residuals for distribution routine & repeat samples.⁵ Free chlorine or Total chlorine (check one).

Disinfectant Residual Analysis Method:
 DPD Colorimetric Other: _____
 Person performing disinfectant analysis is (Check one of below):
 A certified operator (# C-275601)
 Supervised by certified operator (# _____)
 Employed by a certified lab Employed by DEP or DOH
 Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.
 Date and time PWS notified by lab of positive results: _____
 Date and time DEP/DOH notified by lab of positive results: _____
 Lab Signature: [Signature]
 Title: Analyst
 Date & Time Report Issued: 04-25-24 10:00

Client PUGH
 Project _____ Part: _____
 Send to DEP/DOH? (Init): Yes _____ No _____
 Paid Amt _____ How: 4434 chg to Pugh

Satisfactory DEP/DOH USE ONLY
 Incomplete Collection Information
 Repeat Samples Required
 Replacement Samples Required
 Date Reviewed by DEP/DOH: _____
 DEP/DOH Reviewing Official: _____

1. Indicate the sample type for each sample collected. Sample type codes are: D = Distribution (routine compliance), C = Repeat/Check, R = Raw, N = Entry Point to Distribution, P = Plant Tap, S = Special (clearance, etc.).
 2. Lab certification number for the listed method is included at top with the laboratory address.
 3. Please circle appropriate selection.
 4. Defined in Florida Administrative Code Rule 62-160, Table 1.
 5. Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or plant samples in the average.
 Results Key: A = Coliforms are absent; P = Coliforms are present; C = confluent growth; TNTC = too numerous to count (62-550.730 Reporting Format).

Relinquish By: [Signature]
 Date: 4/23/24 Time: 1600
 Received By: [Signature]
 Date: 4/23/24 Time: 1600
 Received By: _____
 Date: _____ Time: _____

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT

- 6681 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354 • E82574
- 4965 SW 41st Blvd • Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639 • E82001
- 10200 USA Today Way • Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281 • E82535
- 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327 • E84589
- 380 Northlake Blvd., Suite 1048 • Altamonte Springs, FL 32701 • 407.937.1594 • E53076
- 2639 N. Monroe St., Suite D, Tallahassee, FL 32303 • 850.219.6274 • Fax 850.219.6275 • E811095
- 13100 Westlinks Terrace, Unit 10, Fort Myers, FL 33913 • 239-674-8130 • Fax 239-674-8128 • E84492



Advanced Environmental Laboratories, Inc.

Lab Receipt Date & Time: 4/25/24 14:20
 Analysis Date & Time: 4-25-24 16:05
 Sample Acceptance Criteria:
 Sample Preservation: On Ice Not On Ice 3.7 °C
 Disinfectant Check: Not Detected
 This Sample does not meet the following NELAC requirements:

Report Number: _____ Sub-Contract Lab ID: _____

Analysis Requested: (check one)

Total Coliform/*E. coli* Total Coliform/Fecal Enterococci Coliphage HPC Other: _____ Limited Use System _____

Public Water System (PWS) Name: Sun N' Lakes of Lake Placid PWS I.D.: 6280273

PWS Address: 2163 US 27 S. Lake Placid, FL 33852 City, State, Zip: Lake Placid, FL 33852

PWS or PWS Owner's Phone #: 407-948-9839 E-Mail: justin.alvarez@sunshinewater.com

Collector: Justin Alvarez Collector's Phone #: 352-901-7701

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: _____

Sample Collection Date: 4-24-2024

DCN#: AD-D045

Effective 01/95, Printable Revision 4/11/17

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time (24 hr clock)	Sample Type	Disinfectant Residual (mg/L)	pH	To be completed by lab			
						Non-Coliform	Total Coliform	Fecal, <i>E. Coli</i> , Enterococci, or Coliphage ³	SM9223B Data Qualifier ⁴
LP1	103 Fairway Dr.	1500		1.2		A	A		001
LP2	113 Fairway Dr.	1505 JA		1.2		A	A		002
LP3	124 Fairway Dr.	1512 JA		1.3		A	A		003

Average of disinfectant residuals for distribution routine & repeat samples. Free chlorine or Total chlorine (check one).

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.

Disinfectant Residual Analysis Method:

DPD Colorimetric Other: _____

Person performing disinfectant analysis is (Check one of below):

- A certified operator (# C27560)
- Supervised by certified operator (# _____)
- Employed by a certified lab Employed by DEP or DOH
- Authorized representative of supplier of water

Date and time PWS notified by lab of positive results: _____

Date and time DEP/DOH notified by lab of positive results: _____

Lab Signature: [Signature]

Title: Analyst

Date & Time Report Issued: 4-26-24 10:25

Client: PC 4/24/24 PD Walker Pugh

Project: _____ Part: _____

Send to DEP/DOH? (Init): Yes _____ No _____

Paid _____ Amt _____ How: _____

Satisfactory DEP/DOH USE ONLY

Incomplete Collection Information

Repeat Samples Required

Replacement Samples Required

Date Reviewed by DEP/DOH: _____

DEP/DOH Reviewing Official: _____

1. Indicate the sample type for each sample collected. Sample type codes are: D = Distribution (routine compliance), C = Repeat/Check, R = Raw, N = Entry Point to Distribution, P = Plant Tap, S = Special (clearance, etc.).
 2. Lab certification number for the listed method is included at top with the laboratory address.
 3. Please circle appropriate selection.
 4. Defined in Florida Administrative Code Rule 62-160, Table 1.
 5. Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or plant samples in the average.
 Results Key: A = Coliforms are absent; P = Coliforms are present; C = confluent growth; TNTC = too numerous to count (62-550.730 Reporting Format).

Relinquish By: [Signature]

Date: 4-24-2024 Time: 1541

Received By: [Signature]

Date: 4/24/24 Time: 1541

Received By: [Signature]

Date: 4/25/24 Time: 14:20



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis
Governor

Alexis A. Lambert
Secretary

Wastewater Abnormal Event 5 Day Report

This form is provided for your convenience only, in order to report the required information to Florida DEP. You may complete this form and email to the appropriate District office, as listed below.

Northwest District - NWD_WastewaterCompliance@floridadep.gov Southeast District - SED.Wastewater@floridadep.gov
Northeast District - DEP_NED@floridadep.gov South District - SD-AbnormalEvents@floridadep.gov
Southwest District - SWD_DW@floridadep.gov Central District - DEP_CD@floridadep.gov

These incidents, and the corresponding Public Notice of Pollution, may also be reported through the [DEP Business Portal](#). If it is preferred to submit these separately, the PNP may be submitted [here](#). If the spill is greater than 1000 gallons, it MUST be reported to the **State Watch Office** at 1-800-320-0519 and a PNP MUST be submitted. All fields with an asterisk (*) must be completed as they are required by rule 62-620.610, F.A.C.

Responsible Party Information

*Facility Name: Labrador (Forest Lakes Estates)
*Permit Number: FLA012801
*Facility Type: Domestic
*County: Pasco
*Reporter Name: Jeffrey Lambert
*Reporter Phone: (689) 323-2822
*Reporter Email: Jeff.lambert@nexuswg.com
*Reporter Address: 41311 Paquette Way Zephyrhills FL 33540
*Responsible Party Name: Sunshine Water Services
*Responsible Party Address: 41311 Paquette Way Zephyrhills FL 33540
*Responsible Party Phone: (689) 323-2822
*Responsible Party Email: Jeff.lambert@nexuswg.com

Who was contacted?

<u>DEP</u>	<u>State Watch Office</u>	<u>Other</u>
*Date and Time: 3/31/2025 08:43	*Date and Time:	*Date and Time:
*Person contacted: Alexandra Myers	*Incident Number:	*Person contacted:

Spill Information

*Spill Characteristic / Wastewater: Other/Unknown
*Type Source: Other
*Area affected: Other

*Date / Time Discharge Began:

*Amount Discharged (in gallons):

*Amount Recovered (in gallons):

*Date / Time Discharge Ceased:

*Physical Address:

*Latitude/Longitude:

*Malfunction/Cause: Blockage

Effluent Limit Violations

- | | | | |
|-------------------------------------------------|---------------------|-------------------------------------------------------|---------------------|
| <input type="checkbox"/> CL ₂ (mg/L) | Plant in Compliance | <input type="checkbox"/> Fecal Coliforms (CFU/100 mL) | Plant in Compliance |
| <input type="checkbox"/> TSS (mg/L) | Plant in Compliance | <input checked="" type="checkbox"/> pH (SU) | Plant in Compliance |
| <input type="checkbox"/> Turbidity (NTU) | Plant in Compliance | <input type="checkbox"/> CBOD5 (mg/L) | Plant in Compliance |
| <input type="checkbox"/> NO ₃ (mg/L) | Plant in Compliance | <input type="checkbox"/> Abnormal Flow (MGD) | Plant in Compliance |
| <input checked="" type="checkbox"/> Other Odors | | | |

*Clean Up Status: In Progress

*Clean Up Actions:

- | | |
|-----------------------------------------------|--------------------------------------------------------------------------------------|
| <input type="checkbox"/> Vacuumed/Pump Truck | <input type="checkbox"/> Washed down area |
| <input type="checkbox"/> Applied Disinfectant | <input type="checkbox"/> Water samples/field measurements taken |
| <input type="checkbox"/> Applied Lime | <input type="checkbox"/> Raked and disposed of debris |
| <input type="checkbox"/> Applied HTH/chlorine | <input type="checkbox"/> Signs posted |
| <input type="checkbox"/> Applied absorbents | <input checked="" type="checkbox"/> Other Odor control measures + community outreach |

Sampling results / Field readings:

(NO SPILLS) PLANT IN COMPLIANCE (Reporting Odor ISSUES only)

*Incident Description and Remedial Action Being Taken (Include estimated time for completion):

Slide gate that feeds Train #2 was blocked with debris causing excessive flow to increase to TRAIN #3 (NO SPILLS OCCURRED) Train #1 is currently offline which caused 100% of the flow to go to Train #3 causing the upset

Actions taken

Removed blockages from Train #2 slide gate that controls flow to Train #2 cleaned headwork's , grit chambers. Deployed mutable odor blocks around Wastewater plant grounds and using odor control air scrubber at max. We also have been deploying additional odor block twice daily , more if needed.

#1 Spoke with several customers that live near plant.

#2 Provided a impromptu meeting at the community center explaining any odors and what the cause of the problems were.

#3 Spoke with HOA president and Property Manger onsite.

#4 Community robo-call was issued explaining that we were experiencing an issue and urging customers not to flush

*Future Preventative Measures:

Will monitor flow through slide gates daily



Existing Entry Printout

3/4/2026

Complaint ID	9114	Date Assigned	3/27/2025
Public Records Request	No	Investigated By	Alexandra Myers
Media Interest	No	Complainant Contacted Date	3/31/2025
Date Entered	3/27/2025 4:07:22 PM	Access Letter/Referral	3/31/2025
Response Due Date	4/10/2025	Site Visit Date	
Complaint Received By	hannah teague	Responsible Party	Sunshine Water Services
Complaint Forwarded To	emily larson	Program Site ID	
Program	Domestic Wastewater	Complaint Status	Closed
County	Pasco	Date Closed	4/8/2025 2:13:49 PM
Facility Name	Forest Lake Estates WWTP (FLA01	Surface Water Infraction	Not Applicable
Address	6060 Utopia Dr	Final Results	Investigated by DEP
City	Zephyrhills		
ZIP			
Anonymous	No		
Complainant Name	Steve		
Complainant Phone	(989) 948-0749		
Complainant Email	krasnuiqb@gmail.com		

Complaint Description

Odor complaint.



Existing Entry Printout

3/4/2026

Additional Comments

Results Description

Alexandra spoke with Jeff Lambert (jeff.lambert@nexuswg.com and (6890 323-2822), on Monday, March 31 at 8:45 AM, the operator of Forest Lake Estates and he mentioned that the lift station does have a grinder pump but unfortunately a couple of rags recently got in a blew the pump. The facility has replaced the pump, have 6 odor blocks, and the air scrubber is on. Jeff states the plant is in recover and the odors should be decreasing. Alexandra asked Jeff to fill out an abnormal events report. The abnormal report is in Oculus under discovery compliance.

Alexandra spoke with Steve on Monday, March 31 at 12:20 PM, Steve mentioned the facility had made the housing office aware and that the housing office alerted residents of the rag and Depends issue. The smell was very strong and is concerded of what the facility is doing. Alexandra let Steve know the facility is trying to improve the treatment process at the plant and this has put the facility back, but the facility is trying to improve treatment and get all three trains healthy and running. Alexandra sent Steve and Bonnie (wife) and email showing them how to use Oculus and the abnormal report that was put in.

Alexandra told Steve to let the Department know if odor continues to be strong.

Steve appeared to content with the facility's reponse, and will reach out if any concerns surface.



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis
Governor

Alexis A. Lambert
Secretary

CENTRAL DISTRICT OFFICE
3319 MAGUIRE BLVD., SUITE 232
ORLANDO, FLORIDA 32803

May 13, 2025

Sean Twomey, President
Sunshine Water Services Company
200 Weathersfield Ave
Altamonte Springs, Florida 32714-4027
sean.twomey@nexuswg.com

Re: Warning Letter
Lake Groves WWTF: Facility ID No. FLA010630
Sanitary Sewer Overflow at 2425 US Hwy 27, Clermont, FL
SWO #2025-3670
Lake County

Dear Mr. Twomey:

On May 1, 2025, the Florida Department of Environmental Protection ("Department") was notified by the State Watch Office (SWO #2025-3670) that your facility, Lake Groves WWTF, had an unpermitted sanitary sewer overflow ("SSO") of approximately 199,000 gallons in potential violation of Chapter 403, Florida Statutes ("Fla. Stat."), and Rules 62-620 and 62-604, Florida Administrative Code ("Fla. Admin. Code"), which prohibits unauthorized discharges.

The Department acknowledges receipt of the necessary information related to the spill.

Please contact Ismael Reyes of the Central District Office by phone at 407-897-4337 or via email at ismael.reyes@floridadep.gov, within **7 days** of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in receiving any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Fla. Stat. Violations of Florida Statutes or administrative rules may result in liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.121 and 403.161, Fla. Stat.

Lake Groves WWTF; Facility/Incident ID No. FLA010630

Warning Letter

Page 2 of 2

May 13, 2025

We look forward to your cooperation in completing the investigation and resolving this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Aaron Watkins". The signature is fluid and cursive, with a large loop at the end.

Aaron Watkins, Director
Central District
Florida Department of Environmental Protection

cc: Bryan Gongre, Vice President, Operations, Bryan.Gongre@nexuswg.com
FDEP: David Smicherko Ismael Reyes



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis
Governor

Alexis A. Lambert
Secretary

CENTRAL DISTRICT OFFICE
3319 MAGUIRE BLVD., SUITE 232
ORLANDO, FLORIDA 32803

July 21, 2025

Mr. James Britt, President
CIL Underground
24 Hargrove Grade, Unit #8
Palm Coast, FL 32137
jim.britt@cilunderground.com

Re: Warning Letter
CIL Underground: Facility ID No. FLSS0A802
Sanitary Sewer Overflow at 2425 US Hwy 27, Clermont, FL
SWO #2025-3670
Lake County

Dear Mr. Britt:

On May 1, 2025, the Florida Department of Environmental Protection ("Department") was notified by the State Watch Office (SWO #2025-3670) that your directional drilling activities damaged a force main associated with the Lake Groves WWTF, resulting in an unpermitted sanitary sewer overflow ("SSO") of approximately 199,000 gallons in potential violation of Chapter 403, Florida Statutes ("Fla. Stat."), and Rules 62-620 and 62-604, Florida Administrative Code ("Fla. Admin. Code"), which prohibits unauthorized discharges.

The Department acknowledges receipt of the necessary information related to the spill.

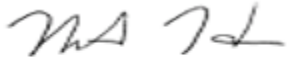
Please contact Ismael Reyes of the Central District Office by phone at 407-897-4337 or via email at ismael.reyes@floridadep.gov, within **7 days** of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in receiving any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Fla. Stat. Violations of Florida Statutes or administrative rules may result in liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.121 Fla. Stat.

CIL Underground; Facility ID No.:FLSS0A802
Warning Letter
Page 2 of 2
July 21, 2025

We look forward to your cooperation in completing the investigation and resolving this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "AW 7L", is positioned below the word "Sincerely,".

On behalf of:

Aaron Watkins, Director
Central District
Florida Department of Environmental Protection

cc: FDEP: David Smicherko, Ismael Reyes



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis
Governor

Alexis A. Lambert
Secretary

Central District Office
3319 Maguire Blvd, Suite 232
Orlando Florida 32803

June 3, 2025

City of Longwood
William Watts, City Manager
175 W Warren Avenue
Longwood, FL 32750
wwatts@longwoodfl.org

Re: City of Longwood
DW Facility ID # FLSS0A351
OGC Case # 25-0638

Dear Mr. Watts:

Enclosed is the executed Consent Order to resolve the above referenced case. This copy is for your records.

Should you have any questions or comments, please contact Hannah VanBuren at 407-897-4146 or via e-mail at Hannah.VanBuren@FloridaDEP.gov

Your cooperation in this matter will be appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "AW 7L".

On behalf of:

Aaron Watkins
Director, Central District

Enclosure Consent Order OGC# 25-0638

cc: FDEP: Lea Crandall, Anitra Spencer, Hannah VanBuren, David Smicherko
City of Longwood, ssmith@longwoodfl.org, jfrench@longwoodfl.org



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis
Governor

Alexis A. Lambert
Secretary

[insert address]

May 13, 2025

City of Longwood
William Watts, City Manager
175 W Warren Avenue
Longwood, FL 32750
wwatts@longwoodfl.org

SUBJECT: Department of Environmental Protection v. City of Longwood, OGC File No.:
25-0638
City of Longwood, FLSS0A351

Mr. Watts:

The State of Florida Department of Environmental Protection ("Department") finds that The City of Longwood ("Respondent") had a sanitary sewer overflow of approximately 750 gallons of untreated wastewater on September 14, 2024 and a sanitary sewer overflow of approximately 10,000 gallons of untreated wastewater on February 1, 2025, in violation of Section 403.161(1)(b), Florida Statutes ("F.S.") and Rule 62-604.130(1), Florida Administrative Code ("F.A.C."). Before sending this letter, the Department requested that the Respondent undertake certain actions to resolve the violation. These actions have since been completed. However, due to the nature of the violation, the Respondent remains subject to civil penalties. The Respondent is also responsible for costs incurred by the Department during the investigation of this matter.

The Department's Offer

Based on the violations described above, the Department is seeking \$ 4,033.00 in civil penalties and \$ 250.00 for costs and expenses the Department has incurred in investigating this matter, which amounts to a total of \$ 4,283.00. The civil penalty in this matter includes 1 violation of \$3,000.00 or more.

However, in lieu of paying the full civil penalty, the Department has determined that \$4,033.00 of the civil penalty may be offset through implementation of the In-Kind Project described in the attached Exhibit 1. This amount is referred to as the "offset amount."

Respondent's Acceptance

If you wish to accept this offer and fully resolve the enforcement matter pending against the Respondent, please sign this letter and return it to the Department at 3319 Maguire Blvd., STE 232, Orlando, FL 32803 by **June 6, 2025**. The Department will then countersign it and file it with a designated clerk of the Department. Once the document is filed with the designated clerk, it will constitute a final order of the Department pursuant to Section 120.52(7), F.S. and will be effective unless a request for an administrative hearing is filed by a third party in accordance with Chapter 120, F.S. and the attached Notice of Rights.

By accepting this offer you, William Watts:

- (1) certify that you are authorized and empowered to negotiate, enter into, and accept the terms of this offer in the name and on behalf of Respondent;
- (2) acknowledge and waive Respondent's right to an administrative hearing pursuant to Sections 120.569 and 120.57, F.S., on the terms of this offer, once final;
- (3) acknowledge and waive Respondent's right to an appeal pursuant to Section 120.68, F.S.; and
- (4) acknowledge that payment of the above amount does not constitute a waiver of the Department's right, if any, to recover emergency response related costs and expenses for this matter.

The Department acknowledges that the Respondent's acceptance of this offer does not constitute an admission of liability for the violation(s) referenced above.

Respondent's Performance

After signing and returning this document to the Department,

- (1) Upon signing this letter, you must implement the In-Kind Project in accordance with the requirements identified in the attached Exhibit 2. You must begin the In-Kind Project within **30 days**, and fully complete the In-Kind Project within **180 days** of your signing this letter. Your failure to timely start or complete the In-Kind Project, or timely provide the Department with a Final Report, will cause the In-Kind Project option to be forfeited and the balance of the civil penalty shall be due within 10 days of notice from the Department.
- (2) Respondent shall pay \$250.00 by **July 4, 2025**.

- (3) Respondent shall make all payments required by this Order by cashier's check, money order or on-line payment. Cashier's check or money order shall be made payable to the "Department of Environmental Protection" and shall include both the OGC number assigned to this Order and the notation "Water Quality Assurance Trust Fund." Online payments by e-check can be made by going to the DEP Business Portal at: <http://www.fldepportal.com/go/pay/>
It will take a number of days after this order is final, effective and filed with the Clerk of the Department before ability to make online payment is available.

The Department may enforce the terms of this document, once final, and seek to collect monies owed pursuant to Sections 120.69 and 403.121, F.S.

Until clerked by the Department, this letter is only a settlement offer and not a final agency action. Consequently, neither the Respondent nor any other party may request an administrative hearing to contest this letter pursuant to Chapter 120, F.S. Once this letter is clerked and becomes a final order of the Department, as explained above, the attached Notice of Rights will apply to parties, other than the Respondent, whose interests will be substantially affected.

Electronic signatures or other versions of the parties' signatures, such as .pdf or facsimile, shall be valid and have the same force and effect as originals. No modifications of the terms of this Order will be effective until reduced to writing, executed by both Respondent and the Department, and filed with the clerk of the Department.

Please be aware that if the Respondent declines to respond to the Department's offer, the Department will assume that the Respondent is not interested in resolving the matter and will proceed accordingly.

If you have any questions, please contact Hannah VanBuren at (407) 897-4146 or at Hannah.VanBuren@FloridaDEP.gov.

Sincerely,



On behalf of:

Aaron Watkins
Director
Central District

FOR THE RESPONDENT:

I, William Watts [Type or Print Name], HEREBY ACCEPT THE
TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.

By: [Signature]
[Signature]

Date: 5/27/25

Title: City Manager
[Type or Print]

FOR DEPARTMENT USE ONLY

DONE AND ORDERED this 3rd day of June, 2025, in Orange County,
Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

[Signature] on behalf of

Aaron Watkins
Director
Central District

Filed, on this date, pursuant to section 120.52, F.S., with the designated Department Clerk,
receipt of which is hereby acknowledged.

[Signature]

June 3, 2025
Date

Clerk

Attachments: Notice of Rights
Exhibit 1

Final clerked copy furnished to:

Lea Crandall, Agency Clerk (lea.crandall@dep.state.fl.us)

NOTICE OF RIGHTS

Persons who are not parties to this Order, but whose substantial interests are affected by it, have a right to petition for an administrative hearing under Sections 120.569 and 120.57, Florida Statutes. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition concerning this Order means that the Department's final action may be different from the position it has taken in the Order.

The petition for administrative hearing must contain all of the following information:

(a) The name and address of each agency affected and each agency's file or identification number, if known;

(b) The name, address, any e-mail address, any facsimile number, and telephone number of the petitioner, if the petitioner is not represented by an attorney or a qualified representative; the name, address, and telephone number of the petitioner's representative, if any, which shall be the address for service purposes during the course of the proceeding; and an explanation of how the petitioner's substantial interests will be affected by the agency determination;

(c) A statement of when and how the petitioner received notice of the agency decision;

(d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;

(e) A concise statement of the ultimate facts alleged, including the specific facts the petitioner contends warrant reversal or modification of the agency's proposed action;

(f) A statement of the specific rules or statutes the petitioner contends require reversal or modification of the agency's proposed action, including an explanation of how the alleged facts relate to the specific rules or statutes; and

(g) A statement of the relief sought by the petitioner, stating precisely the action petitioner wishes the agency to take with respect to the agency's proposed action.

The petition must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS# 35, Tallahassee, Florida 32399-3000 or received via electronic correspondence at Agency_Clerk@floridadep.gov, within 21 days of receipt of this notice. A copy of the petition must also be mailed at the time of filing to the District Office at the address indicated above. Failure to file a petition within the 21-day period constitutes a person's waiver of the right to request an administrative hearing and to participate as a party to this proceeding under Sections 120.569 and 120.57, Florida Statutes. Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.



CITY OF LONGWOOD

Fostering citizen trust and cultivating a prosperous community

In-Kind Project Summary

City of Longwood
Department of Public Works
Facility Permit #3590202
907 E. SR 434
Longwood, FL 32750
407-263-2396
Jeff French/Utilities Supervisor

- A. **Project Description:** The City of Longwood will install a HydraLink system at the Longwood Green lift station, located at 145 Citrus Tree Lane, Longwood, FL, 32750. This upgrade will enhance existing operations by improving monitoring and control capabilities. The project aims to increase the operational efficiency and reliability of the lift station while providing long-term environmental and economic benefits. By optimizing pump station performance, the HydraLink system will ensure better service delivery and provide a more efficient and modern monitoring system for the lift station, reducing the risk of sewer illicit discharges into the environment and nearby water bodies within the community. The installation will include the following equipment and components:

HydraLink Equipment:

- **HydraLink Pump Controller / Telemetry Unit:** Provides remote monitoring and control of pump operations.
- **HydraLink 7" Color Touch Screen Display:** A user interface for local operation and monitoring of system parameters.
- **HydraLink Expansion I/O Module:** Expands the system's ability to interface with additional sensors or devices.
- **Ethernet Switch:** Facilitates communication between the HydraLink components and the wider network.
- **Cellular Router with Antenna:** Ensures reliable cellular communication for remote access and data transmission.
- **Current Transformer (1 per pump):** Used to monitor the amperage of each pump, ensuring efficient operation and providing alerts for abnormal conditions.
- **Smart Phase Monitor:** Monitors the voltage phase, ensuring the system operates within safe electrical parameters.
- **DC Power Supply, Battery Backup, Relays, Terminals, etc.:** Power supplies and backup systems to ensure continuous operation, even during power outages.

- **Polycarbonate Enclosure with Aluminum Deadfront:** Protective housing to ensure safe and secure operation of all equipment.

2. **Additional Equipment:**

- **VEGAPULS C-21 Radar Level Sensor:** To be installed with 32 feet of cable and a mounting bracket to provide accurate level measurement.
- **FM Pressure Transducer:** To be installed with an isolation diaphragm for precise pressure monitoring.

3. **Testing and Integration Services:**

- Comprehensive testing and integration of all components to ensure proper system functionality and communication.

B. **Environmental and Economic Benefits:** This In-Kind project will deliver several key environmental and economic benefits:

- **Enhanced Monitoring and Control:** Real-time monitoring of pump operations and environmental conditions will reduce downtime, improve efficiency, and minimize potential damage to the pumps.
- **Energy Efficiency:** By optimizing pump performance through better monitoring, energy consumption will be reduced, resulting in long-term savings.
- **Reduced Maintenance Costs:** Proactive detection of system anomalies will help prevent costly repairs and extend the lifespan of the equipment.
- **Improved Environmental Protection:** More accurate monitoring ensures the system operates within optimal environmental parameters, reducing the risk of spills or system failures that could harm the surrounding area.

C. **Project Cost:** \$16,038.00 Hydra Service (Quote No. 250320-1DJ attached)

Projected Payback Period: Implementing HydraLink technology at the lift stations will generate substantial financial benefits through reduced emergency repairs and the prevention of sanitary sewer overflows (SSOs). The advanced monitoring capabilities of the SCADA system enable early issue detection, allowing for timely interventions and minimizing costly environmental fines. These efficiencies will result in immediate cost savings upon project completion, including reduced staff time and operational expenses.

Contact Information:

For further information or inquiries regarding this project, please contact:

Jeff French

Public Works Utilities Supervisor

Email: jfrench@longwoodfl.org

Phone: 407-263-2396



FLORIDA DEPARTMENT OF Environmental Protection

Southwest District Office
13051 North Telecom Parkway #101
Temple Terrace, Florida 33637-0926

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Shawn Hamilton
Secretary

August 1, 2024

Sean Twomey, Permittee
Sunshine Water Services
2299 Spanish Vista Drive
Dunedin, Florida 34698
Sean.Twomey@sunshinewater.com

SUBJECT: Executed Consent Order
Department of Environmental Protection v. Sunshine Water Services
OGC File No. 24-1932
FL0034789 – Mid County WWTP

Dear Mr. Twomey:

Enclosed is the executed Consent Order, OGC File No. 24-1932, regarding the above-referenced facility. The effective date of the Consent Order is the filing date entered by the designated Department Clerk on the signature page.

Should you have any questions, please contact Ms. Lauren Ballard at (813) 470-5784, or via e-mail: Lauren.Ballard@FloridaDEP.gov. Thank you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kelley Boatwright", is written over a light blue circular stamp.

For Ms. Kelley M. Boatwright
Southwest District Director
Florida Department of Environmental Protection

Enclosure: Executed Consent Order, OGC File No. 24-1932

Cc: Pamala Vazquez, FDEP SWD, Pamala.Vazquez@floridadep.gov
Emily Larson, FDEP SWD, Emily.Larson@FloridaDEP.gov
Lauren Ballard FDEP SWD, Lauren.Ballard@floridadep.gov
Domenic Gentilucci, Sunshine Water Services, Domenic.Gentilucci@nexuswg.com
Jefferey Maricle, Sunshine Water Services, Jeffrey.Maricle@nexuswg.com



FLORIDA DEPARTMENT OF Environmental Protection

Southwest District Office
13051 North Telecom Parkway #101
Temple Terrace, Florida 33637-0926

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Shawn Hamilton
Secretary

July 1, 2024

Sunshine Water Services
Mid- County WWTP
Sean Twomey, Permittee
2299 Spanish Vista Drive Dunedin FL, 34698
Sean.Twomey@sunshinewater.com

SUBJECT: Department of Environmental Protection v. Sunshine Water Services,
OGC File No.: 24-1932
Mid-County WWTP FL0034789

Mr. Twomey:

The State of Florida Department of Environmental Protection ("Department") finds that from December 3, 2023, to January 10, 2024, Sunshine Water Services ("Respondent") had three unauthorized discharges of raw wastewater totaling 3,200 gallons, in violation of Rules 62-604 and 62-620, Florida Administrative Code ("Fla. Admin. Code"). Before sending this letter, the Department requested that the Respondent undertake certain actions to resolve the violations. These actions have since been completed. However, due to the nature of the violations, the Respondent remains subject to civil penalties. The Respondent is also responsible for costs incurred by the Department during the investigation of this matter.

The Department's Offer

Based on the violations described above, the Department is seeking \$5,000.00 in civil penalties, \$1,290.36 in economic benefit, \$1,250.00 for history of non-compliance and \$500.00 for costs and expenses the Department has incurred in investigating this matter, which amounts to a total of \$8,040.00. The civil penalties are apportioned as follows: \$4,000.00 for violation of Rules 62-604 and 62-620 Fla. Admin. Code and \$1,000.00 for violation of Rule 62-302 Fla. Admin Code.

In lieu of making cash payment of \$7,540.00 in civil penalties, economic benefit, and history of non-compliance as set forth in the paragraph above, Respondent may elect to off-set this amount by implementing an in-kind penalty project, which must be approved by the Department. An in-kind project must be either an environmental enhancement, environmental restoration or a capital/facility improvement project and may not be a corrective action requirement of the Order or otherwise required by law. The Department may also consider the donation of environmentally sensitive land as an in-kind project. The value of the in-kind penalty project shall be one and a half times the civil penalty, economic benefit, and history of non-compliance off-set amount, which in this case is the equivalent of at least \$11,310.00. If Respondent chooses to implement an in-kind project, Respondent shall notify the Department of its election either electronically or by certified mail within 15 days of the effective date of this Consent Order.

Notwithstanding the election to implement an in-kind project, payment of the remaining \$500.00 in costs must be paid within 30 days of the effective date of the Consent Order.

If Respondent elects to implement an in-kind project as provided in the paragraph above, then Respondent shall comply with all the requirements and time frames in Exhibit A entitled In-Kind Projects.

Respondent's Acceptance

If you wish to accept this offer and fully resolve the enforcement matter pending against the Respondent, please sign this letter and return it to the Department at 13051 Telecom Parkway North, Suite #101, Temple Terrace, Florida 33637 by July 5, 2024. The Department will then countersign it and file it with a designated clerk of the Department. Once the document is filed with the designated clerk, it will constitute a final order of the Department pursuant to Section 120.52(7), F.S. and will be effective unless a request for an administrative hearing is filed by a third party in accordance with Chapter 120, F.S. and the attached Notice of Rights.

By accepting this offer you, Sean Twomey:

- (1) certify that you are authorized and empowered to negotiate, enter into, and accept the terms of this offer in the name and on behalf of Respondent;
- (2) acknowledge and waive Respondent's right to an administrative hearing pursuant to Sections 120.569 and 120.57, F.S., on the terms of this offer, once final;
- (3) acknowledge and waive Respondent's right to an appeal pursuant to Section 120.68, F.S.

The Department acknowledges that the Respondent's acceptance of this offer does not constitute an admission of liability for the violation(s) referenced above.

Respondent's Performance

After signing and returning this document to the Department,

(1) Respondent must implement the In-Kind Project in accordance with the requirements identified in the attached Exhibit A. Also, payment of the \$500.00 for costs and expenses must be made within 30 days of the effective date of the Consent Order.

(2) If Respondent declines to implement an In-Kind Project, payment in full of \$8,040.00 is due within 30 days of the effective date of the Consent Order.

(3) Respondent shall make all payments required by this Order by cashier's check, money order or on-line payment. Cashier's check or money order shall be made payable to the "Department of Environmental Protection" and shall include both the OGC number assigned to this Order and the notation "Water Quality Assurance Trust Fund." Online payments by e-check can be made by going to the DEP Business Portal at: <http://www.fldepportal.com/go/pay/>

It will take a number of days after this order is final, effective and filed with the Clerk of the Department before ability to make online payment is available. The Department may enforce the terms of this document, once final, and seek to collect monies owed pursuant to Sections 120.69 and 403.121, F.S.

Until clerked by the Department, this letter is only a settlement offer and not a final agency action. Consequently, neither the Respondent nor any other party may request an administrative hearing to contest this letter pursuant to Chapter 120, F.S. Once this letter is clerked and becomes a final order of the Department, as explained above, the attached Notice of Rights will apply to parties, other than the Respondent, whose interests will be substantially affected.

Electronic signatures or other versions of the parties' signatures, such as .pdf or facsimile, shall be valid and have the same force and effect as originals. No modifications of the terms of this Order will be effective until reduced to writing, executed by both Respondent and the Department, and filed with the clerk of the Department.

Please be aware that if the Respondent declines to respond to the Department's offer, the Department will assume that the Respondent is not interested in resolving the matter and will proceed accordingly.

If you have any questions, please contact Lauren Ballard at (813) 470-5784 or at Lauren.Ballard@FloridaDEP.gov.

Sincerely,



For Ms. Kelley M. Boatwright
Southwest District Director
Florida Department of Environmental
Protection

FOR THE RESPONDENT:

I, Sean Twomey [Type or Print Name], HEREBY ACCEPT
THE TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.

By: Sean Twomey [Signature] Date: 7/15/2024

Title: President
[Type or Print]

FOR DEPARTMENT USE ONLY

DONE AND ORDERED this 01 day of August, 2024, in Hillsborough County,
Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Pamala Vazquez
Digitally signed by
Pamala Vazquez
Date: 2024.08.01
14:20:10 -04'00'

Ms. Kelley M. Boatwright
Southwest District Director
Florida Department of Environmental Protection

Filed, on this date, pursuant to section 120.52, F.S., with the designated Department
Clerk, receipt of which is hereby acknowledged.



August 1, 2024

Clerk

DATE

Attachments:

Notice of Rights

Exhibit A: In-Kind Project Document

Final clerked copy furnished to:

Lea Crandall, Agency Clerk (lea.crandall@dep.state.fl.us)

NOTICE OF RIGHTS

Persons who are not parties to this Order, but whose substantial interests are affected by it, have a right to petition for an administrative hearing under Sections 120.569 and 120.57, Florida Statutes. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition concerning this Order means that the Department's final action may be different from the position it has taken in the Order.

The petition for administrative hearing must contain all of the following information:

(a) The name and address of each agency affected and each agency's file or identification number, if known;

(b) The name, address, any e-mail address, any facsimile number, and telephone number of the petitioner, if the petitioner is not represented by an attorney or a qualified representative; the name, address, and telephone number of the petitioner's representative, if any, which shall be the address for service purposes during the course of the proceeding; and an explanation of how the petitioner's substantial interests will be affected by the agency determination;

(c) A statement of when and how the petitioner received notice of the agency decision;

(d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;

(e) A concise statement of the ultimate facts alleged, including the specific facts the petitioner contends warrant reversal or modification of the agency's proposed action;

(f) A statement of the specific rules or statutes the petitioner contends require reversal or modification of the agency's proposed action, including an explanation of how the alleged facts relate to the specific rules or statutes; and

(g) A statement of the relief sought by the petitioner, stating precisely the action petitioner wishes the agency to take with respect to the agency's proposed action.

The petition must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS# 35, Tallahassee, Florida 32399-3000 or received via electronic correspondence at Agency_Clerk@floridadep.gov, within 21 days of receipt of this notice. A copy of the petition must also be mailed at the time of filing to

the District Office at the address indicated above. Failure to file a petition within the 21-day period constitutes a person's waiver of the right to request an administrative hearing and to participate as a party to this proceeding under Sections 120.569 and 120.57, Florida Statutes. Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.

Exhibit A

In-Kind Projects

I. **Introduction**

Proposal

a. Within 60 days of the effective date of this Consent Order, or, of the Department's notification that applying stipulated penalties to an in-kind project is acceptable, Respondent shall submit, either electronically or by certified mail, a detailed in-kind project proposal to the Department for evaluation. The proposal shall include a summary of benefits, proposed schedule for implementation and documentation of the estimated costs which are expected to be incurred to complete the project. These costs shall not include those incurred in developing the proposal or obtaining approval from the Department for the in-kind project.

Proposal Certification Form

b. The proposal shall also include a Certification by notarized affidavit from a senior management official for Sunshine Water Services who shall testify as follows:

My name is _____ (print or type name of senior management official) and do hereby testify under penalty of law that:

A. I am a person with management responsibilities for Sunshine Water Services budget and finances. During the eighteenth month period prior to the effective date of Consent Order OGC Case No.: 24-1932 there has not been any transfer or use of funds obtained by Sunshine Water Services from the collection of sewer rates for any purpose not related to the management, operation, or maintenance of the Sewer System or to any capital improvement needs of the Sewer System.

B. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowingly submitting false information in this certification.

Sworn to and subscribed before me, by means of physical presence or online notarization, this ____ day of _____, 20__ by

Personally, known or by Production of the following Identification _____

Notary Public, State of Florida

Printed/typed or stamped name:

My Commission Expires: _____

Commission/Serial No.: _____

Annual Certification Form

My name is _____ (print or type name of senior management official) and do

hereby testify under penalty of law that:

A. I am a person with management responsibilities for Sunshine Water Services budget and finances. During the twelve-month period immediately preceding the notary date on this Certification, there has not been any transfer or use of funds obtained by Sunshine Water Services from the collection of sewer rates for any purpose not related to the management, operation, or maintenance of the Sewer System or to any capital improvement needs of the Sewer System.

B. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowingly submitting false information in this certification.

Sworn to and subscribed before me, by means of physical presence or online notarization, this ___ day of _____, 20__ by

Personally, known or by Production of the following Identification _____

Notary Public, State of Florida

Printed/typed or stamped name:

My Commission Expires: _____

DEP v. Sunshine Water Services,
OGC File No.: 24-1932

Commission/Serial No.: _____

c. If the Department requests additional information or clarification due to a partially incomplete in-kind project proposal or requests modifications due to deficiencies with Department guidelines, Respondent shall submit, either electronically or by certified mail, all requested additional information, clarification, and modifications within 15 days of receipts of written notice.

d. If upon review of the in-kind project proposal, the Department determines that the project cannot be accepted due to a substantially incomplete proposal or due to substantial deficiencies with minimum Department guidelines; Respondent shall be notified, in writing, of the reason(s) which prevent the acceptance of the proposal. Respondent shall correct and redress all the matters at issue and submit, either electronically or by certified mail, a new proposal within 30 days of receipt of written notice. In the event that the revised proposal is not approved by the Department, Respondent shall make cash payment of the civil penalties as set forth in the Consent Order, within 30 days of Department notice.

e. Within 120 days of the effective date of this Consent Order, or, of the Department's notification that applying stipulated penalties to an in-kind project is acceptable Respondent shall obtain approval for an in-kind project from the Department. If an in-kind project proposal is not approved by the Department within 120 days of the effective date of this Consent Order, or, of the Department's notification that applying stipulated penalties to an in-kind project is acceptable then Respondent shall make cash payment of the civil penalties as set forth in the Consent Order, within 30 days of Department notice.

DEP v. Sunshine Water Services,
OGC File No.: 24-1932

f. Within 180 days of obtaining Department approval for the in-kind proposal or in accordance with the approved schedule submitted pursuant to paragraph (a) above, Respondent shall complete the entire in-kind project.

g. During the implementation of the in-kind project, Respondent shall place appropriate sign(s) at the project site indicating that Respondent's involvement with the project is the result of a Department enforcement action. Respondent may remove the sign(s) after the project has been completed. However, after the project has been completed Respondent shall not post any sign(s) at the site indicating that the reason for the project was anything other than a Department enforcement action.

h. In the event, Respondent fails to timely submit any requested information to the Department, fails to complete implementation of the in-kind project or otherwise fails to comply with any provision of this paragraph, the in-kind penalty project option shall be forfeited, and the entire amount of civil penalties shall be due from the Respondent to the Department within 30 days of Department notice. If the in-kind penalty project is terminated and Respondent timely remits the civil penalty, no additional penalties shall be assessed for failure to complete the requirement of this paragraph.

i. Within 15 days of completing the in-kind project, Respondent shall notify the Department, either electronically or by certified mail, of the project completion and request a verification letter from the Department. Respondent shall submit supporting information verifying that the project was completed in accordance with the approved proposal and documentation showing the actual costs incurred to complete the project. These costs shall not include those incurred in developing the proposal or obtaining approval from the Department for the project.

DEP v. Sunshine Water Services,
OGC File No.: 24-1932

j. If upon review of the notification of completion, the Department determines that the project cannot be accepted due to a substantially incomplete notification of completion or due to substantial deviations from the approved in-kind project; Respondent shall be notified, in writing, of the reason(s) which prevent the acceptance of the project. Respondent shall correct and redress all the matters at issue and submit, either electronically or by certified mail, a new notification of completion within 15 days of receipt of the Department's notice. If upon review of the new submittal, the Department determines that the in-kind project is still incomplete or not in accordance with the approved proposal, the in-kind penalty project option shall be forfeited, and the entire amount of civil penalty shall be due from the Respondent to the Department within 30 days of Department notice. If the in-kind penalty project is terminated and Respondent timely remits the civil penalty no additional penalties shall be assessed for failure to complete the requirements of this paragraph.

From: [AOL Mail®](#)
To: [Farrell, Jenny E.](#)
Cc: [Smicherko, David](#)
Subject: Re: Odor Complaint - Wekiva Hunt Club WWTF
Date: Friday, February 14, 2025 12:42:54 PM
Attachments: [image001.jpg](#)
[~WRD0000.jpg](#)

EXTERNAL MESSAGE

This email originated outside of DEP. Please use caution when opening attachments, clicking links, or responding to this email.

Thank you so much, it's almost 1 year exactly we went thru this, can someone look into see what is causing this issue. There is no way I can sit on my Lanai this afternoon with this stench?

On Friday, February 14, 2025 at 12:40:27 PM EST, Farrell, Jenny E. <jenny.e.farrell@floridadep.gov> wrote:

Hello,

I have received this complaint, and I will reach out to the utility to follow up this issue. I will put this in the complaint log and assign to an inspector to investigate further.

Thank you for providing this information. In the future, to ensure that your complaint is promptly investigated please make sure to always send this to DEP_CD@FloridaDEP.gov or call 407-897-4100, in case I am out of office.

Thank you,



Jenny E. Farrell
Environmental Manager
Compliance Assurance Program
Central District
Jenny.E.Farrell@dep.state.fl.us
Office: 407.897.4173

From: AOL Mail® <gbigsurf1@aol.com>
Sent: Friday, February 14, 2025 11:56 AM
To: Farrell, Jenny E. <Jenny.E.Farrell@FloridaDEP.gov>
Subject: Re: Odor Complaint - Wekiva Hunt Club WWTF

EXTERNAL MESSAGE

This email originated outside of DEP. Please use caution when opening attachments, clicking links, or responding to this email.

Hello Jenny, Hope your day is going good.

I am piggy backing off of my email from last year. well once again the smell is horrible, the last two days it's been bad, but today in not tolerable. I can't even stay outside. I have lived in this home since 2001 and the last few years this smell/stank get's worse and worse. My calls to Utilities Inc/Sunshine water service the last few days seems to have been a joke, all they have told me they will look into this. PLEASE help us, this is unacceptable.

What is going to be done to correct this year after year. Please let me know what can be done.

I've been trying to sit on my patio with the fire table going and just getting worse tonight the smell. If you want to Google my address it's 122 Ludlow Drive 32779 you can see how far I am from the plant

Regards,

John Gerhardt

On Tuesday, February 20, 2024 at 08:34:26 AM EST, Farrell, Jenny E. <jenny.e.farrell@dep.state.fl.us> wrote:

Good Morning,

Thank you for this additional information. Since the Department confirmed odors last week, correspondence and additional information is being requested from this facility regarding the corrective actions that will be implemented to mitigate these odors.

Thanks!



Jenny E. Farrell
Environmental Manager
Compliance Assurance Program
Central District
Jenny.E.Farrell@dep.state.fl.us
Office: 407.897.4173

From: gbigsurf1 <gbigsurf1@aol.com>
Sent: Monday, February 19, 2024 7:59 PM
To: Farrell, Jenny E. <Jenny.E.Farrell@dep.state.fl.us>
Subject: Re: Odor Complaint - Wekiva Hunt Club WWTF

EXTERNAL MESSAGE

This email originated outside of DEP. Please use caution when opening attachments,

clicking links, or responding to this email.

Hey good evening just want to let you know it's almost 8:00 p.m. and the smell is horrific again tonight I've been trying to sit on my patio with the fire table going and just getting worse tonight the smell. If you want to Google my address it's 122 Ludlow Drive 32779 you can see how far I am from the plant and we usually don't get the smell, have a good evening thank you.

Sent via the Samsung Galaxy S10, an AT&T 5G Evolution capable smartphone

----- Original message -----

From: AOL Mail® <gbigsurf1@aol.com>

Date: 2/19/24 10:23 AM (GMT-05:00)

To: "Farrell, Jenny E." <Jenny.E.Farrell@dep.state.fl.us>

Subject: Re: Odor Complaint - Wekiva Hunt Club WWTF

Thank you for looking into this, I am smelling the order, not as pungent as the past weeks but it's still in the air. I feel there responses to youStaff did confirm odors beyond the boundaries of the plant on Tuesday last week..... is a joke!

My biggest concern is why it is taking people to contact the DEP for Utilities Inc to correct the problem. This odor issue started back at the end of January, I know I was smelling it on Jan 25th, I left on Vaca on Jan 28th and went I got back home on Feb 3rd it was worse than ever. this is why I ended up calling DEP on Feb 8th.

Regards, John Gerhardt

On Monday, February 19, 2024 at 09:56:22 AM EST, Farrell, Jenny E.
<jenny.e.farrell@dep.state.fl.us> wrote:

Hello,

Thank you for reaching out. Has there been any relief or has the odor been constant since last week? Department staff did confirm odors beyond the boundaries of the plant on Tuesday last week. I am working with the facility to pinpoint the cause. If you have any additional questions let me know.

Thanks!

Jenny E. Farrell

Environmental Manager

Compliance Assurance Program

Central District

Jenny.E.Farrell@dep.state.fl.us

Office: 407.897.4173

From: AOL Mail® <gbigsurf1@aol.com>
Sent: Monday, February 19, 2024 9:53 AM
To: Farrell, Jenny E. <Jenny.E.Farrell@dep.state.fl.us>
Subject: Re: Odor Complaint - Wekiva Hunt Club WWTF

EXTERNAL MESSAGE

This email originated outside of DEP. Please use caution when opening attachments, clicking links, or responding to this email.

Good morning Jenny, I wanted to follow up on the progress of your investigation, we are still dealing with the stinky oder?

On Friday, February 9, 2024 at 02:03:21 PM EST, Farrell, Jenny E. <jenny.e.farrell@dep.state.fl.us> wrote:

Good Afternoon,

The Department has received your complaint and is currently working to address the issue noted with the Wekiva Hunt Club WWTF. Any additional questions or concerns can be directed to me at this time and further information will be provided after site visits/correspondence with the facility have been completed.

Thank you,

Jenny E. Farrell

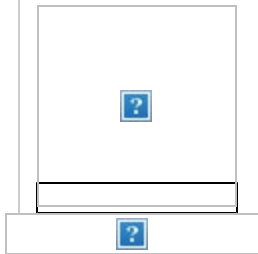
Environmental Manager

Compliance Assurance Program

Central District

Jenny.E.Farrell@dep.state.fl.us

Office: 407.897.4173





FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis
Governor

Alexis A. Lambert
Secretary

Central District Office
3319 Maguire Blvd, Suite 232
Orlando Florida 32803

July 9, 2025

Sean Twomey, President
Sunshine Water Services
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Sean.Twomey@nexuswg.com

Re: Warning Letter
Wekiva Hunt Club WWTF
DW Facility ID # FL0036251
Seminole County

Dear Mr. Twomey:

A Compliance Sampling Inspection was conducted at your facility on May 19, 2025. During this inspection, possible violations of Chapter 403, F.S., Chapter 62-620, Florida Administrative Code (F.A.C.), were observed.

During the inspection Department personnel noted the following:

- One of the facility's three blowers was not operational at the time of inspection.
- Excessive foam was noted throughout the plant.
- The facility reported exceedances of Total Phosphorus and Total Nitrogen at EFD-1 in January 2025.

Violations of Florida Statutes or administrative rules may result in liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.131, Florida Statutes

Please contact Hannah VanBuren, at (407) 897-4146, within **7 days** of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in receiving any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter.

Sunshine Water Services; Facility ID No.: FL0036251
Warning Letter
Page 2 of 2
July 9, 2025

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation and resolving this matter.

Sincerely,



Aaron Watkins, Director
Central District
Florida Department of Environmental Protection

AW/ds/hv

Enclosures: Inspection Report (with attachments)

cc: Hannah VanBuren & David Smicherko, FDEP
Sunshine Water, bryan.gongre@nexuswg.com , katelyn.stroud@nexuswg.com

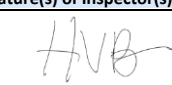
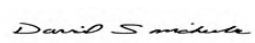
Facility Details

Facility Name	Wekiva Hunt Club WWTF			WAFR ID	FL0036251	
Physical Address	144 Ledbury Drive			City, State, Zip	Longwood, FL 32799	
County	Seminole			Facility Phone #	(800) 272-1919	
Permit Issued	11/3/2021			Permit Expiration	11/2/2026	
Facility Type	Domestic Wastewater			Is the Facility NPDES (Y/N)	Yes	
Latitude	Degrees	28	Minutes	41	Seconds	49.73
Longitude	Degrees	81	Minutes	26	Seconds	1.05

Inspection Details

Inspection Type		Entry Date		Exit Date	
CSI		5/19/2025		5/19/2025	
SSOP		Entry Time (HH:MM AM/PM)		Exit Time (HH:MM AM/PM)	
		9:15 AM		12:45 PM	
Samples Taken (Y/N)	Yes	RQ#	RQ-2025-05-05-47	QA Conducted (Y/N)	No
Name(s) and Title of Field Representative(s)		Operator Certification		Email	Phone Number
Bryan Gongre, Vice President, Operations		DWA-6568		bryan.gongre@nexuswg.com	(321) 972-0360
Katie Stroud, Compliance and Safety Manager		N/A		katelyn.stroud@nexuswg.com	(321) 972-0374
Name(s) and address of Permittee / Designated Representative(s)		Title		Email	Phone Number
Sean Twomey Sunshine Water Services 200 Weathersfield Avenue Altamonte Springs, FL 32714		President		sean.twomey@nexuswg.com	(866) 842-8432

Inspector Information

Name(s) and Signature(s) of Inspector(s)		District Office	Phone Number	Date
Hannah VanBuren		Central District	(407) 897-4146	7/2/2025
Name and Signature of Reviewer		District Office	Phone Number	Date
David Smicherko		central District	407-897-4169	7/9/2025

Facility Compliance Eval Areas

Overall Compliance Determination		Significant Out of Compliance	
*Permit		IC	
*Compliance Schedules		IC	
Laboratory		IC	
Sampling		NC	
*Records and Reports		NC	
Facility Site Review		NC	
Flow Measurement		IC	
*Operation and Maintenance		IC	
*Effluent Quality		SC	
*Effluent Disposal		IC	
Biosolids		IC	
*Groundwater		NC	
*SSO Survey		NC	
Other		NA	

Single Event Violations ("*" SNC SEVs)

Check For Yes	Evaluation Area	Description	Finding Description	Finding ID
<input type="checkbox"/>	Permit	Effluent Violations - Unapproved Bypass	Wastewater was diverted from a portion of the treatment process without department approval.	UNBY
<input type="checkbox"/>	*Permit	Permit Violations - Discharge Without a Valid Permit	The facility was operating without a permit or with an expired permit.	UPHI
<input type="checkbox"/>	Permit	Permit Violations - Failure to Submit Timely Permit Renewal Application	The permittee failed to submit an application to renew the existing permit at least 180 days prior to expiration.	PFSA
<input type="checkbox"/>	Laboratory	Management Practice Violations - Laboratory Not Certified	The laboratory was not certified by the National Environmental Laboratory Accreditation Conference (NELAC).	LNCE
<input type="checkbox"/>	Sampling	Monitoring Violations - Analysis not Conducted	The facility failed to collect and/or analyze samples as required by permit or enforcement action.	ANCV
<input type="checkbox"/>	Sampling	Monitoring Violations - Failure to Monitor for Toxicity Requirements	The facility failed to collect and/or analyze routine or follow-up toxicity samples.	FTOX
<input type="checkbox"/>	Records and Reports	Management Practice Violations - Failure to Develop Adequate SPCC Plan	The facility failed to develop or maintain their Spill Prevention Control and Countermeasures (SPCC) plan.	FSPC
<input type="checkbox"/>	Records and Reports	Management Practice Violations - Failure to Maintain Records	The facility failed to maintain records for the required retention period.	FMRR
<input type="checkbox"/>	Records and Reports	Reporting Violations - Failure to Notify	The permittee failed to notify the department of any event or activity that requires notification as required by permit or rule.	RSWP
<input type="checkbox"/>	Records and Reports	Reporting Violations - Failure to Submit DMRs	The permittee failed to submit any DMR required by rule, permit, or enforcement action in a timely manner.	FDMR
<input type="checkbox"/>	Records and Reports	Reporting Violations - Failure to submit required report (non DMR, non-pretreatment)	The facility failed to submit any report required by rule, permit, enforcement action or inspection activity except for DMRs.	FRPT
<input type="checkbox"/>	Facility Site Review	Management Practice Violations - Improper Land Application (non-503, non-CAFO)	The land application system was not being maintained.	LASN
<input type="checkbox"/>	Flow Measurement	Monitoring Violations - No Flow Measurement Device	The facility failed to install a flow measurement device, an approved flow measurement device, or a working flow measurement device.	NOFL
<input type="checkbox"/>	Operation and Maintenance	Management Practice Violations - Improper Operation and Maintenance	The facility failed to follow their operation and maintenance plan/manual.	IONM
<input type="checkbox"/>	Operation and Maintenance	Management Practice Violations - Inflow/Infiltration (I/I)	The facility had an inflow and infiltration problem causing collection system issues and/or operational issues.	ININ
<input type="checkbox"/>	Operation and Maintenance	Management Practice Violations - No Licensed/Certified Operator	The facility was being operated without a certified operator or by an operator that is not licensed for the size of plant.	ONCO
<input type="checkbox"/>	*Effluent Quality	Effluent Violations - Failed Toxicity Test	Persistent acute toxicity has been documented through follow-up tests.	EATX
<input type="checkbox"/>	*Effluent Quality	Effluent Violations - Failed Toxicity Test	Persistent chronic toxicity has been documented through follow-up tests.	ECTX
<input type="checkbox"/>	*Effluent Quality	Effluent Violations - Failed Toxicity Test	Persistent acute or chronic toxicity has been documented in the effluent through the use of routine and follow-up tests.	ETOX
<input type="checkbox"/>	Effluent Quality	Effluent Violations - Narrative Effluent Violation	The facility violated a permit or enforcement narrative effluent limit.	XNEV
<input type="checkbox"/>	Effluent Quality	Effluent Violations - Reported Fish Kill	The facility had a discharge of wastewater that resulted in a fish kill.	XFSH
<input type="checkbox"/>	Sanitary Sewer Overflow Survey	WW SSO - Discharge to Waters	A sewage spill from any components of a collection/transmission system or from a treatment plant reached surface waters including stormwater conveyance system or drainage ditch.	SSO1
<input type="checkbox"/>	Sanitary Sewer Overflow Survey	WW SSO - Failure to Maintain Records or Meet Record Keeping Requirements	The facility failed to keep routine documentation and reporting records of spills, and/or operation and maintenance activities on the collection/transmission system.	SSO2
<input type="checkbox"/>	Sanitary Sewer Overflow Survey	WW SSO - Failure to monitor	The facility failed to collect and/or analyze bacteriological samples for sewage spills that reached surface waters.	SSO3
<input type="checkbox"/>	Sanitary Sewer Overflow Survey	WW SSO - Failure to report violation that may endanger public health 122.41(l)(7)	The facility failed to report a sewage spill within 24 hours of discovery.	SSO4
<input type="checkbox"/>	Sanitary Sewer Overflow Survey	WW SSO - Improper Operation and Maintenance	The facility failed to perform routine preventative maintenance to keep the collection/transmission system in good working order.	SSO5
<input checked="" type="checkbox"/>	Sanitary Sewer Overflow Survey	WW SSO - Overflow to Dry Land	A sewage spill from any part of a collection/transmission system or treatment plant that did not make it to surface waters, i.e., stormwater collection system, drainage ditch, stream, pond, or lake.	SSO6

1. Permit

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Questions		
Questions		
*Is the facility operating with a valid permit?		Yes
Current Permit available on-site?		Yes
Date Permit Issued		3-Nov-21
Date Permit Expires		2-Nov-26
Permit Renewal Application Due By:		6-May-26
Has the facility submitted the permit renewal application at least 180 days prior to the permit expiration date?		Not Applicable
If wastewater is diverted from a portion of the treatment process, was appropriate Department approval obtained?		Not Applicable
Administrative or Judicial Orders?		Administrative Order
Observations		
1.2.1	A copy of the current permit is onsite and available to plant personnel at the time of inspection.	
1.2.2	The facility is currently under Administrative Order #AO-CD-21-006 relating to Total Ammonia Nitrogen monitoring and limit determinations.	

2. Compliance Schedule

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Questions		
Compliance Schedule in Permit met?		Yes
Compliance Schedules in Order are being met?		Yes
Observations		
The facility is currently in compliance with all improvement actions listed in the permit, below:		
2.2.1	Improvement Action	Completion Date
	Update the Operation and Maintenance Manuals for the facility, including the treatment plant site and collection/transmission system, and submit documentation to the Department in writing.	July 1, 2022
	Comply with AO-CD-21-006	March 1 and Sept 1 of each year, March 2022 through March 2025
	Comply with Senate Bill 64 The permittee shall include a report outlining compliance with the Wekiwa/Rock Springs BMAP with the application for permit renewal.	Beginning November 2021 180 days prior to permit expiration date
2.2.2	The facility is currently in compliance with all improvement actions listed in the Administrative Order. Semiannual reports have been submitted to the Department as required and the report due on or before March 1, 2025 was submitted on March 3, 2025 with all required information.	

3. Laboratory

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Questions		
Does the laboratory hold certification from the Florida Department of Health Environmental Laboratory Certification Program?		Yes
Contract Lab Name and Certification #		Tri-Tech Laboratories, E83294 Advanced Environmental Laboratory, E53076
Facility NELAC Certification #		N/A
Observations		
3.2.1	A copy of the laboratory certifications were onsite at the time of inspection; expires 06/30/2025.	

4. Sampling

Compliance Rating		Out of Compliance
Does this section apply to the facility?		Yes
Questions		
Does the facility collect and analyze samples as required by permit or enforcement action?		Yes
Sampling conducted during inspection?		Yes
Sampling observed during inspection?		Yes
Sampling conducted at locations identified by the permit?		Yes
Safe access to sampling locations?		Yes
Did the facility collect and/or analyze routine or follow-up toxicity samples as required by permit or enforcement action?		Yes
Deficiencies and Corrective Actions		
4.1.1	62-160.240 (1) F.A.C.	<p>Deficiency (Narrative)</p> <p>After review of the calibration and verification logs, the following item was noted: - The units for pH and Total Residual Chlorine were missing in the calibration logs</p> <p>Rule/Permit Reference: The record keeping requirements for entities that conduct or support field activities and field measurements are specified in the DEP SOPs contained in the following collections: DEP-SOP-001/01, which is incorporated by reference in paragraph 62-160.800(1)(a), F.A.C., including all parts and subparts of DEP SOP FD 1000, which is incorporated by reference in subparagraph 62-160.800(1)(a)3., and DEP-SOP-003/11, which is incorporated by reference in paragraph 62-160.800(1)(c), F.A.C., including all DEP SOPs, parts and subparts therein applicable to bioassessment field activities. The specified records shall contain sufficient information to allow independent reconstruction of all activities related to generating data that are submitted to the Department. These records shall be kept by the generator of the records for a minimum of five years after the date of generation or completion of the records unless otherwise specified in a Department contract, order, permit or Title 62 rules.</p>

	Corrective Actions (Narrative) Confirmation that the logs have been updated was received by the Department via email June 5, 2025. No further action is required at this time.
Observations	
4.2.1	The influent sampler located at INF-1 is a portable ISCO 3710 sampler that is programmed to take flow proportioned samples according to permitted requirements. At the time of inspection, the sampler was programmed to take 110 mL aliquots. The sampler was not in use at the time of inspection and was therefore not within temperature but tubing was in good condition.
4.2.2	The effluent sampler at EFA-1 is a HACH AS950 sampler that is programmed to take flow proportioned samples according to permitted requirements. At the time of inspection, the sampler was programmed to take 120 mL aliquots. The temperature inside the sampler was 3.9 C and the tubing was in good condition.
4.2.3	The effluent sampler at EFD-1 is a portable ISCO 3710 sampler that was not in use and not observed at the time of inspection as the facility has not discharged to surface water since January of 2025.
4.2.4	The inline total residual chlorine meter is a HACH CL17 meter that is verified daily with a HACH DR900 bench meter. The bench meter is verified daily using standards that were all within expiration date. Daily calibration/verification records for the bench and inline meters were available and within the range. The bench meter and secondary standards are calibrated annually as required, most recently on 5/21/2025
4.2.5	The inline turbidimeter is a HACH TU5300SC meter that is verified daily with a HACH TU5200 bench meter. The bench meter is verified daily using standards that were all within expiration date. Daily calibration/verification records for the bench and inline meters were available and within range. The secondary standards were last verified with primary standards on January 15, 2025.
4.2.6	The inline pH meter is a HACH SC200 GLI Model S3 meter that is verified daily with a Thermo Scientific Orion 2 Star bench meter. The bench meter is verified daily using buffers that were all within expiration date. Daily calibration/verification records for the bench and inline meters were available and within range.
4.2.7	A YSI D.O. handheld probe was loaned onsite at the time of inspection. Calibration records were onsite for review at the time of inspection.

5. Records and Reports

Compliance Rating		Out of Compliance
Does this section apply to the facility?		Yes
Questions		
Discharge Monitoring Reports (DMRs) Review Period:		04/01/2024 to 03/31/2025
Does the facility have and maintain their Spill Prevention Control and Countermeasures (SPCC) Plan?		Yes
Does the facility maintain records onsite for the required retention period(s)?		Yes
During the review period, has the facility submitted all required reports other than DMRs?		Yes
During the review period, has the facility submitted all required DMRs in a timely manner?		Yes
Has the permittee notified the Department of any event or activity that requires notification per the permit or rule?		Yes
Deficiencies and Corrective Actions		
5.1.2	62-600.680(1)(a) & (b) F.A.C.	<p>Deficiency (Narrative)</p> <p>The following items were noted using a review of the discharge monitoring reports for this facility in the review period.</p> <ul style="list-style-type: none"> - CBOD and TSS Weekly Average were reported incorrectly throughout the review period - Fecal Coliform Maximum was reported incorrectly on Part A throughout the review period - Multiple instances of Part A not matching Part B were noted throughout the review period <p>Rule/Permit Reference: As required by the permit, the permittee shall submit monitoring results on the Discharge Monitoring Report, Form 62-620.910(10), F.A.C., in accordance with subsection 62-620.610 (18), F.A.C., as follows: (a) Discharge Monitoring Reports shall be mailed to the Department at the address specified in the permit or electronically submitted using the Departments Business Portal at http://www.fldepportal.com/go/. Reports shall be submitted in accordance with the frequencies specified on the Discharge Monitoring Report forms attached to the wastewater permit and be postmarked or entered electronically by the 28th day of the month following the month of operation; and, (b) Discharge Monitoring Reports shall be submitted for each required monitoring period including periods of no discharge. (62-600.680(1)(a) & (b) F.A.C.)</p> <p>Corrective Actions (Narrative)</p> <p>Transcription errors were corrected in an email to the Department on June 5, 2025. No further action is required at this time.</p>
Observations		
5.2.1	All Discharge Monitoring Reports during the review period were submitted in a timely manner.	
5.2.2	The RPZ Backflow Prevention Device certifications are kept onsite with records. The most recent certifications occurred on August 31, 2024, October 21, 2024, and December 10, 2024.	
5.2.3	Up-to-date Operation and Maintenance Manuals are kept onsite with records and are available to plant personnel.	
5.2.4	The operator certifications for multiple operators are kept at the facility. These certifications were up to date and posted onsite.	
5.2.5	A copy of the current Operating Protocol was onsite for review at the time of inspection and setpoints were verified with SCADA. Diversion from reuse is automatic and return is manual. Trends with rejects were observed during the inspection.	
5.2.6	A bound and numbered operator logbook was present and kept up to date according to the Operator Site Time requirements listed in the permit. Maintenance and samples were sufficiently recorded.	
5.2.7	The most recent Pathogen Monitoring sampling event was received by the Department on December 5, 2023 and submitted January 9, 2024. Results were satisfactory and did not require resample.	
5.2.8	The Annual Reuse Report was last received on January 2, 2025.	
5.2.9	The annual Reclaimed Water and Effluent Analysis was submitted to the Department in December of 2024.	
5.2.10	A Toxicity Test was conducted on October 29, 2024 and submitted to the Department on November 19, 2024. All results were >100% and satisfactory.	

6. Facility Site Review

Compliance Rating		Out of Compliance
Does this section apply to the facility?		Yes
Questions		
Is the land application system being maintained?		Yes
Deficiencies and Corrective Actions		
6.1.1	62-620.610(7), F.A.C.	<p>Deficiency (Narrative)</p> <p>One of the facility's three blowers was not operational at the time of inspection.</p> <p>Rule/Permit Reference: The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit.</p> <p>Corrective Actions (Narrative)</p> <p>Replace or repair the broken blower. Provide confirmation to the Department when complete.</p>
		Deficiency (Narrative)

6.1.2	62-620.610(7), F.A.C.	<p>The screenings dumpster was overflowing at the time of inspection.</p> <p>Rule/Permit Reference: The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit.</p> <p>Corrective Actions (Narrative) A photo of the dumpster recently hauled was provided to the Department on May 20, 2025. No further action is required at this time.</p>
6.1.3	62-620.610(7), F.A.C.	<p>Deficiency (Narrative)</p> <p>Excess solid pop-ups were noted in the clarifiers and were leaving over the weir at the time of inspection.</p> <p>Rule/Permit Reference: The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit.</p> <p>Corrective Actions (Narrative) Ensure that the clarifiers exhibit proper settling. Provide confirmation to the Department when complete.</p>
6.1.4	62-620.610(7), F.A.C.	<p>Deficiency (Narrative)</p> <p>Excessive solids were noted in the filters at the time of inspection.</p> <p>Rule/Permit Reference: The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit.</p> <p>Corrective Actions (Narrative) Ensure that excess solids do not enter the filters that would cause treatment issues. Provide confirmation to the Department when complete.</p>
6.1.5	62-620.610(7), F.A.C.	<p>Deficiency (Narrative)</p> <p>Foam and scum were noted in the chlorine contact chamber at the time of inspection.</p> <p>Rule/Permit Reference: The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit.</p> <p>Corrective Actions (Narrative) Ensure that effluent in the chlorine contact chamber is clear and free of debris, solids or scum. Provide confirmation to the Department when complete.</p>
Observations		
6.2.1	The facility was secure within a locked fence with the appropriate advisory signs. No excessive odors, noise, or corrosion were noted at the time of inspection.	
6.2.2	Influent enters the facility through two (2) automatic bar screens that operate based on pressure and were both operational at the time of inspection. If flow surges at the headworks, there is a manual bar screen to catch any additional debris that is monitored daily and contains a high level alarm. The bar screens can be bypassed as needed. Any debris is sent to a dumpster that is typically hauled Monday, Wednesday, Friday.	
6.2.3	The flow equalization tank was online and appeared to be in good condition at the time of inspection. There are four (4) total surge pumps that were all operational.	
6.2.4	The facility is equipped with three ring plants that were all operational and online at the time of inspection. The aeration basins in Plants 1 & 2 appeared to be receiving adequate and even air flow and were medium brown in color. Minor foam was noted. Plant 3's aeration basins contained excessive foam that was, according to the operator, due to one of the blowers being out of service. Three (3) total blowers supply air evenly between the 3 plants. Alum can be added as needed to the last air bays in each train.	
6.2.5	Each train has one (1) clarifier that were all in service at the time of inspection. The clarifiers were in good condition and the weirs all appeared to be level. Please see Deficiency 6.13 for more details regarding the clarifiers. The final effluent leaving the weirs was turbid.	
6.2.6	Flow is diverted from the clarifiers into 1 of 2 disc filters. The units appeared to be in good condition and backwash is automatically activated as needed. Any backwash returns to the flow equalization tank. See Deficiency 6.14 for more details regarding the effluent quality of the filters.	
6.2.7	Disinfection is provided through Sodium Hypochlorite, in 1 of the 2 chlorine contact chambers. See Deficiency 2.15 for more details regarding the effluent quality in the chlorine contact chambers. Final effluent was relatively clear. There are 3 total hypochlorite pumps, 2 for the chlorine contact chambers and 1 for general plant use. The Sodium Hypochlorite is stored in the belt press area and was in secondary containment.	
6.2.8	There are 3 generators onsite, 1 for the potable water plant and operations building, 1 for the reuse disposal system, and 1 for the wastewater plant. All generators are tested under load as required by manufacturer's instructions.	

7. Flow Measurement

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Questions		
Flow meter present and location as per permit?		Yes
Easy access to flow meter?		Yes
Is the flow meter properly installed, maintained, and calibrated according to regulatory requirements?		Yes
Date of last flow meter calibration		January 23, 2025
Observations		
7.2.1	A copy of the flow meter calibration was onsite at the time of inspection.	

8. Operation and Maintenance

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Questions		
Facility being operated as per permit?		Yes
Is the facility operated under the supervision of a certified operator that has the appropriate license level for the size of the plant?		Yes
Is the facility operating in accordance with its O&M Manual?		Yes
Is the facility free from an inflow and infiltration problem which would cause collection system and/or operational issues?		Yes

Observations	
8.2.1	The facility was maintained and operating according to the permit. See Deficiency 6.1 for more details regarding the blower that was not operational at the time of inspection.

9. Effluent Quality

Compliance Rating		Significant Out of Compliance
Does this section apply to the facility?		Yes
Questions		
DMRs review period		04/01/2024 to 03/31/2025
Were the DMRs free from any exceedances?		No
Was the facility free of a discharge of wastewater that resulted in a fish kill?		Yes
Was the effluent free from persistent acute toxicity documented through follow-up tests?		Yes
Was the effluent free from persistent chronic toxicity documented through follow-up tests?		Yes
Was the effluent free from persistent acute or chronic toxicity documented through the use of routine and follow-up tests?		Yes
Is the facility's discharge in compliance with all applicable narrative effluent limitations?		Not Applicable
Was sampling conducted by Department personnel?		Sampling was conducted by Department personnel; results are intended to be used for compliance determination.

Deficiencies and Corrective Actions		
9.1.1	Permit Condition I.A.1	<p>Deficiency (Narrative)</p> <p>Multiple permit limit exceedances were reported at EFD-1 during the review period referenced above. Please see Table 9.1 for more information.</p> <p>Rule/Permit Reference: During the period beginning on the effective date and lasting through the expiration date of this permit, the permittee is authorized to discharge effluent from Outfall D-001 to Sweetwater Creek. Such discharge shall be limited and monitored by the permittee as specified below and reported in accordance with Permit Condition I.C.8. :</p> <p>Corrective Actions (Narrative)</p> <p>Please operate the facility in a manner that minimizes exceedances.</p>
9.1.2	Permit Condition I.B.1	<p>Deficiency (Narrative)</p> <p></p> <p>Corrective Actions (Narrative)</p> <p>Please operate the facility in a manner that minimizes exceedances.</p>

Observations	
9.2.1	Samples were collected by Department personnel at the time of inspection. Results of the samples collected can be viewed at the link below: https://depedms.dep.state.fl.us:443/Oculus/servlet/shell?command=getEntity&[guid=38.1407212.1]&[profile=Sampling]

Table 9.1: Exceedances Table

Monitoring Group	Date	Monitoring Location	Parameter	Description	Result Qualifier	Result	Limit	Units	Statistical Base
D-001	01/31/2025	EFA-1	P 80082	BOD, Carbonaceous 5		8.3	5	mg/L	MK - Monthly Average
D-001	01/31/2025	EFA-1	P 80082	BOD, Carbonaceous 5		8.5	6	mg/L	MB - Maximum
D-001	01/31/2025	EFD-1	P 00665	Phosphorus, Total (as P)		2	0.5	mg/L	MB - Maximum
D-001	01/31/2025	EFD-1	P 00665	Phosphorus, Total (as P)		2	0.4	mg/L	MK - Monthly Average
D-001	01/31/2025	EFD-1	P 00610	Nitrogen, Ammonia, Total		3.2	2.5	mg/L	MK - Monthly Average
D-001	01/31/2025	EFD-1	P 00610	Nitrogen, Ammonia, Total		3.2	3	mg/L	MB - Maximum
R-001	01/31/2025	EFA-1	P 00620	Nitrogen, Nitrate, Total (as N)		13	12	mg/L	MB - Maximum
D-001	10/31/2024	EFA-1	P 80082	BOD, Carbonaceous 5		8.8	6	mg/L	MB - Maximum
D-001	10/31/2024	EFA-1	P 80082	BOD, Carbonaceous 5		8.4	5	mg/L	MK - Monthly Average
D-001	10/31/2024	EFD-1	P 00665	Phosphorus, Total (as P)		2.6	0.4	mg/L	MK - Monthly Average
D-001	10/31/2024	EFD-1	P 00665	Phosphorus, Total (as P)		4.1	0.5	mg/L	MB - Maximum
R-001	10/31/2024	EFA-1	P 00400	pH		8.6	8.5	s.u.	MB - Maximum
R-002	10/31/2024	EFA-1	P 00400	pH		8.6	8.5	s.u.	MB - Maximum

10. Effluent Disposal

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Questions		
Facility discharging?		Yes
Discharge location(s) as per permit?		Yes
Observations		

10.2.1	D-001 is an existing 0.87 MGD annual average daily flow discharge to Sweetwater Creek. The facility was not discharging at the time of inspection, but the area was well maintained.
10.2.2	R-001 is a reuse system which consists of four rapid infiltration basins having a capacity of 0.400 MGD. The RIBs were well maintained with no excessive vegetation or solids.
10.2.3	R-002 is an existing 2.900 MGD annual average daily flow permitted capacity slow-rate public access system which consists of irrigation to the users listed in Section IV of the permit, or transfer to the approved Apopka Reuse Service Area. Appropriate advisory signs were noted in Bella Vista during the inspection.

11. Biosolids

Compliance Rating		In Compliance
Does this section apply to the facility?		Yes
Observations		
11.2.1	Dewatering is achieved through a belt press that is operated approximately 3-4 times a week. Sludge is pumped from the digesters to the belt press the the resulting cake is stored for transfer to Shelley's BMF for further treatment. No deficiencies were noted at the time of inspection.	
11.2.2	Hauling records to Shelley's were available at the time of inspection. The April 2025 records were reviewed and no problems or deficiencies were noted.	

12. Groundwater

Compliance Rating		Out of Compliance
Does this section apply to the facility?		Yes
Questions		
DMRs review period		04/01/2024 to 03/31/2025
Were the DMRs free from any exceedances?		Yes
All monitoring wells accessible, secured & locked?		Yes
Deficiencies and Corrective Actions		
12.1.1	Permit Condition II.B.7	Deficiency (Narrative) Groundwater permit limit exceedances were reported in June 2024 for MWC-4R at the time of inspection. See Table 12.1 for more details. Rule/Permit Condition: The following parameters shall be analyzed for each monitoring well identified in Permit Condition III.6. Corrective Actions (Narrative) The exceedance appear to be isolated events and were reported as required to the Department. No further action is required at this time.
Observations		
12.2.1	No exceedances were reported during the review period.	
12.2.2	MWC-2R was observed at the time of inspection and was well maintained, secure, and labelled.	

Table 12.1: Groundwater Exceedances Table

Monitoring Group	Date	Monitoring Location	Parameter	Result Qualifier	Result	Background Well Results	Limit	Units	Statistical Base
MWC-4R	06/30/2024	MWC-4R	P 00620	Nitrogen, Nitrate, Total (as N)		15	10	mg/L	MB - Maximum
MWC-4R	06/30/2024	MWC-4R	P 70295	Solids, Total Dissolved (TDS)		570	500	mg/L	MB - Maximum

13. SSO Survey

Compliance Rating		Out of Compliance
Does this section apply to the facility?		Yes
Questions		
Collection System Action Plan update submitted annually by June 30?		Yes
Does the facility have an Operation and Maintenance Manual for their collection system?		Yes
Does the facility track spills in their collection system?		Yes
Does the facility have procedures for minimizing spills?		Yes
Are those procedures included in the Operation and Maintenance Manual or in a separate document?		Yes
How often is the manual updated?		As Needed
Does the facility keep routine documentation and reporting records of spills, and/or operation and maintenance activities on the collection/transmission system(s)?		Yes
Does the facility perform routine preventative maintenance necessary to keep the collection/transmission system in good working order?		Yes
Was the facility free from any sewage spills which discharged to ground only (i.e., did not make it to surface waters)?		No
Was the facility free from any sewage spills that reached surface waters (including wetlands, stormwater collection/conveyance features or drainage ditches, or waterbodies such as streams, ponds, or lakes)?		Yes
Did the facility report spill(s) to the Department within 24 hours of discovery?		Yes
Did the facility collect and/or analyze bacteriological samples for sewage spills that reached surface waters?		Not Applicable
Deficiencies and Corrective Actions		
13.1.1	62.604.130 (1), F.A.C.	Deficiency (Narrative) Multiple sanitary sewer overflows were reported to the Department during the review period. Please see Table 13.1 for more details. Rule/Permit Reference: The following acts and the causing thereof are prohibited. (1) The release or disposal of excreta, sewage, or other wastewaters of residuals without providing proper treatment approved by the Department; construction or operation of a wastewater collection system not in compliance with this rule; or any act otherwise violating provisions of this rule or of any other rules of the Department. Corrective Actions (Narrative) The spills were processed with the Department's SSO Evaluation Tool and were determined to require no further action at this time.
Observations		
13.2.1	Copies of the Collection System Operation and Maintenance Manual and the Sanitary Sewer Overflow Response Plan were onsite and available for review at the time of inspection.	
13.2.2	Lift Stations L2 and M2 were observed at the time of inspection and were secured and well maintained. Each lift station is observed and maintained by the facility at least twice a week.	

Table 13.1: SSO Details Table

LOCATION	DATE DISCHARGE OCCURRED	DATE DISCHARGE REPORTED	SWO NUMBER	SPILL VOLUME (GAL)	SPILL VOLUME RECOVERED (GAL)	SPILL CHARACTERISTIC	CAUSE	AREA AFFECTED	CLEAN UP
361 Sabal Palm Dr	8/13/2024	8/14/2204	N/A	400.00	-	Untreated	Equipment	Ground	Applied lime Washed down area Raked and disposed of debris
590 Village Pl	10/7/2024	10/7/2024	N/A	500.00	-	Untreated	Blockage	Ground	Applied lime Washed down area
130 Penelope Dr	10/12/2024	10/14/2024	N/A	150.00	-	Untreated	Equipment	Ground	Applied lime
113 Eastern Fork	10/14/2024	10/15/2024	N/A	Unknown	-	Untreated	Overflow	Ground	Applied lime
311 Valley Dr	10/26/2024	10/28/2024	N/A	100.00	-	Untreated	Line Break	Ground	Applied lime Washed down area
130 Penelope Dr	12/5/2024	12/6/2024	N/A	300.00	-	Untreated	Equipment	Ground	Applied lime Washed down area
112 Glendale Dr	1/12/2025	1/13/2025	N/A	40.00	-	Untreated	Blockage	Ground	Applied lime Washed down area

14. Other

Compliance Rating	Not Applicable
Does this section apply to the facility?	No



Florida Department of Environment Protection Inspection Photo Log



Permit Number FL0036251



Comments:

Photo 001 – May 19, 2025 – 9:59 AM

Photo taken by Hannah VanBuren

Photo of clarifier effluent and pin floc in settling basin.



Florida Department of Environment Protection Inspection Photo Log



Permit Number: FL0036251



Comments:

Photo 002 – May 19, 2025 – 10:24 AM

Photo taken by Hannah VanBuren

Photo of effluent after clarification basin.



Florida Department of Environment Protection Inspection Photo Log



Permit Number: FL0036251



Comments:

Photo 003 – May 19, 2025 – 10:24 AM

Photo taken by Hannah VanBuren

Photo of effluent in one of the two disc filters.



Florida Department of Environment Protection Inspection Photo Log



Permit Number: FL0036251



Comments:

Photo 004 – May 19, 2025 – 10:32 AM
Photo taken by Hannah VanBuren

Photo of effluent in the chlorine contact chamber.



FLORIDA DEPARTMENT OF Environmental Protection

South District
PO Box 2549
Fort Myers FL 33902-2549
SouthDistrict@FloridaDEP.gov

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Shawn Hamilton
Secretary

August 9, 2024

Congregacion de Jesucristo Corp
Attn: Ramiro Aristizabal
100 Mar Bet Dr
Lake Placid, FL 33852
Email: RamiroLP08@gmail.com

Re: Warning Letter
Sanitary Sewer Overflow SWO# 2024-3230
133 South Sun N Lake Blvd
Sun N Lake of Lake Placid WWTP
Facility ID No. FLA014386
Highlands County – DW

To Whom it may concern:

On April 6, 2024, the Florida Department of Environmental Protection (“Department”) was notified by the State Watch Office (“SWO”) that your facility, referenced above, had an unauthorized discharge or unpermitted sanitary sewer overflow (“SSO”) of approximately 25,000 gallons in potential noncompliance with the requirements of Chapter 403, Florida Statutes (“Fla. Stat.”), and Rules 62-620 and 62-604, Florida Administrative Code (“Fla. Admin. Code”), which prohibits unauthorized discharges.

The Department acknowledges receipt of the necessary information related to the spill.

Based on our review of the submitted information, a meeting or teleconference may be required. Please contact Amber Williams via email at Amber.N.Williams@FloridaDEP.gov to schedule a meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Fla. Stat. Violations of Florida Statutes or administrative rules may result in liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.121 and 403.161, Fla. Stat.

We look forward to your cooperation in completing the investigation and resolving this matter.

Sincerely,



Elizabeth Sweigert
Director of District Management
South District Office
Florida Department of Environmental Protection

ec: Sean Twomey, sean.twomey@sunshinewater.com
Domenic Gentilucci, domenic.gentilucci@sunshinewater.com
Justin Alvarez, justin.alvarez@sunshinewater.com



FLORIDA DEPARTMENT OF Environmental Protection

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Fort Myers FL 33902-2549
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Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Shawn Hamilton
Secretary

August 9, 2024

Sean Twomey, Senior Vice President
Sunshine Water Services
200 Weathersfield Ave.
Altamonte Springs, FL 32714-4027
E-mail: sean.twomey@sunshinewater.com

Re: Warning Letter
Sanitary Sewer Overflow SWO# 2024-3230
Sun N Lake of Lake Placid WWTP
Facility ID No. FLA014386
Highlands County – DW

Dear Mr. Twomey:

On April 6, 2024, the Florida Department of Environmental Protection (“Department”) was notified by the State Watch Office (“SWO”) that your facility, referenced above, had an unauthorized discharge or unpermitted sanitary sewer overflow (“SSO”) of approximately 25,000 gallons in potential noncompliance with the requirements of Chapter 403, Florida Statutes (“Fla. Stat.”), and Rules 62-620 and 62-604, Florida Administrative Code (“Fla. Admin. Code”), which prohibits unauthorized discharges.

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We look forward to your cooperation in completing the investigation and resolving this matter.

Sun N Lake of Lake Placid WWTP
Facility ID – FLA014386
Warning Letter
Page 2 of 2

Sincerely,



Elizabeth Sweigert
Director of District Management
South District
Florida Department of Environmental Protection

cc: Ramiro Aristizabal, Congregacion de Jesucristo Corp (RamiroLP08@gmail.com)
Domenic Gentilucci, domenic.gentilucci@sunshinewater.com
Justin Alvarez, justin.alvarez@sunshinewater.com

CERTIFICATE OF AUTHENTICITY

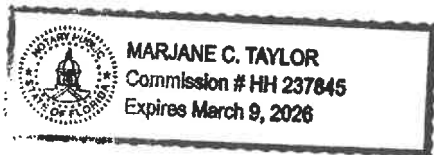
I hereby certify, pursuant to §90.902, F.S., the following: I am Matthew Knoll, Deputy Director, for the Division of Water Resource Management within the Florida Department of Environmental Protection (Department), 2600 Blair Stone Road, Tallahassee, FL 32399. In my capacity as Deputy Director, I am authorized to act as the custodian of the Department's records pertaining to the Sunshine Water Services Company d/b/a Sunshine Water Services and hereby certify to the best of my knowledge that Table A: Sunshine Water Services – Public Water Systems and Wastewater Facilities Complaints and Table B: Sunshine Water Services – Public Water Systems and Wastewater Facilities Compliance, are accurate summaries of the enforcement and compliance activities as logged in our program databases and document management system. Dated at Tallahassee, Leon County, Florida on this day 6th of March, 2025.



Matthew Knoll
Deputy Director
Division of Water Resource Management
Department of Environmental Protection

STATE OF FLORIDA:
COUNTY OF LEON:

SWORN AND SUBSCRIBED to me by (name/title) Matthew Knoll/Deputy Director, personally known to me, on the 6th day of March, 2026.



Marjane C. Taylor
Notary Public, State of Florida

My Commission Expires: 3/09/2026