

Tristan Davis

From: Kelly Thompson
Sent: Wednesday, March 11, 2026 12:34 PM
To: Consumer Correspondence
Subject: Please place in Docket No. 20250137 - Sunshine

Please place customer's comments in the docket file.

Thanks
Kelly

From: lemeer26@aol.com <lemeer26@aol.com>
Sent: Wednesday, March 11, 2026 12:19 PM
To: Kelly Thompson <KTHOMPSO@PSC.STATE.FL.US>
Subject: Re: Sunshine Customer Service Hearing - 3/11/26 at 10:00 a.m.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon:

Sorry wasn't able to participate today. I am a police officer on-duty and was busy on a call.

If it's not too late to share my thoughts, please share with the respective personnel.

Thank you for the opportunity to speak.

I'm concerned about moving forward with this water rate increase without a more thorough review.

The proposal includes recovering roughly \$28 million for a wastewater treatment facility replacement that is located outside of this county. A project of that size deserves a full and transparent examination before customers are asked to pay more.

Residents in Seminole County deserve to know exactly how these costs are being allocated. We need to ensure that our community is not being asked to subsidize infrastructure that primarily serves another area. We should also be looking carefully at whether recent growth, along with connection and impact fee revenue from new development, has been fully factored into the financial picture.

Long-term planning is also an important issue. Utilities should be preparing for major infrastructure replacements through responsible asset planning and reserves, rather than relying on sudden rate increases placed on customers.

At the national level, there has been increasing attention on protecting ratepayers from unfair cost shifting. Recently, President Donald Trump announced what is being called a "Ratepayer Protection Pledge," aimed at ensuring that large infrastructure and energy demands are not passed on to everyday utility customers.

That same principle should apply here at the local level. Ratepayers should not be asked to absorb major costs without a full and transparent review of the utility's overall financial position.

For those reasons, I respectfully ask that this proposal be paused and evaluated through a more comprehensive rate review process before any permanent rate increase is approved.

Thank you for your time and consideration.

Let me know if you have any questions.

Thank you,
Lena DelGenio

[Sent from the all new AOL app for iOS](#)

On Tuesday, March 10, 2026, 11:02 PM, Kelly Thompson <KTHOMPSON@PSC.STATE.FL.US> wrote:

Good evening,

Thank you for signing up to speak at the 3/11/26 virtual meeting for Sunshine. We will start promptly at 10:00 a.m. so please make sure to dial in early and put your phone on mute (you **do not** need to introduce yourself, we get an automatic notification that you've dialed in). There will be a brief introduction by the Chair and then opening remarks from the Office of Public Counsel (your legal representative) and the Utility. After that, we will begin the customer comment portion of the meeting. Your name will be called when it's your turn to speak.

The call in information is as follows:

Phone Number: 877 309 2073

Access Code: 499-114-069

I will be attending the meeting in person, so I will be unavailable during the meeting. If you have questions prior to and/or after the meeting please contact me at the phone number or email address listed below.

Kelly Thompson, MSA

External Affairs Manager

Office of External Affairs

(850) 413-6986

