

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, March 12, 2026 8:08 AM
To: 'Trudie Smith'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU, Sun Communities Finance LLC d/b/a Water Oak Utilit

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Trudie Smith <smith.trudie@gmail.com>
Sent: Thursday, March 12, 2026 1:18 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU, Sun Communities Finance LLC d/b/a Water Oak Utilit

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To the Commissioners,

I live in Water Oak Country Club Estates, and I am writing to ask you to **DENY** the water rate increase (Docket No. 20250088-WU) requested by Sun Communities Finance LLC.

For those of us living on fixed incomes, every dollar matters. It is particularly frustrating to be asked for more money when the utility is essentially "leaking" revenue through 200+ broken meters and 38% unaccounted-for water.

As senior citizens, we cannot afford to subsidize a provider's operational negligence. Residents should not be the "backup plan" for a company that refuses to maintain its own infrastructure.

Before any rate hike is even considered, the utility must prove they are responsible stewards of our resources. They must fix the meters and ensure everyone is paying their fair share. Until then, a rate

increase is both unjust and an undue hardship, especially in this unsettling economic times we are experiencing.

Again, Thank you

Trudie Smith

443 Watson Drive

Lady Lake. FL 33159