

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** March 13, 2026

**TO:** Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

**FROM:** Clayton K. Lewis, Utilities System/Engineering Specialist, Division of Engineering *CL MR*

**RE:** Docket No. 20250094-WS - Application for staff-assisted rate case in Polk County by GCP Plantation Landings, LLC.

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Please place the attached email thread and corresponding attachment regarding GCP Plantation Landings, LLC's response to staff's request for service interruption records in the above-referenced docket file.

CL/da

Attachments

**From:** [McGinn, Daniel](#)  
**To:** [Clayton Lewis](#)  
**Cc:** [Takira Thompson](#)  
**Subject:** RE: Plantation Landings - Attachments  
**Date:** Tuesday, March 10, 2026 5:00:30 PM  
**Attachments:** [image001.png](#)  
[PTL Water Shut Off 2021-2026.pdf](#)

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CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Resending since our email metadata filter will remove highlights. Please let me know if this one includes them. If not, I'll just send a list back.

Thanks,  
-Dan

**Daniel J. McGinn** | Special Counsel  
Jones Walker LLP  
D: 850.214.5105  
[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)

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**From:** McGinn, Daniel  
**Sent:** Tuesday, March 10, 2026 4:58 PM  
**To:** 'Clayton Lewis' <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Cc:** 'Takira Thompson' <[tthomps@psc.state.fl.us](mailto:tthomps@psc.state.fl.us)>  
**Subject:** RE: Plantation Landings - Attachments

Good afternoon,

The Utility identified the highlighted outages as events where they did not have documentation to support that the outage did not meet the 10% threshold.

If there are any questions, please let me know.

Best,  
-Dan

**Daniel J. McGinn** | Special Counsel  
Jones Walker LLP  
D: 850.214.5105  
[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)

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**From:** McGinn, Daniel  
**Sent:** Monday, March 9, 2026 3:49 PM  
**To:** 'Clayton Lewis' <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Cc:** Takira Thompson <[tthomps@psc.state.fl.us](mailto:tthomps@psc.state.fl.us)>  
**Subject:** RE: Plantation Landings - Attachments

They haven't yet, they were dug in on a similar question for Water Oak and a second data

request for Sunlake last week. I reached out to them again and should hear back from by COB tomorrow at the latest.

**Daniel J. McGinn** | Special Counsel  
Jones Walker LLP  
D: 850.214.5105  
[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)

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**From:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Sent:** Monday, March 9, 2026 3:39 PM  
**To:** McGinn, Daniel <[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)>  
**Cc:** Takira Thompson <[tthomps@psc.state.fl.us](mailto:tthomps@psc.state.fl.us)>  
**Subject:** [EXTERNAL] FW: Plantation Landings - Attachments  
**Importance:** High

Good afternoon Mr. McGinn,

We are trying to finalize the recommendation for this docket. Did the Utility identify which of the outages provided to us meet and/or exceed the 10% threshold for reporting?

Thank you,

*Clayton K. Lewis*  
*Division of Engineering*  
*Florida Public Service Commission*  
*850 413-6578*

**From:** McGinn, Daniel <[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)>  
**Sent:** Wednesday, February 25, 2026 10:17 AM  
**To:** Marissa Ramos <[mramos@psc.state.fl.us](mailto:mramos@psc.state.fl.us)>  
**Cc:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Subject:** RE: Plantation Landings - Attachments

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I'll reach out today, thanks.

**Daniel J. McGinn** | Special Counsel  
Jones Walker LLP  
D: 850.214.5105  
[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)

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**From:** Marissa Ramos <[mramos@psc.state.fl.us](mailto:mramos@psc.state.fl.us)>  
**Sent:** Wednesday, February 25, 2026 9:19 AM  
**To:** McGinn, Daniel <[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)>  
**Cc:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Subject:** [EXTERNAL] RE: Plantation Landings - Attachments

Good morning,

Yes, could you please reach out to the Utility to identify which of all the outages provided to us meet and/or exceed that 10% threshold? For simplicity, the provided list of all outages in the Word document could be used, and the Utility could either yellow highlight or indicate in some other way which ones met that threshold. If the answer is none on the list, please just let us know.

I appreciate all of your help on this.

## **Marissa Ramos**

Bureau Chief – Reliability & Resource Planning  
Division of Engineering  
[Florida Public Service Commission](#)  
P: (850) 413-6473

**From:** McGinn, Daniel <[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)>  
**Sent:** Tuesday, February 24, 2026 3:28 PM  
**To:** Marissa Ramos <[mramos@psc.state.fl.us](mailto:mramos@psc.state.fl.us)>  
**Cc:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Subject:** RE: Plantation Landings - Attachments

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Good afternoon,

No, I don't believe that the list will correspond one-to-one to those that are over 10% and therefore require reporting, but if necessary I can request confirmation from the Utility.

I'm about to respond to a similar staff question re: Water Oak, and there the Utility notes that the outages described in the customer meetings have not reached the 10% threshold due to how the utility isolates the areas being repaired. Given that the parent companies are ultimately the same for these two utilities, I believe that Plantation Landings would use the same procedure.

Please let me know if you need additional information, and we'll get it to your team as soon

as possible.

Best,  
-Daniel McGinn

**Daniel J. McGinn** | Special Counsel  
Jones Walker LLP  
D: 850.214.5105  
[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)

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**From:** Marissa Ramos <[mramos@psc.state.fl.us](mailto:mramos@psc.state.fl.us)>  
**Sent:** Tuesday, February 24, 2026 3:08 PM  
**To:** McGinn, Daniel <[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)>  
**Cc:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Subject:** [EXTERNAL] RE: Plantation Landings - Attachments

Mr. McGinn, thanks for sending this over. Just to confirm, all of the outages summarized in the Word document from the below email were outages that affected 10% or more of GCP's customers?

Thank you,

## **Marissa Ramos**

Bureau Chief – Reliability & Resource Planning  
Division of Engineering  
[Florida Public Service Commission](#)  
P: (850) 413-6473

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**From:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Sent:** Tuesday, February 24, 2026 3:00 PM  
**To:** Marissa Ramos <[mramos@psc.state.fl.us](mailto:mramos@psc.state.fl.us)>  
**Subject:** FW: Plantation Landings - Attachments

fyi

**From:** McGinn, Daniel <[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)>  
**Sent:** Tuesday, February 24, 2026 2:57 PM  
**To:** Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)>  
**Subject:** Plantation Landings - Attachments

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Good afternoon,

Please let me know if they come through this time, thanks!

**Daniel J. McGinn**

Special Counsel

D: 850.214.5105

[dmcginn@joneswalker.com](mailto:dmcginn@joneswalker.com)



Jones Walker LLP

106 East College Ave, Ste 1200

Tallahassee, FL 32301

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## DURATION OF WATER TURNED OFF: 2021-2026

March 13<sup>th</sup> 2021

Shut off: 1:13pm

Turned on: 5:02pm

Total time: 3 hours and 49 minutes

July 13<sup>th</sup> 2021

Shut off: 12:25pm

Turned on: 4:55pm

Total Time: 4 hours and 30 minutes

July 23<sup>rd</sup> 2021

Shut off: 4:30pm

Turned on: 6:04

Total Time: 1 hours and 34 minutes

February 14<sup>th</sup> 2022

Shut off: 9am

Turned on: 1:01pm

Total Time: 4 hours and 1 minute

May 2<sup>nd</sup> 2022

Shut off: 8:45am

Turned on: 11:25am

Total Time: 2 hours and 40 minutes

April 17<sup>th</sup> 2023

Shut off: 9:19am

Turned on: 6:20pm

Total Time: 9 hours and 1 minute

May 11<sup>th</sup> 2023

Shut off: 10:43am

Turned on: 10:48am

Total Time: 5 minutes

May 22<sup>nd</sup> 2023

Annual Inspection

Shut off: 10am

Turned on: 3:52

Total Time: 5 hours and 52 minutes

June 29<sup>th</sup> 2023

Shut off: 3:44pm  
Turned on: 5:45pm  
Total Time: 2 hours and 1 minute

July 2<sup>nd</sup> 2023  
Shut off: 2:29pm  
Turned on: 3:44  
Total Time: 1 hours and 15 minutes

July 25<sup>th</sup> 2023  
Shut off: 11:17am  
Turned on: 1:42 pm  
Total Time: 2 hours and 25 minutes

August 15<sup>th</sup> 2023  
Shut off: 10:21 am  
Turned on: 1:05pm  
Total Time: 2 hours and 44 minutes

November 2nd 2023  
Shut off: 9:41 am  
Turned on: 12:38 pm  
Total Time: 2 hours and 57 minutes

December 12<sup>th</sup> 2023  
Shut off: 10:14 am  
Turned on: 12:43pm  
Total Time: 2 hours and 29 minutes

February 22<sup>nd</sup> 2024  
Shut off: 1:05 pm  
Turned on: 3:24pm  
Total Time: 2 hours and 19 minutes

July 29<sup>th</sup> 2024  
Shut off: 11:38 am  
Turned on: 2:00 pm  
Total Time: 2 hours and 22 minutes

September 4<sup>th</sup> 2024  
Shut off: 9:30am  
Turned on: 12:11pm  
Total Time: 2 hours and 41 minutes

November 5<sup>th</sup> 2024

Shut off: 9:23 am

Turned on: 2:37 pm

Total Time: 5 hours and 14 minutes

March 4<sup>th</sup> 2025

Shut off: 9:47am

Turned on: 12:17

Total Time: 2 hours and 30 minutes

August 25<sup>th</sup> 2025

Shut off: 10:26 am

Turned on: 12:29pm

Total Time: 2 hours and 3 minutes

September 3<sup>rd</sup> 2025

Shut off: 11:39 am

Turned on: 1:43 pm

Total Time: 2 hours and 4 minutes

September 29<sup>th</sup>

Shut off: 10:01am

Turned on: 11:46 am

Total Time: 1 hour and 45 minutes

October 10<sup>th</sup> 2025

Shut off: 8:26 am

Turned on: 12:23pm

Total Time: 3 hours and 57 minutes

January 26<sup>th</sup> 2026

Shut off: 10:36am

Turned on: 11:47am

Total Time: 1 hour and 11 minutes