

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, March 16, 2026 8:08 AM
To: 'Terry Wolfgram'
Cc: Consumer Contact
Subject: RE: Docket 20250052-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250052, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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-----Original Message-----

From: Terry Wolfgram <twolfgram1@gmail.com>
Sent: Sunday, March 15, 2026 2:20 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket 20250052-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Commissioners;

Please see attached document concerning the unacceptable water utility rate increase by CSWR Florida.

Terry Wolfgram
5017 Casablanca Circle
P21
Sebring, FL 33870

920-883-5774

Docket Number: 20250052-WS

Dear PSC Commissioners:

My name is Terry Wolfgram and I reside at 5017 Casablanca Circle Unit P21, Sebring, Florida 33870. I'm writing to oppose the 255% increase in our water utility rate by CSWR Florida. This rate increase by CSWR is totally unacceptable to our community at The Bluffs, and would present a hardship, especially to the seniors living on fixed incomes. It is my understanding that the per unit increase has gone from \$16.17 to \$59.43, as of October 2025. I cannot think of another utility nation-wide that has increased so drastically at one time.

According to CSWR their rate increase goes beyond national statistics, "Driven by infrastructure modernization and increased operating costs (treatment chemicals, electricity), many utilities are implementing incremental rate increases (e.g., 4%–18% annually in Florida) to catch up on infrastructure needs." (AI Source) I understand that water utility increases are inevitable, but certainly not one of this magnitude.

CSWR mentions infrastructure cost increases and replacing outdated equipment for their 255% increase. However, did CSWR do their research in purchasing these water utilities in Florida? Did they see how much capital they would need to invest in pursuing these acquisitions? Perhaps they felt they would pass these costs on to an unsuspecting public. The fact is that CSWR is a monopoly. As such, there is no competition, and therefore our condo association cannot seek another sourcing with more reasonable rates.

I also found it interesting that CSWR- Florida UOC LLC based in Dallas, Texas has a much lower water utility rates for their own residents.

"For the fiscal year 2025–2026, the City of Dallas approved a combined water and wastewater rate increase that averages roughly \$4.88 more per month (approximately \$58.56 annually) for a typical residential customer. This adjustment is part of a broader utility rate hike that went into effect on October 1, 2025." (AI source)

Service Component	Previous Rate (FY 24-25)	New Rate (FY 25-26)
Water Base Charge	\$5.80	\$5.93
Wastewater Base Charge	\$5.24	\$5.34
Water Usage (up to 4k gal)	\$2.07 / 1k gal	\$2.17 / 1k gal

In summary, I am asking PSC Commissioners to do the right thing and prohibit this unfeasible increase.

Respectfully yours,

Terry Wolfgram 920-883-5774 email: twolfgram1@gmail.com