

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, March 19, 2026 03:25 PM
To: Newmexjags@msn.com
CC: Consumer Contact
Subject: Docket Number - 20250052-WS

Good Afternoon, Jane Beville,

We will be placing your comments below in docket correspondence in Docket No. 20250052-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Newmexjags@msn.com
Sent: Thursday, March 19, 2026 11:29 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250052-WS

Description:

Customer Comment Id: 72

Are you a customer of CSWR-Florida Utility Operating Company, LLC: Y

Name: Jane Beville

Phone: 5056887089

Email: Newmexjags@msn.com

Address: 46 Wicksfield Ct, Ormond Beach, , FL 32174

Submit Date: Thursday, March 19, 2026 11:29 AM

Comment: My husband and I are on a fixed income yet our bills keep increasing. I am afraid to use the tap water because we are so frequently on Boil Orders! I have seen some creature swimming in the water from my tap, I put it in a jar, you all came out to investigate but I was never told what it was. The water gets shut off, sometimes for days at a time. I don't get reimbursed for those days without water. Yet I'm supposed to pay MORE for this service??? My water bill has already more than doubled, now you want to increase it again? Please explain this.